

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received SEP 30 2010 02-JUL-2010	Repository ☐ Reference No. 10341241
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]	
City GORDON	State GA	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2D8HN54P28R [REDACTED]		Make DODGE	Model CARAVAN
		Model Year 2008	
Date Purchased 9-9-09	Dealer's Name and Telephone Number Cadillac, Nissan - GMC - Buick - Pontiac		Engine: No. Cylinders 6
Original Owner ☐	Dealer's City Dublin	State GA	Zip Code 31021
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain Multiple Failure:	Incident Date(s) 15-NOV-2009
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 160000 STRUCTURE, 162300 STRUCTURE: BODY: DOOR			Failure Mileage 57000
			Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 2008 DODGE CARAVAN. THE SLIDING PASSENGER DOOR WAS VERY DIFFICULT TO CLOSE WITH AND WITHOUT THE REMOTE KEY. WHILE ATTEMPTING TO CLOSE THE DOOR IT WOULD OPEN ON ITS OWN. THE DEALER WAS CONTACTED AND STATED THAT THE WARRANTY WAS NOT VALID AND THEY WOULD NOT OFFER HER ANY ASSISTANCE WITH THE REPAIR COST. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 57000 AND THE CURRENT MILEAGE WAS 65000.			
<i>After I had parked + locked the van we went inside a Gym - When we came out the passenger sliding door was open - all other doors were locked. This frightened my grandson</i>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			