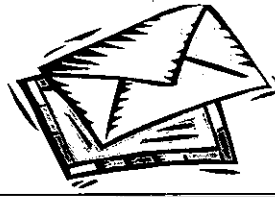


NHTSA ccmMercury Routing Slip



CL-10341189-8332

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Printed: 6/30/2010

NHTSA #: ES10-004475
XREF #:
Delivery: MESSENGER ENV.

Rec'd Date: 6/30/2010
Doc Type: S10
Address To: S1

Referred By: NPO-011
Doc Date: 6/21/2010
Due Date:

S10 #: 100628-024

DOT/I #:

RMP #:

Subject: **S10 APPROPRIATE HANDLING - LETTER FROM [REDACTED] REGARDING SAFETY COMPLAINTS REGARDING THE 2004 LEXUS ES 330**

Ack Date:
Sign Office: ENFORCEMENT
Cleared Date:
File Loc:
Added By: TROGERS x62870

Ack By:
Signature: NRN
Cleared By:
XREF File:
Modified By: TANAE.N.ROGERS

Signed For:
Cleared For:
Closed Date: 6/30/2010

Most Recent Comment:

Author:

[REDACTED]

[REDACTED]

SEAL BEACH, CA [REDACTED]

Tel: [REDACTED] Fax: E-mail: [REDACTED]

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	APPROPRIATE	6/30/2010		6/30/2010
NVS-010	INFORMATION	6/30/2010		6/30/2010

JUN 30 2010

RECEIVED - NHTSA
2010 JUN 30 P 2:49
EXECUTIVE SECRETARIAT

Mc
07/10
TW



**Office of the Secretary of Transportation
Executive Secretariat**

Control number: S10-100628-024	Action office: NHTSA
Document date: 6/21/2010	Due date:
Author(s): [REDACTED]	
Subject: Safety Complaints Regarding the 2004 Lexus ES 330	
Action: Appropriate Handling	

Comments:

Date	Action	Action by
6/28/2010	Folder Processed for Appropriate Handling.	AINGRAM
6/28/2010	Updated Folder Information.	AINGRAM
6/28/2010	File Replaced for Incoming.	MPETTIFORD
6/28/2010	Work Folder Assigned to NHTSA.	MPETTIFORD
6/28/2010	Incoming File Uploaded.	MPETTIFORD
6/28/2010	Control Number Created.	MPETTIFORD

Date	Note	Note by
------	------	---------

To Mr. Ray LaHood, Transportation Secretary
U.S. Department of Transportation
1200 New Jersey Ave., SE
Washington, DC 20590

From: [REDACTED]
Subject: Auto safety of the 2004, Lexus Es 330 automobile
Date: June 21, 2010

Dear Mr. LaHood:

[REDACTED]. I am writing this letter on behalf of my father, Mr. [REDACTED]

My father purchased the Lexus ES 330, 2004 automobile on or about February 5, 2004.

This car has had a lot of manufacturing defects such as breaks charging system is not working properly, loosing left strut upper mount bolt, and defective wiring system.

Two days after my father bought the car, he drove the car to pick up his relatives in Los Angeles Airport. While he was driving on the San Diego freeway (405) north, he had to use the brake when the car in front of him slow down to stop, and his foot while pressing the brake pedal touched the floor. This incident warned him of the malfunction of the brake charging system. Next day my father brought the car to the Westminster Lexus Dealer to report the malfunction of the brake. After checking the car by the auto mechanics, the Manager Mr. Tripp Andrew said the Brakes was ok.

In the first week of June 2010, my father used the car to go shopping. When he returned, he parked the car in the garage. The next day my father

opened the hood of the car to check the oil, and discovered that the **S10-100628-024** caught fire and burned the hood carpet, oxygen sensor wires, and radiator hose. My father brought the car to the Lexus of Westminster service center for an inspection. Upon the completion of the inspection, the technician concluded that no conclusive cause to underhood fire was found, no oil or fuel leaks are present and do not appear to be a contributing factor, all burns appear on the outside of the individual components; and it does not appear that an electrical short was the cause of the underhood fire. (Copies of the documents are enclosed)

My father believes that this fire occurred as the result of a manufacturing defect since that car was used in an ordinary manner. The fire would not have happened but for the existence of a manufacturing defect. My father feels that our family was very lucky that the fire was extinguished by itself; and did not have an explosion that would have caused serious injuries to the driver and the passengers in the car.

I hope that you might be able to help us as well as the public to make sure that the vehicle is safe for the public.

Thank you for your assistance in this matter.

Respectfully submitted,

[REDACTED]

[REDACTED] Seal Beach, CA [REDACTED]

[REDACTED]

CUSTOMER #:155413

262550



WORKORDER

Service Center
7600 Westminster Blvd.
Westminster, CA 92683-3202
(714) 892-5500
www.lexuswestminster.com

PAGE 1

HUNTINGTON BEACH, CA
HOME: [REDACTED] BUS:

BAR # AK 238131 EPA # CAL000059410

SERVICE ADVISOR: 559 TRIPP, ANDREW

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	04	LEXUS ES 330	JTHBA30G440		2111/	T400	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05FEB04 IS			17:00 13JAN05		0.00	CASH	
R.O. OPENED	READY	NOTES:	ENG: 3MZ-FE				
13JAN2005 15:23							

LINE	OP CODE	TECH. TYPE	DESCRIPTIONS/INSTRUCTIONS
# A		WL	PERFORM SSC 4LI "SEAT BELT BUCKLE SWITCH"

*Andrew road test Brake system.
He stated that it is OK
LPM, THU 01/13/05*

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

PRELIMINARY ESTIMATE \$ _____

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X _____

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE **CUSTOMER COPY**

155413

3 1 5 9 4 0



Service Center
7600 Westminster Blvd.
Westminster, CA 92683-3202
(714) 892-5500
www.lexuswestminster.com

INVOICE

PAGE 1

HUNTINGTON BEACH, CA
HOME: [REDACTED] BUS:

SERVICE ADVISOR: 872 TODD LIPPS

BAR # AK 236131 EPA # CAL000059410

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	04	LEXUS ES 330	JTHBA30G440		5798/5798	T4592	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05FEB04 IS			17:00 10JUL06		0.00	CASH	11JUL06
R.O. OPENED	READY	NOTES:					
14:47 10JUL06	09:22 11JUL06	ENG: 3MZ-FE					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATES AFTER THE CAR SITS APPROX 2 WEEKS IT WILL NOT START, HAD TO BE JUMP STARTED							
CAUSE: BATTERY FAILURE							
	190011A	COMB:	BATTERY				(N/C)
		857	WL	0.30			(N/C)
	190011	BATTERY					(N/C)
		857	WL	0.30			(N/C)
	1	00544-MF24F-575	INTERST. GR24F BATT.				(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

PERFORM BATTERY AND CHARGING SYSTEM LOAD TEST AND REMOVE AND REPLACE FAILED BATTERY ASSEMBLY.

*****WARNING*****
PROPOSITION 65 COMPLIANCE STATEMENT
IT IS THE RESPONSIBILITY OF THIS BUSINESS TO WARN ITS CUSTOMERS & EMPLOYEES THAT PRODUCTS SOLD OR USED ON THESE PREMISES MAY CONTAIN CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER OR BIRTH DEFECTS.

ADDITIONAL REPAIRS AUTHORIZED: I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

ESTIMATE \$ _____ TIME _____ PM

ADDITIONAL \$ _____ DATE _____

TOTAL \$ _____ OK'D _____

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

DISCLAIMER OF WARRANTIES
The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE AS BEING USED OR REMANUFACTURED

CUSTOMER SIGNATURE _____

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER COPY

3 1 5 9 4 0



CUSTOMER #:155413

WORKORDER

Service Center
7600 Westminster Blvd.
Westminster, CA 92683-3202
(714) 892-5500
www.lexuswestminster.com

PAGE 1

HUNTINGTON BEACH, CA
HOME BUS:

SERVICE ADVISOR: 872 LIPPS, TODD
BAR # AK 236131 EPA # CAL000059410

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	04	LEXUS ES 330	JTHBA30G440		5798/	T4592	
DEL DATE	PRD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05FEB04 IS			17:00 10JUL06		0.00	CASH	
R.O. OPENED	READY	NOTES: ENG: 3MZ-FE					
10JUL2006 14:47							

LINE	OP CODE	TECH.	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A			WL	CUSTOMER STATES AFTER THE CAR SITS APPROX 2 WEEKS IT WILL NOT START, HAD TO BE JUMP STARTED

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work hereinafter set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

PRELIMINARY ESTIMATE \$

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER SIGNATURE

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE **CUSTOMER COPY**

155413

4 2 8 8 9 0



INVOICE

Service Center
7800 Westminister Blvd.
Westminister, CA 92683-3202
(714) 892-5500
www.lexuswestminister.com

HUNTINGTON BEACH, CA
HOME: BUS:

PAGE 1

BAR # ARD 236131 EPA # CAL000288983

SERVICE ADVISOR: 872 TODD LIPPS

COND	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	04	LEXUS ES 330	JTHBA30G440		14575/14575	T418	
DEL DATE	PROD DATE	WARR EXP	PROMISED	RD NO	RATE	PAYMENT	INV DATE
05FEB04 IS			17:00 09DEC09		0.00	CASH	08DEC09
LOG OPENED	READY	NOTES: ENG:3MZ-FE					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
<p>ESTATES THAT THERE IS A LOUD CLUNK NOISE FROM THE LEFT FRONT SUSPENSION AREA OF VEHICLE. PLEASE DIAGNOSE AND CORRECT AS NECESSARY. PER SVC MGR, OK TO GOODWILL REPAIR DUE EXTREMELY LOW VEHICLE MILES.</p> <p>SPA FOUND LOOSE LEFT FRONT STRUT UPPER MOUNT. RE-TORQUED UPPER STRUT MOUNT FASTENERS TO CORRECT CONCERN.</p>							
	863	CL		0.50		0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

EST: 0.00 08DEC09 10:58 SA: 872

*****WARNING*****
PROPOSITION 65 COMPLIANCE STATEMENT
 IT IS THE RESPONSIBILITY OF THIS BUSINESS TO WARN ITS CUSTOMERS & EMPLOYEES THAT PRODUCTS SOLD OR USED ON THESE PREMISES MAY CONTAIN CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER OR BIRTH DEFECTS.

ADDITIONAL REPAIRS AUTHORIZED: I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

ESTIMATE \$ _____ TIME _____ PM
 ADDITIONAL \$ _____ DATE _____
 TOTAL \$ _____ OK'D _____

DISCLAIMER OF WARRANTIES
 The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE AS BEING USED OR REMANUFACTURED

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

CUSTOMER #:155413

4 2 8 8 9 0



WORKORDER

Service Center
7600 Westminster Blvd.
Westminster, CA 92683-3202
(714) 892-5500
www.lexuswestminster.com

PAGE 1

HUNTINGTON BEACH, CA
HOME: [REDACTED] BUS:

SERVICE ADVISOR: 872 LIPPS, TODD
BAR # ARD 236131 EPA # CAL000288963

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	04	LEXUS ES 330	JTHBA30G440		14575/	T418
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT
05FEB04 IS			17:00 09DEC09		0.00	CASH
R.O. OPENED	READY	NOTES: ENG:3MZ-FE				
08DEC2009 10:58						

LINE #	OP CODE	TECH.	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A		WL		CUST STATES THAT THERE IS A LOUD CLUNK NOISE FROM THE LEFT FRONT SUSPENSION AREA OF VEHICLE. PLEASE DIAGNOSE AND CORRECT AS NECESSARY. PER SVC MGR, OK TO GOODWILL REPAIR DUE EXTREMELY LOW VEHICLE MILES.

EXCLUSION OF WARRANTIES

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AUTHORIZATION FOR REPAIRS

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PRELIMINARY ESTIMATE \$ 0.00

AUTHORIZED BY X [Signature]

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER SIGNATURE
 DESIGNATION OF PERSON TO AUTHORIZE ADDITIONAL WORK OR PARTS
 I hereby designate the individual named below to authorize any additional work not specified or parts not included in the original written estimated price for parts and labor.
 Name of Designee: _____ Phone Number: _____
 Fax Number: _____ E-Mail Address: _____

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE

CUSTOMER COPY

(Customer's Signature)

4 4 4 2 3 2



CUSTOMER #: 155413

WORKORDER

Service Center
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www.lexuswestminster.com

PAGE 1

HUNTINGTON BEACH, CA
HOME: [REDACTED] BUS:

SERVICE ADVISOR: 872 LIPPS, TODD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
SILVER	04	LEXUS ES 330	JTHBA30G440	[REDACTED]	15535/	T465	
DEL DATE	PRGD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
05FEB04	IS01SEP03	05FEB2008	17:00 14JUN10		0.00	CASH	
R.O. OPENED	READY	NOTES	ENG: 3MZ-FE				
14JUN2010 10:51							

LINE	OP CODE	TECH	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A			CL	CUST STATES THAT THERE WAS AN UNDERHOOD FIRE NEAR THE FRONT VALVE COVER AND OVER EXHAUST SYSTEM. PLEASE PULL TOP ENGINE COVER AND LOOK FOR ANY OBVIOUS SIGNS OF SOURCE OF FIRE, PERFORM D.P.R. AND ADVISE SERVICE MANAGER.

EST: TOTAL 0.01

EXCLUSION OF WARRANTIES

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PRELIMINARY ESTIMATE \$ 0.01

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES.

X

CUSTOMER SIGNATURE

CUSTOMER COPY

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE

155413

4 4 4 2 3 2



LEXUS OF WESTMINSTER

S10-100628-024

INVOICE

Service Center
7600 Westminster Blvd.
Westminster, CA 92683-3202
(714) 892-5500
www.lexuswestminster.com

PAGE 1

HUNTINGTON BEACH, CA
HOME: BUS:

BAR # ARD 236131 EPA # CAL000288963

SERVICE ADVISOR: 872 TODD LIPPS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
SILVER	04	LEXUS ES 330	JTHBA30G440		15535/15535	T465	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PD NO	RATE	PAYMENT	
05FEB04	IS01SEP03	05FEB2008	17:00 14JUN10		0.00	CASH	
R/O OPENED	READY	NOTES: ENG: 3MZ-FE				INV DATE	14JUN10

10:51 14JUN10 16:16 14JUN10

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A CUST STATES THAT THERE WAS AN UNDERHOOD FIRE NEAR THE FRONT VALVE COVER AND OVER EXHAUST SYSTEM. PLEASE PULL TOP ENGINE COVER AND LOOK FOR ANY OBVIOUS SIGNS OF SOURCE OF FIRE, PERFORM D.P.R. AND ADVISE SERVICE MANAGER.

SPA SEE BELOW FOR DETAILS.

242 IPAS 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00 (N/C)

TECHNICIAN PERFORMED INSPECTION OF CENTER UNDERHOOD AREA AND DISCOVERED EVIDENCE OF SOME BURNING IN FRONT OF ENGINE COVER ALTHOUGH NO IGNITION SOURCE WAS FOUND. PERFORMED HEALTH CHECK AND NO CODES ARE PRESENT, INCLUDING THE FRONT OXYGEN SENSOR WHICH HAS VISIBLE BURN DAMAGE TO OUTSIDE OF CABLE SHEATH. IN ORDER TO RESTORE VEHICLE TO CONDITION BEFORE INCIDENT TECHNICIAN RECOMMENDS REPLACEMENT OF: HOOD SILENCER, LOWER RADIATOR HOSE, AIR FUEL SENSOR, CMP WIRING HARNESS, ENGINE COVER. TOTAL COST PARTS AND LABOR IS 861.03 + TAX. NO CONCLUSIVE CAUSE TO UNDERHOOD FIRE WAS FOUND. NO OIL OR FUEL LEAKS ARE PRESENT AND DO NOT APPEAR TO BE A CONTRIBUTING FACTOR. ALL BURNS APPEAR ON THE OUTSIDE OF THE INDIVIDUAL COMPONENTS AND IT DOES NOT APPEAR THAT AN ELECTRICAL SHORT WAS THE CAUSE OF THE UNDERHOOD FIRE.

JUN 14 2010

EST: 0.01 14JUN10 10:51 SA: 872

*****WARNING*****

PROPOSITION 65 COMPLIANCE STATEMENT
IT IS THE RESPONSIBILITY OF THIS BUSINESS TO WARN ITS CUSTOMERS & EMPLOYEES THAT PRODUCTS SOLD OR USED ON THESE PREMISES MAY CONTAIN CHEMICALS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER OR BIRTH DEFECTS.

ADDITIONAL REPAIRS AUTHORIZED: I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE.

ESTIMATE \$ _____ TIME _____ PM
ADDITIONAL \$ _____ DATE _____
TOTAL \$ _____ OK'D _____

DISCLAIMER OF WARRANTIES
The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.
ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE AS BEING USED OR REMANUFACTURED

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER COPY

S10-100628-024

