

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

6

JUN 23 2010

Workhorse Custom Chassis
P.O. Box 110, 922 South State Route 32
Union City, IN 47390 USA

CL-10341173-7968

SAFETY RECALL 50901-C

EXECUTIVE SECRETARIAT

REF: Vin 5B4KP37J6X3 [REDACTED]

2010 JUN 22 P 3: 25

Dear Sirs,

RECEIVED - NHTSA

My wife and I own a 2000 Winnebago Brave SE, Model 29A, based on the Workhorse chassis. For the first 8 years it has performed flawlessly always getting us there and back in comfort and safely. But in the past 18 months and 1000 miles it seems that all hell has broken loose.

In October of 2008 we decided to get away for a long weekend near Tampa, Florida. We entered the Campground with an abnormal amount of fanfare in that both rear wheels were billowing an acrid smoke and the brakes were somewhat nonexistent. We allowed the brakes to cool long enough to allow us to proceed to a nearby camp site. We then started to contact RV Dealers locally to initiate a repair. The service department at Lazydays in Seffner, Florida agreed to help with the repair. They stated that the rear brakes were dragging and suffered severe heat damage. This required the replacement of both calipers and pads plus turning of the rotors.

The repair at Lazydays could not be performed while we waited so we rented a car to return home.

Approximately a year and a half later, May 2010, and only 1000 miles, we needed to travel to NJ to attend the wedding of our god child and decided to take the RV as we have just replaced the tires and gone through the coach and took care of many minor adjustments. All seemed well for the first 800 miles. I then had to apply the brakes in more aggressive manner and the left front seemed to be dragging and pulling to the left. We were able to pull off the road and call a towing service. At this point there was again, the smell of overheated brakes. After being hooked up to the tow truck I then observed a puddle of brake fluid by the left front wheel. We were then towed to OKIE Auto Inc. who said they would be able to repair the brakes. Unfortunately parts for the front brakes were not readily available and it would take 2 days to repair. This delay resulted in us missing more than half of the wedding festivities.

We feel that our coach should be included in the recall and we should be reimbursed for the brake repairs that we have endured. We still have to have the ABS sensor replaced as it was melted and would not allow the wheel to be reinstalled. We would have had it replaced at the same time, but we did not notice it being melted until about 9PM. Too late to get a new sensor. Enclosed are copies of the work orders from both Lazydays and OKIE are included. Total amount requested, \$2,249.59. The towing expense to OKIE was covered by Progressive Insurance. We would also like Workhorse to cover the replacement of the ABS sensor and the labor involved.

Thank you in advance for your consideration,

[REDACTED]
[REDACTED]
The Villages, Florida [REDACTED]
[REDACTED]

CC: Administrator,
National Highway Traffic Safety Administration,
1200 New Jersey Avenue SE,
Washington DC 20590

Inc:

Lazydays invoice RO204139 \$1775.41

OKIE Automotive and Truck repair dated 5/21/2010 \$474.18

DAYTONA BEACH FL 321

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[REDACTED]
The Villages, Fl
[REDACTED]

Administrator,
National Highway Traffic Safety Administration,
1200 New Jersey Avenue SE,
Washington DC 20590

