

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, DC 20590

July 29, 2010

[REDACTED]
Knoxville, TN [REDACTED]

NVS-216 et
Ref. No.10341151

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2005 Toyota Solara vehicle. We regret any inconvenience our delay in responding may have caused you.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. In your letter you indicate that while your son was stopped at an intersection, the MY 2005 Toyota Solara he was driving suddenly lurched forward and crashed into a truck with a protruding trailer hitch. The vehicle sustained considerable damage so you took the vehicle a body shop your dealer recommended for repairs. You called Toyota to report the incident; however, you are dissatisfied with the customer service and lack of concern.

We understand your concern for the unintended acceleration you experienced; however, the MY 2005 Toyota Solara is not included in the recent recalls announced by Toyota that address unintended acceleration caused by pedal entrapment and a sticky pedal. Your request to have a reading of your vehicles event data recorder will be forwarded to the appropriate staff with NHTSA's Office of Defects investigation for review.



The agency has opened recall query (RQ10-003, summary enclosed) requesting additional information from Toyota to more fully understand and evaluate, among other things, whether the scope of the recalls (makes, models, and model years) is sufficiently broad and the recalls were done in a timely manner. NHTSA will fully investigate any possible defect trends in these vehicles regardless of whether pedal entrapment, a sticky accelerator pedal or electronic throttle control (ETC) systems appear to be an issue.

NHTSA is also undertaking a comprehensive look into the safety of ETC systems in all vehicles sold in the United States equipped with that technology. The prestigious National Academy of Sciences will examine the broad subject of unintended acceleration and electronic vehicle controls across the entire automotive industry. Separately, NHTSA has enlisted National Aeronautics and Space Administration scientists with expertise in areas such as computer controlled electronic systems, electromagnetic interference, and software integrity to examine the issue of unintended acceleration specifically in Toyota vehicles. If either study should identify a potential safety-related defect, an investigation will be opened.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq> or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,



Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure



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**National Highway
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ODI RESUME

Investigation: RQ10-003
Date Opened: 02/16/2010
Principal Investigator: Jennifer Timian
Subject: Unintended Acceleration

Manufacturer: Toyota Motor Corporation
Products: Various MY 2004 - 2010 Toyota, Lexus and Pontiac vehicles
Population: 7,709,749

Problem Description: Unintended and uncontrollable acceleration.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:			
Crashes/Fires:			
Injury Incidents:			
# Injuries:			
Fatality Incidents:			
# Fatalities:			
Other*:			

*Description of Other:

Action: Open Recall Query (RQ).

Principal Investigator: Jennifer Timian

Date: 02/16/2010

Div. Chief: George Person

Date: 02/16/2010

Office Dir.: Kathleen C. DeMeter

Date: 02/16/2010

SUMMARY: On September 26, 2007, Toyota filed a Defect Information Report and notified NHTSA that some of its model year (MY) 2007 and 2008 Lexus E350 and Toyota Camry vehicles could experience unintended and uncontrolled acceleration due to interference between the optional all weather floor mat offered on those vehicles and the vehicles' accelerator pedal. This decision was influenced by an Office of Defects Investigation (ODI) Engineering Analysis. This recall was designated 07E-082.

Two years later, on October 5, 2009, Toyota filed a Defect Information Report and notified NHTSA that a number of its MY 2004-2009 Lexus and Toyota vehicles may also experience unintended and uncontrolled acceleration due to interference between the accelerator pedal and the driver's floor mat. This recall was designated 09V-388.

(Continued on Page Two)

Several months later, on January 27, 2010, Toyota filed an amended, or supplemental, Defect Information report and expanded the population of vehicles to include additional MY 2008-2010 Toyota and Lexus vehicles. Since this expansion took place in a different calendar year, this recall was designated 10V-023.

Separately on January 21, 2010, Toyota filed a Defect Information Report and notified NHTSA that certain Toyota vehicles and certain Pontiac Vibe vehicles contained a safety defect in the accelerator pedal assembly that may cause the accelerator pedal to become harder to depress, slower to return, or in the worse case, mechanically stuck in a partially depressed position. NHTSA designated this recall 10V-017.

In total, the four recalls cover over 7.6 million Toyota and Lexus vehicles as well as the Pontiac Vibe product made by New United Motor Manufacturing, Inc., a venture of Toyota and General Motors Corporation.

NHTSA requires additional information from Toyota to more fully understand and evaluate, among other things, whether the scope of the recalls identified above (makes, models and model years) is sufficiently broad. The agency is seeking to determine whether Toyota viewed the underlying defects too narrowly as interference between the accelerator pedal and the driver's side floor mat, or as a lever design (including materials) or performance problem giving rise to a sticking accelerator pedal, without fully considering the broader issue of unintended acceleration and any associated safety-related defects that warrant recalls. For purposes of this investigation, "unintended acceleration" refers to unintended, unrequested, uncontrollable, and/or unexplained acceleration of a subject vehicle, and to the failure of a vehicle's engine to return to idle when the driver takes his or her foot off of the accelerator pedal or raises his or her foot to a position where the engine ordinarily would return to idle, regardless of the alleged or determined cause of the acceleration or failure to decelerate or return to idle and regardless of the speed at which the event allegedly took place. Unintended acceleration thus is broader than interference between the accelerator pedal and driver's side floor mat and sticking accelerator pedals with levers made of a particular plastic(s). NHTSA is seeking information about how Toyota viewed complaints and other reports to Toyota and how Toyota assessed potential electromagnetic interference. The agency also requires information from Toyota on why some models of vehicles with electronic throttle control were not included in the recalls. This investigation does not duplicate TQ10-001 or TQ10-002.

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