

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received AUG 23 2011 01-JUL-2010	
				Repository ☐ Reference No. 10341002	
OWNER INFORMATION (Type or Print)					
Name [REDACTED]				Daytime Telephone Number [REDACTED]	
Address [REDACTED]				E-mail Address	
City SANDY		State UT	Zip Code [REDACTED]		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3GNKG26U11C [REDACTED]			Make CHEVROLET		Model SUBURBAN
Model Year 2001			Engine: No: Cylinders 8		Fuel Type: GAS
Date Purchased 11/9/2000		Dealer's Name and Telephone Number Riverton Chevrolet		Original Owner ☐	
Dealer's City SANDY		State UT	Zip Code 84070		
Transmission Type AUTOMATIC		☒ Antilock Brakes ☒ Cruise Control		Incident Date(s) 17-JUN-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 070000 FUEL SYSTEM, GASOLINE, 091200 FUEL SYSTEM, OTHER: STORAGE: FUEL GAUGE SYSTEM				Failure Mileage 69000	
				Failure Speed 55	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2001 CHEVROLET SUBURBAN, THE CONTACT WAS DRIVING APPROXIMATELY 55 MPH WHEN HE NOTICED THAT THE FUEL GAUGE DISPLAYED EMPTY WHICH WAS INACCURATE; HOWEVER, THE VEHICLE SUDDENLY STALLED, THE VEHICLE WAS TOWED TO HIS RESIDENCE. THE CONTACT REPAIRED THE VEHICLE BY REPLACING THE FUEL PUMP MODULE. THE FAILURE MILEAGE WAS APPROXIMATELY 69,000. THE ELECTRICAL WIRING IN THE OLD FUEL PUMP MODULE HAD MELTED THE INSULATION AND WAS SHORTING IN SEVERAL PLACES. THE SAFETY CONCERN IS ABOUT SHORTING WIRES INSIDE A FUEL TANK. THE DEALER WANTED \$1100.00 TO REPLACE THE FUEL PUMP MODULE. THE OWNER REPLACED IT WITH AN OEM AC DELCO FOR \$150.00 HIMSELF					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					