



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received **AUG 30 2010**
01-JUL-2010
Repository
Reference No. 10340988

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City **EDGAR SPRINGS** State **MO** Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **1HFSC47021A [Redacted]**
Make: **HONDA MOTORCYCLE** Model: **GL1800A** Model Year: **2001**
Date Purchased: **4-14-2010** Dealer's Name and Telephone Number: **SCOOTIQUE - 830-997-1116** Engine: No. Cylinders: **6** Fuel Type: **GAS**
Original Owner: Dealer's City: **Fredericksburg** State: **TX** Zip Code: **78624**
Transmission Type: **MANUAL** Antilock Brakes Cruise Control Powertrain: Multiple Failure: Incident Date(s): **22-APR-2010**

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: **180000 VEHICLE SPEED CONTROL, 117000 DIGITAL INSTRUMENT PANEL**
Failure Mileage: **36180** Failure Speed: **40**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM4L9ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: **N**

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 HONDA GL1800A MOTORCYCLE. WHILE DRIVING 40 MPH, HE NOTICED THAT THE SPEEDOMETER WOULD NOT INCREASE BEYOND 40 MPH UNTIL HE TOUCHED THE SCREEN. THE DEALER WAS STATED THAT THEY COULD NOT REPLACE THE PART WITHOUT PERMISSION FROM HONDA. HE CONTACT IS CONCERNED ABOUT THE SAFETY RISK SINCE HE HAD TO USE ONE HAND TO TOUCH THE SPEEDOMETER WHICH COULD POTENTIALLY RESULT IN A CRASH. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 36,180 AND THE CURRENT MILEAGE WAS 36,442.

I had To Tap on the plastic cover with my fist to make it move. NOT JUST TOUCH AS STATED.

Purchased From Owner [Redacted]

SLIP FALLS & D [Redacted]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IN December of 2001 A Service Bulletin # GL1800#8 WAS ISSUED BY THE AMERICAN HONDA MOTOR CO. ABOUT THE SPEEDOMETER REPLACEMENT. THEY NEW ABOUT THE PROBLEM SAYING IT MAY WARP. THE LIST TIME TO REPLACE, AS IN COST, 1.7 HRS, GIVE PART NUMBERS TO REPLACE AND NO PLACE IN THE SERVICE BULLETIN WAS A TIME FRAME MENTIONED WHEN THIS MIGHT HAPPEN. - I SHOULD BE PAID BY HONDA FOR MONEY'S SPENT ON THIS. THE PERSON I PURCHASED THIS FROM HAD THE CYCLE SHOP, SCOOTIQUE IN FREDERICKSBURG, TX CHECK OUT THE CYCLE AND DID NOT FIND THIS

ATTACH ADDITIONAL SHEETS IF NECESSARY

PROBLEM, YET I WAS TOLD AFTER THE PURCHASE THE SPEEDOMETER WAS STICKING.

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

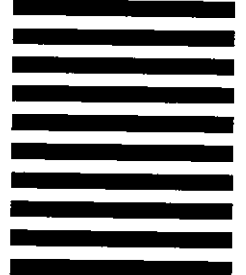


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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
National Highway Traffic Safety Administration

