

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

Complaint: 10340555

Date: Thursday, October 28, 2010 9:00:37 AM

From: [REDACTED]
Sent: Wednesday, October 27, 2010 12:52 PM
To: EVOOQ (NHTSA); DataQuality, DataQuality (NHTSA); [REDACTED]
Subject: Re: FW: NHTSA: Follow up to ODI Complaint: 10340555


The report seems accurate as is. Basically, I bought a tire that was obviously defective in my opinion. The outer layer of the tire separated from the cord layer and became inflated to about the size of a baseball. When the "pimple" burst, it did so because the location on the tire was the side of the tire facing the trailer. The tire did not go flat immediately indicating that there was a small leak (pinhole) that went through the inner plies of the tire and caused the bubble and slow subsequent loss of tire pressure.

The tire retailer insisted that I must have hit something that caused the damage (even though the inner side of the tire was where the bubble happened and that side is very less likely to incur damage of any kind).

Thank you,
[REDACTED]

-----Original Message-----

From: EVOOQ@dot.gov
Date: 10/26/2010 10:08 AM
To: [REDACTED]
Subject: FW: NHTSA: Follow up to ODI Complaint: 10340555



Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.
NHTSA/Office of Defects Investigation

