



"Nobody Beats Berkeley"

decidedly different

JUN 14 2010

CL-10340051-3650

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

- ☐ 2400 Shattuck Avenue | Berkeley, CA 94704 | (510) 845-2530 BAR #ARD00009198 EPA # CAD981442767
Hours: Mon-Fri 7:30AM - 6:00PM; Sat 8:00AM-4:30PM
- ☐ Joe's Tires | 1865 University Avenue | (510) 841-9406 BAR #ARD00158914 EPA # CAL000313882
Hours: Mon-Fri 8:00AM - 6:00PM; Sat 8:00AM-4:00PM
- ☐ Body Shop | 2070 Second Street | (510) 548-6041 BAR #ARD00124109 EPA # CAD9820280111
Hours: Mon-Fri 7:30AM - 6:00PM; Sat 8:00AM-12:00PM

Owner/Driver Information:

79791

MODESTO, CA

Home Phone:

Work Phone:

Contact Phone:

Billing Information:

79791

MODESTO, CA

Reference:

Billing: CTB

Terms: CASH\$

Service Order

R001115792

License Number

Tag Number

Date In	Mileage In	Promise Date/Time	Mileage Out	Service Advisor	
05/13/2010	142,962	5/13/10 10:45 am	142,962	NOY DAMRONG	
Year, Make, Model	V.I.N.	Unit Id	License Number	Ext Color	In Service Date
2005 TOYOTA PRIUS	JTDKB20U953	332031			12/31/9999

To our service customers, our charges for labor are not based on actual mechanic's time, but are established by multiplying our retail labor rate by either an industry time allowance, or our own judgement of the time to be charged. However, if we discover that different or additional repairs are recommended, you will be contacted for your advance approval of a revised estimate.

"I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATED PRICE."

Customer's Signature ☒

Date:

Original Estimate: \$130.00

Description / Item	Qty	Price	Extended
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CONCERN #1

Condition DIAGNOSE CAUSE OF HYBRID WARNING LIGHT IS ON, CAR WITH ! SIGN, ABS & P/S LIGHT IS ON, & BRAKE WARNING LIGHT WAS ON. VEHICLE LOSS POWER STEERING, BRAKES, CRUISE CONTROL ON THE HIGHWAY, WHEN APPLYING BRAKE AT A FULL STOP VIBRATION IS FELT.

DIAGNOSIS LABOR CHARGE

CONCERN #2

Condition FOR DOCUMENTATION PURPOSES ONLY: CUSTOMER NOTICE RIGHT WHEN PROBLEM OCCUR CUSTOMER WAS USING HEADSET BLUETOOTH SYSTEM STOP WORKING ALL AT THE SAME TIME (STILL TO THIS MOMENT BLUETOOTH IS NOT WORKING ANYMORE)

NO LABOR CHARGE TO CUSTOMER

They wouldn't fix it

NH
062210
TGW

[REDACTED] came into T-mobile Limited, located on 1601 Mchenry Ave, on the 13th May 2010. His phone, a Nokia 5310, was unable to make any connection with any Bluetooth devices we tried in the store.

Nick Beam

Nick Beam

My phone still doesn't work

Garrett Ruiz
Retail Sales Manager
McHenry & Coralwood



Nick Beam

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fx: (209) 523-9602
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Modesto, CA 95356
garrett.ruiz@exclusivewireless.net

Owned and Operated by
Exclusive Wireless, Inc.

Modesto CA

STOCKTON CA 952

09 JUN 2010 PM 2 L



NHTSA

Office of defects Investigations
(NVS-210)

1200 New Jersey
South East West Building
Washington DC 20590

