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U.S. Department of Justice  
Office of Consumer Litigation  
Civil Division  
Washington, DC 20530  
EXECUTIVE SECRETARIAT

JUL 27 2010

2010 JUL 26 P 3:02  
July 20, 2010  
RECEIVED - NHTSA

[Redacted]  
Hinesville, GA [Redacted]

Re: Land Rover Ranger Rover Recall

Dear [Redacted]

This letter is in reply to your correspondence to the Attorney General, dated June 20, 2010, which was referred to this Office for consideration and response. I regret the delayed response. Your letter is in regard to your concerns problems with your 2003 Land Rover Range Rover HSE. Furthermore, you feel that Land Rover "tried to cover this up" and mishandled the recall procedure entirely. I note that you have contacted ODI and the BBB regarding this matter.

Thank you for bringing this matter to our attention. The National Highway Traffic Safety Administration (NHTSA) is the federal agency that investigates reports of safety related defects and substantial equipment failures and enforces laws requiring recalls and remedies in appropriate circumstances. Accordingly, I am forwarding your inquiry to the agency indicated below that may be able to assist you or provide you with additional information on this subject.

In addition, I can only suggest that you continue to consult with your attorney about any rights and remedies that may be available to you.

I appreciate your concern and wish to thank you for contacting the Department of Justice.

Sincerely yours,

Kenneth L. Jost  
Deputy Director  
Office of Consumer Litigation  
Civil Division

JLA

By: Jamie Albrecht  
Consumer Affairs Specialist

cc:

National Highway Traffic Safety Administration  
Department of Transportation  
400 7th Street, SW, Rm. 5232  
Washington, DC 20590  
Toll free DOT Safety Hotline: 1-888-327-4236 (DASH 2 DOT)  
TTY: 1-800-424-9153  
[www.nhtsa.dot.gov](http://www.nhtsa.dot.gov)

20-June-10

Hello,

My name is [REDACTED] I AM having a problem with LAND ROVER Recall on Drive-Tran Action # EA07012. My Range Rover HSE had Drive-Tran fixed twice before recall was put out. One of the failures @ high RPMs may have caused my Engine to fail, with Motor Oil in Coolant. LAND ROVER tried to rebuild engine which also failed with same problem.

L.R. told me that L.R. Hilton Head S.C. does not rebuild engines, but they rebuilt mine. Was this part of Recall Research?

All these problems with L.R. happen in 08, during O.D.I. investigation. L.R. had to know of greater Damages being done to Vehicles.

In Dec, 08 L.R. H.HEAD switched out my engine, forged my signature on Repair Contracts; lied.

I have documents to prove all that I say.

I've been trying to sue but without any help, LAND ROVER will be getting away with this.

I tell my lawyer that I think this is a Big Case.

L.R. is trying to cover this up; sweep me under the rug.

They will not tell me where my Engine is or anything but lies.

Pg. # 1

I do not have the Money to Pay my lawyer  
who says this is a Federal Case because I  
Live in GA.

I've filed a Complain with O.D.I., B.B.B. :  
had to let this Vehicles set for over 6 months  
in my yard because Matrix failed after Shady  
work by L.R. (Rapid lose of Coolant, blown Engine #2)

If you could help me with any additional  
RESEARCH on this topic, I would greatly appreciate it.

My Vin# is SALME11453A [REDACTED], year 03

Thank you for your time,

[REDACTED]

work  
cell

[REDACTED]

HINESVILLE, GA [REDACTED]

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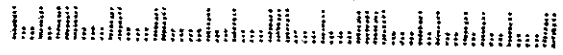
CIVIL DIVISION  
OFFICE OF CONSUMER  
LITIGATION

Office of Consumer Litigation  
Civil Division  
Department of Justice  
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**TRAYED**  
JUL 15 2010  
DOJ MAILROOM

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National Highway Traffic Safety Administration  
Department of Transportation  
400 7th Street, SW, Rm. 5232  
Washington, DC 20590