



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
AUG - 9 2010
 22-JUN-2010

Repository
 Reference No.
 10339575

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City STOCKTON State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
 Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JHMCD5657RC [REDACTED]
 Make HONDA Model ACCORD Model Year 1994
 Date Purchased August 1994 Dealer's Name and Telephone Number Mike Smith Honda Engine: No: Cylinders 4 Fuel Type: unleaded
 Original Owner Dealer's City San Diego State CA Zip Code [REDACTED]
 Transmission Type Auto Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 16-JUN-2010
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 191000 TIRES: TREAD/BELT Failure Mileage 178,000 Failure Speed 10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make GOODYEAR Tire Model (Name or Number) ASSURANCE COMFORTRED Tire Size (Example P215/65R15) 195/60R15
 DOT No. (Example: DOTMAL9ABC036) M6V9 Original Equipment Prior Repair Failure Location: DRIVER SIDE FRONT
 Tire Component Code 191000 TIRES:TREAD/BELT Tire Failure Type: BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1994 HONDA ACCORD. THE VEHICLE HAD GOODYEAR ASSURANCE COMFORTRED TIRES, SIZE P19560R15, DOT M6V9. THE CONTACT STATED THE REAR TIRES WERE REPLACED ~~AND~~ WITHIN FOUR MONTHS, THE TIRES EXHIBITED TREAD FAILURE. ON A LATER DATE, WHILE DRIVING AT LOW SPEEDS AND EXITING A DRIVEWAY, THE FRONT DRIVER'S TIRE FAILED. ALL FOUR TIRES WERE PURCHASED NEW IN 2005. THE FAILURE AND CURRENT MILEAGES WERE UNKNOWN.

EACH TIRE DEVELOPED A BULGE ON THE SIDEWALL. I HAD THE FIRST TWO TIRES REPLACED ON JULY 3, 2009 + NOVEMBER 9, 2009 BEFORE THE BULGE EXPLODED. HOWEVER, THE THIRD TIRE DEVELOPED A BULGE AND POPPED ON JUNE 22, 2010 WHILE I WAS DRIVING IT. AMERIKAS TIRE STORE (5545 Pacific Ave, Stockton, Calif ph: 209-477-8110) REPLACED THE BULGED/POPPED TIRE AS WELL AS THE LAST (4th) TIRE WHICH HAD NOT DEVELOPED A BULGE YET. THE MANAGER WAS CONCERNED THAT IT MAY BE A ~~over~~ over

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SOME TYPE OF PATTERN FAILURE. BECAUSE ³ OF MY 4 ~~GOOD~~ TIRES ALL DEVELOPED BULGING, I AM CONCERNED THAT OTHER CONSUMERS MAY HAVE THE SAME PROBLEM WITH THEIR GOODYEAR ASSURANCE COMFORTREAD

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

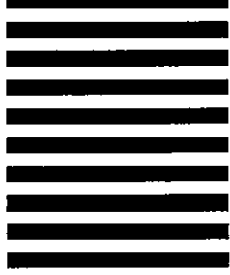
Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

9154022

9154021

TIRE

555 555 555 555
JOB TIRE CarCare

AMERICA'S LARGEST INDEPENDENT TIRE DEALER

Financing Available
See store for details

DATE: 07-03-2009 TIME: 3:33 PM

CUSTOMER INFORMATION

VEHICLE INFORMATION

STORE LOCATION

STOCKTON CA

2005 HONDA
ACCORD *Wagon car.*
SEDAN DX
MILEAGE: 17,024
PLATE # [REDACTED]
TORQUE SPECS: 080

CAN 15
5545 PACIFIC AVE
STOCKTON CA 95207
PHONE: 209-477-8110
400 JUSTIN A DENEGR

WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
31495	RHZ	-1	P195/60R-15	87T USB BGYR ASSURANCE COMFORTRED	.00	53.34	-53.34
COMMENT:		BOLT PATTERN: 5-114.3					
12403	NRM	1	195/60R15	88H BSW BARUMFR BRAVURIS 2 HR BW	.00	53.00	53.00
WARRANTY:		SEE REVERSE SIDE FOR WARRANTY DETAILS					
COMMENT:		INFLATION F:32 R:31					
80017	NRM	1		CERTIFICATES FOR FREE REPLACEMENT	.00	9.00	9.00
80075	NRM	1		STATE REQUIRED ENVIRONMENTAL FEE	.00	1.75	1.75
80403	NRM	1		ADJUSTMENT LIFETIME BALANCE & VALVE	.00	15.00	15.00

The tire and/or wheel you have chosen is different from the original equipment provided with your vehicle and may change its performance characteristics. Further information is available at www.americastire.com.

AMERICA'S TIRE CO.

AMERICA'S TIRE CO.

Reprint 7/03

SUBTOTAL: 15.41
 TAX: 4.77
 TAX (REFUND): -5.70
 TOTAL: 14.48
 AMER EXPR: 14.48
 TENDERED: 14.48

WORK ORDER

Air Check
 Return Tires
 Change Snows
 Repair
 Rotation
 Rebalance
 Wheel Lock Key

LF RF
 LR RR
 S

Installed / Pretorque _____

Torqued by: *[Signature]* Ft. Lbs. *[Signature]*

Bay Coordinator: *[Signature]*

Comments: *[Signature]*

[REDACTED]

[REDACTED]

[REDACTED]

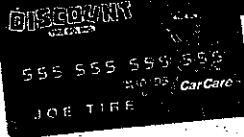
[REDACTED]

Signature

Upon refund or credit of sales tax, Customer hereby acknowledges such credit or refund. The additional acknowledgment satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes.

americastire.com

AMERICA'S TIRE



164172
0164172

AMERICA'S LARGEST INDEPENDENT TIRE DEALER

Financing Available
See store for details

CUSTOMER INFORMATION: [REDACTED]

VEHICLE INFORMATION: 1994 HONDA ACCORD ALL EX MILEAGE: [REDACTED] TORQUE SPECS: 280

DATE: 11-09-2009 TIME: 7:59 AM STORE LOCATION: CAN 15 5545 PACIFIC AVE STOCKTON CA 95207 PHONE: 209-477-8110 009 LORENZO MEZA JR WORK ORDER#

STOCKTON CA [REDACTED]

CODE [REDACTED] SIZE [REDACTED]

DESCRIPTION	FET	PRICE	AMOUNT
31495 MFB -1 P195/60R-15 87T VSB 60YR ASSURANCE COMFORTRED	.00	26.00	-26.00
COMMENT: BOLT PATTERN: 4-114.3			
12403 NRM 1 195/60R15 88H BSM BARUM FR BRAVURIS 2 HR BW	.00	56.00	56.00
WARRANTY: SEE REVERSE SIDE FOR WARRANTY DETAILS			
COMMENT: INFLATION F:32 R:32			
0017 NRM 1 CERTIFICATES FOR FREE REPLACEMENT	.00	10.00	10.00
0075 NRM 1 STATE REQUIRED ENVIRONMENTAL FEE	.00	1.75	1.75
0403 NRM 1 ADJUSTMENT LIFETIME BALANCE & VALVE	.00	15.00	15.00
COMMENT: APPOINTMENT: 11-09-2009 10:15 AM			

6/32 mbv9 18HR 0905

I hereby certify that to the best of my knowledge the foregoing statements are correct, that I am the owner of the product(s) presented, and that the product(s) described was (were) not involved in any accident, personal injury, or property damage, or other loss. I accept this adjustment in lieu of any other claim for damage to the product(s) returned for replacement because the property damage to the product(s) returned for replacement is due to tire and/or wheel failure. I agree to return the product(s) to the store provided with my vehicle and may change my mind at any time. Other information is provided with this receipt.

AMERICA'S TIRE CO. AMERICA'S TIRE CO.

RF

WORK ORDER

LF RF Air Check
 LR RR Return Tires
 S Change Snows
 Repair
 Rotation
 Rebalance
 Wheel Lock Key

Installed / Pretorque _____ / _____
 Torqued by: _____ Ft. Lbs. _____
 Bay Coordinator: _____
 Comments: _____

SUBTOTAL: 56.75
 TAX: 5.04
 TAX (REFUND): -2.34
 TOTAL: 59.45
 AMER EXPR TENDERED: 59.45

Customer Signature: [REDACTED]

Cardholder acknowledges receipt of goods and/or services in the amount of the total shown hereon and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer. Upon refund or credit of sales tax, Customer hereby acknowledges such credit or refund. The additional acknowledgment satisfies a technical requirement in the sales tax statutes and/or regulations for many jurisdictions that a signed receipt must be obtained upon the refund or credit of sales taxes.

americastire.com

AMERICA'S® TIRE

1569052

CUSTOMER INFORMATION

VEHICLE INFORMATION

DATE: 06-22-2010 TIME: 10:22 AM

STORE LOCATION

STOCKTON

CA

1994 HONDA
ACCORD
ALL EX
MILEAGE: 177,800
TORQUE SPECS: 080

CAN 15
5545 PACIFIC AVE
STOCKTON CA 95207
PHONE: 209-477-8110
046 DOUG HARRIS
WORK ORDER#

CODE	CC	QTY	SIZE	DESCRIPTION	F.E.T.	PRICE	AMOUNT
1495	MFG	-1	P195/60R-15 87T VSB	GDYR ASSURANCE COMFORTRED	.00	50.66	-50.66
	COMMENT:		BOLT PATTERN: 4-114.3				
2403	NRM	1	195/60R15 88H	BSW BARUM FR BRAVURIS 2 HR BW	.00	58.00	58.00
	WARRANTY:		SEE REVERSE SIDE FOR WARRANTY DETAILS				
	COMMENT:		INFLATION F:32 R:32				
075	NRM	1	STATE REQUIRED	ENVIRONMENTAL FEE	.00	1.75	1.75
403	NRM	1	ADJUSTMENT	LIFETIME BALANCE & VALVE	.00	15.00	15.00
2403	CUS	-1	195/60R15 88H	BSW BARUM FR BRAVURIS 2 HR BW	.00	50.56	-50.56
403	NRM	1	195/60R15 88H	BSW BARUM FR BRAVURIS 2 HR BW	.00	58.00	58.00
	WARRANTY:		SEE REVERSE SIDE FOR WARRANTY DETAILS				
	COMMENT:		INFLATION F:32 R:32				
075	NRM	1	STATE REQUIRED	ENVIRONMENTAL FEE	.00	1.75	1.75
403	NRM	1	ADJUSTMENT	LIFETIME BALANCE & VALVE	.00	15.00	15.00
	COMMENT:		REPLAC ETHE LOOSE WHEEL AND THE RF NEW TO FRONT				
	COMMENT:		APPOINTMENT: 06-22-2010 10:15 AM				

I hereby certify that to the best of my knowledge the foregoing statements are correct, that I the owner of the product(s) presented for claim and that the product(s) described was (were) involved in any accident, personal injury, consequential damage, or other loss. I accept s adjustment in lieu of other claims. I understand that the product(s) returned for placement become the property of the product manufacturer.

SUBTOTAL: 48.28
TAX: 10.44
TAX (REFUND): -9.11
TOTAL: 49.61
AMER EXPR: 49.61
TENDERED: 49.61

XXXXXXXXXXXX

Signature on file

AMERICA'S