

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
AUG 11 2010
21-JUN-2010
Repository
Reference No.
10339355

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City LEXINGTON State KY Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address
Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5N1AA08BX4M [Redacted] Make NISSAN Model ARMADA Model Year 2004
Date Purchased 2004 Dealer's Name and Telephone Number GLENN NISSAN Engine: No: Cylinders 8 Fuel Type: UNL
Original Owner Dealer's City LEXINGTON State KY Zip Code 40515
Transmission Type Auto Antilock Brakes Cruise Control Powertrain Multiple Failure: Incident Date(s) 14-JUN-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 353600 EQUIPMENT: ELECTRICAL: AIR CONDITIONER Failure Mileage 67000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 NISSAN ARMADA. THE CONTACT STATED THE REAR AIR CONDITIONER REFRIGERANT TUBES WERE REPLACED TWICE DUE TO FAILURES. THE DEALER ADVISED THE FAILURE WAS DUE TO THE HOSE CLAMP WHICH WAS CAUSING THE TUBES TO FRACTURE AND LEAK. THE CONTACT WAS NOT PLEASED WITH THE REPAIRING FAILURE. THERE WERE NO RECALLS. THE FAILURE AND CURRENT MILEAGES WERE 67,000. *Repaired*
This is a problem that is happening to most NISSAN ARMADAS and Pathfinders. IT IS A Design Flaw the way the REFRIGERANT Tube is mounted to FRAME. NISSAN IS AWARE OF THIS AND they Refuse to Recall. This is not a problem that just happened to me, but is happening All over to other Owners of Vehicles that have separate Rear Air Cond. Lines

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

NISSAN KNOWS IT WOULD COST THEM MILLIONS OF \$ TO RECALL AND FIX-