

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
AUG 11 2010
21-JUN-2010
Repository
Reference No.
10339352

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City LEXINGTON State KY Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address
Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5N1AA08BX4N [Redacted] Make NISSAN Model ARMADA Model Year 2004
Date Purchased 2004 Dealer's Name and Telephone Number GLENN NISSAN Engine: No: Cylinders 8 Fuel Type: UL
Original Owner Dealer's City Lexington State KY Zip Code 40513
Transmission Type Auto Antilock Brakes Cruise Control Powertrain Multiple Failure: Incident Date(s) 14-JUN-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC Failure Mileage 19000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036) Original Equipment* Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 NISSAN ARMADA. THE CONTACT STATED BRAKES WERE REPLACED A TOTAL OF SIX TIMES SINCE PURCHASING THE VEHICLE BRAND NEW IN 2004. THE DEALER ADVISED THAT THE BRAKING SYSTEM OF HIS PARTICULAR YEAR AND MODEL WAS NOT DESIGNED FOR A VEHICLE HIS SIZE AND THE 2005 AND OLDER MODELS. THE CONTACT STATED THE FAILURE WAS A SAFETY ISSUE BECAUSE HE MAY POTENTIALLY NOT BE ABLE TO STOP THE VEHICLE. THE FAILURE MILEAGE WAS 19,000 AND THE CURRENT MILEAGE WAS 67,000.

*Brakes have been replaced total of three times - vehicle only
Has 67,000 miles dealership has all records. This is a design problem that Nissan is aware of - they corrected problem on 05 and newer models but will not do anything for 04 models if brakes fail - that to me is a problem...*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974: Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.