



GAVIN NEWSOM
MAYOR

POLICE DEPARTMENT
CITY AND COUNTY OF SAN FRANCISCO

THOMAS J. CAHILL HALL OF JUSTICE
850 BRYANT STREET
SAN FRANCISCO, CALIFORNIA 94103-4603

JUL 07 2010 CL-10339322



GEORGE GASCÓN
CHIEF OF POLICE

June 22, 2010

**U.S Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Dear Madam or Sir:

Our mechanic was road testing a Harley Davidson Police FLHPI Roadking motorcycle and found the brakes failed to function when applied. He tracked the problem to a worn brake line which is routed directly behind the headlamp assembly. The mechanic noticed that the assembly is pushed in causing contact with the brake lines and the continued motion of the handlebars was wearing thru the rubber brake line causing it to leak. (Part# 40604-05) We found this part is back ordered nationally and is unavailable. Harley Davidson informs us that they are having vendor problems. Our mechanic removed other headlamp assemblies to see if this is a common problem and found 34 motorcycles with wear patterns. If gone unnoticed, the lines would have developed a leak causing brake failure which could lead to a crash resulting in injury or death. Harley Davidson appears to be unconcerned with our findings that a design and routing flaw exist at the manufacturer assembly plant. We feel that numerous law enforcement agencies have purchased similar motorcycles and may have the same wear patterns along with private citizen's who may be in jeopardy.

Thank you,

[Redacted signature block]

SE. CALIF. [Redacted]

[Redacted address block]

HC
070910
TGL

Date: 06/22/2010 **Time:** 10:45:55

Creation Date:06/21/2010 **Creation Time:**19:30:12

Description:

Entered on 06/22/2010 at 10:45:55 EDT (GMT-0400) by BOL:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

You can make corrections or additions to your complaint by mailing your information to the Department of Transportation with a printed copy of your complaint.

A copy of your complaint can be printed from the NHTSA web site at www.nhtsa.dot.gov 24 hours after submission on the Vehicle Safety Hotline. The Office of Defect Investigation Number is required to search for your complaint.

Please mail the corrected information to:

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

Entered on 06/21/2010 at 19:30:12 EDT (GMT-0400) by odiwebuser@www-odi.nhtsa.dot.gov:

FULL NAME: Richard Lee

EMAIL : rlee010499@aol.com

SUBJECT : Harley Davidson Police motorcycles

WEB USER COMMENTS:

I filled out a complaint #10339322 and was not able to add more vin#s which are also affected. We have 34 motorcycles with this issue. I can provide pictures and vin#s. Harley Davidson will not step up to the plate to help us on this.

This mail was sent using the Contact form from <http://WWW-ODI.NHTSA.DOT.GOV> web site.

Contact Information:

NHTSA ID:226462

From: [REDACTED]

To: NHTSAHotline@telesishq.com

Subject: Re: Harley Davidson Police motorcycles ISSUE=272323 PROJ=12

Date: Tue, Jun 22, 2010 9:39 am

We have 34 motorcycles with this brake line wear pattern at the verge of rubbing thru for a leak. All routed by manufacturer.

1HD1FHW145Y
1HD1FHW145Y
1HD1FHW196Y
1HD1FHW116Y
1HD1FHW156Y
1HD1FHW116Y
1HD1FHW126Y
1HD1FHW166Y
1HD1FHW136Y
1HD1FHW156Y
1HD1FHW146Y
1HD1FHW146Y
1HD1FHW1X6Y
1HD1FHW196Y
1HD1FHW106Y
1HD1FHW136Y
1HD1FHW106Y
1HD1FHW186Y
1HD1FHW156Y
1HD1FHW196Y
1HD1FHW116Y
1HD1FHW196Y
1HD1FHW176Y
1HD1FHW126Y
1HD1FHW176Y
1HD1FHM127Y
1HD1FHM117Y
1HD1FHM107Y
1HD1FHM107Y
1HD1FHM157Y
1HD1FHM117Y
1HD1FHM147Y
1HD1FHM187Y

-----Original Message-----

From: NHTSAHotline@telesishq.com <NHTSAHotline@telesishq.com>

To: [REDACTED]

Sent: Tue, Jun 22, 2010 7:45 am

Subject: Harley Davidson Police motorcycles ISSUE=272323 PROJ=12

When replying, type your text above this line.

Notification of Case Change (All times are GMT-0400)**Project:** NHTSA Hotline Center**Case:** Harley Davidson Police motorcycles**Case Number:** 272323

**OFFICE OF DEFECTS INVESTIGATION (ODI)****SAFETY COMPLAINT CONFIRMATION**

Your Complaint Information is successfully submitted.
Your Confirmation number (ODI Number) is: **10339322**

Your Complaint Information**Complaint Information**

Description: The Harley Davidson Police Motorcycle FLHPI Roadking is starting to show wear marks on its' brake lines. The constant turning of the forks has rubbed the rubber lines to the point where it leaks. The brake lines are routed at the factory behind the headlamp assembly which pushes onto the brake lines. The manufacturer should redesign or reroute these lines so when applying for brakes they will stop before an officer or private citizen crashes.

Approximate Incident Date: 5/1/2010

Your responses to the questions regarding the incident:

Deaths/Injuries:	No	Property Damage:	No
Fire:	No	Crash:	No
		Police Report:	No

[top](#)**Vehicle Information**

VIN: 1HD1FHW195Y [REDACTED]
Year, Make, Model: 2005, HARLEY DAVIDSON, FLHPI
Failure Mileage: 18,000
Speed: 0

Vehicle Component Information

Component 1: SERVICE BRAKES, HYDRAULIC

[top](#)**Consumer Information**

Name: [REDACTED]
Daytime Phone: [REDACTED]
Evening Phone: [REDACTED]
E-mail: [REDACTED]
Fax: [REDACTED]

Address: [REDACTED]
City, State, Zip: San Francisco, CA [REDACTED]
Country: USA
Referral Source: Internet Search Engine

[top](#)

From: US DOT NHTSA <donotreplyodi@dot.gov>
To: [REDACTED]
Subject: Acknowledgement from NHTSA/ODI of your safety complaint
Date: Mon, Jun 21, 2010 10:53 am

Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.

Your Confirmation number (ODI Number) is: [10339322](#)

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: 1-888-327-4236 8:00AM to 10:00PM Monday-Friday
TTY: 1-888-424-9153
Have your ODI Number available.
(Spanish-speaking operators available)
- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>
Indicate your ODI Number in the contact form.

Thank you,

Office of Defects Investigation (ODI)
National Highway Traffic Safety Administration (NHTSA)
U.S. Department of Transportation (DOT)

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) Web site or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

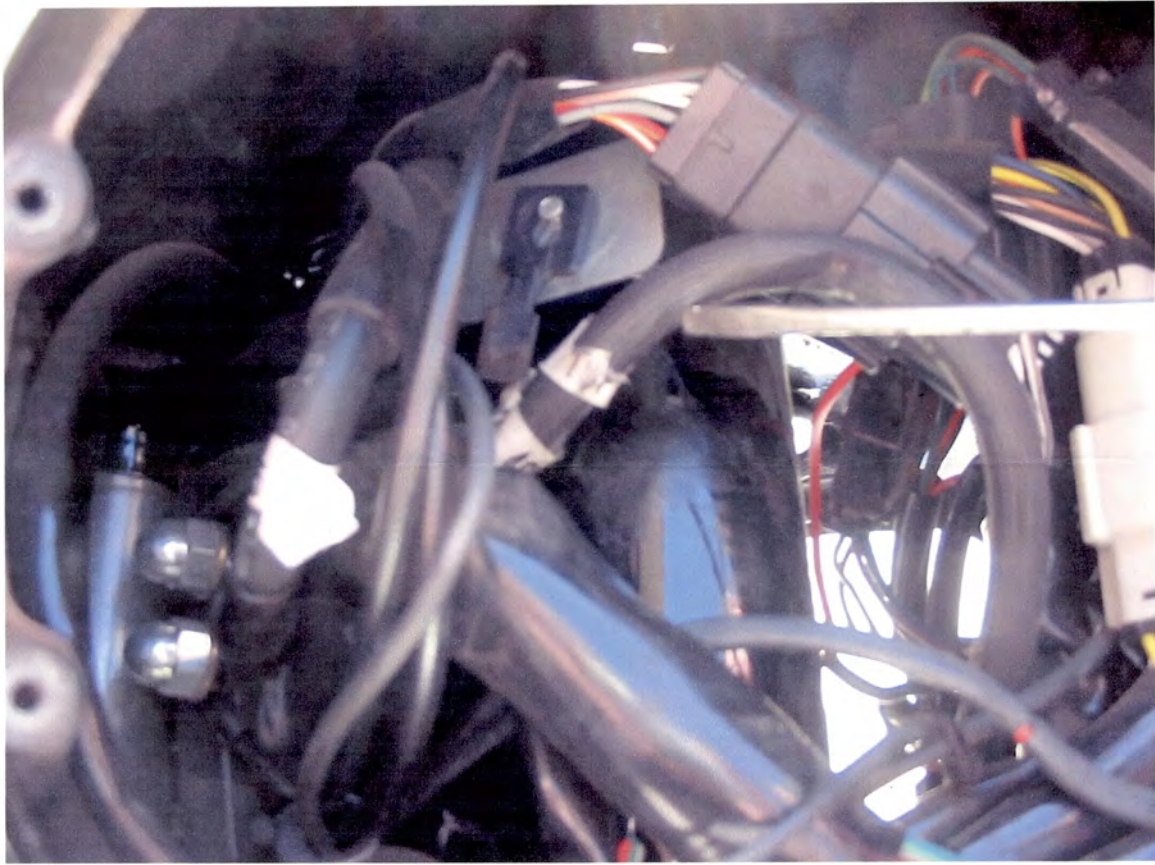
Our [Privacy Policy](#) can be found at this Web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.

harley brake line (1600x1200x24b jpeg)



img_0216 (1600x1200x24b jpeg)



City and County of San Francisco
Chief of Police

Thomas J. Cahill Hall of Justice
850 Bryant Street
San Francisco, CA 94103



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Ave. SE
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