

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received AUG 13 2010 21-JUN-2010		Repository ☐ Reference No. 10339298	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
MAYSVILLE		KY			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make		Model
1D8HN44H38B			DODGE		CARAVAN
Date Purchased		Dealer's Name and Telephone Number		Model Year	
6-2008		MANN Chrysler Dodge Jeep		2008	
Original Owner		Dealer's City		Engine:	
☒		Maysville		No: Cylinders	
		State		Zip Code	
		KY		41056	
Transmission Type		☒ Antilock Brakes		Incident Date(s)	
Automatic		☒ Cruise Control		01-MAY-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL				Failure Mileage	
				40000	
				Failure Speed	
				40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No			
				Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2008 DOGE CARAVAN. THE CONTACT STATED THAT WHEN ATTEMPTING TO ACCELERATE, THE ACCELERATOR PEDAL WOULD SPORADICALLY BECOME STUCK IN THE OPEN THROTTLE POSITION. IN ORDER TO DISLODGE THE ACCELERATOR PEDAL, HE WOULD SHIFT INTO NEUTRAL AND AS THE SPEED WOULD REDUCE TO 40 MPH, THE ACCELERATOR PEDAL WOULD RELEASE. THE MANUFACTURER ADVISED TAKING THE VEHICLE TO THE DEALER TO BE DIAGNOSED. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 40,000 AND THE CURRENT MILEAGE WAS 42,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

MANN CHRYSLER DODGE JEEP OF MAYSVILLE, LLC
1502 INDUSTRIAL PARK DRIVE
MAYSVILLE, KY 41056
PHONE 606-759-9603 FAX 606-759-9804

05209BEL

MAYSVILLE KY				VEHICLE IDENTIFICATION		MILEAGE OUT	DATE OUT	INVOICE NO.
				1D8HN44H38B		43363	06/30/10	05209
YEAR		MAKE		MODEL		COLOR	TAG NO.	
08		DODGE		CARAVAN		RED	01926	
CUST. NO.	LICENSE	HOME PHONE	WORK PHONE	STOCK NO.	PROD. DATE	SERV. ADV.	TERMS	
11698			-		00/00/00	30	CASH	
CUST. LABOR RATE	DELIV. DATE	DELIV. MILES	MILEAGE IN	DATE IN	IN-SERV DATE			
68.00	00/00/00		42994	06/22/10	08/29/08	3.3L V6 SFI OHV NS		

THE BELOW REPAIRS HAVE BEEN EXPLAINED AND OR
DEMONSTRATED TO MY SATISFACTION
CUSTOMER SIGNATURE

1-800-992-1997

LINE	OP. CODE	FAIL-CD	TECH.	HOURS/QT	TYPE	AMOUNT
A						
Com Customer states accelerator pedal sticks in passing gear						
Cau drb analyzed found fault code p2299 brake pedal position 1 accelerator						
pedal position incompatible						
Cor replaced accelerator pedal performed etclearn road tested no sticking						
	A44			1.00	C	68.00
	5281418AA PEDAL		ACCEL	1	C	113.00
	Line Total.....					181.00

B
Com Customer states rotate tires
A47

Line Total.....

Parts	113.00
SHOP SUPPLIES	3.40
Sales Tax	6.98
Labor	68.00
TOTAL-CASH	191.38

Paid 6/30/10
CK #

CUSTOMER COPY - PAGE 01

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

7/8/2010

Ref. # 19703853

To whom it may concern:

A few months ago I was driving unto an interstate from an on ramp, when I pushed the accelerator down, it stuck for a few seconds then it let loose. My husband thought I just have something under the pedal.

A few weeks ago it started doing the same thing again. It is a scary situation when you can't get your car to stop. My husband drove the Van and everytime he pushed into passing gear it would stick. He had to put it in neutral, and wail until it let loose. As long as you drive slow it was okay.

The Van is fixed now.

Please check into this matter for safety reasons.

[REDACTED]
[REDACTED]
Maysville, KY [REDACTED]

Vehicle Identification #1D8HN44H38B [REDACTED]
2008 Dodge Caravan

This was sent to:

Chrysler Customer Assistance

P.O. Box 21-8004

Auburn Hills, Michigan

48321