

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation National Highway Traffic Safety Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

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OWNER INFORMATION (Type or Print)

Name Address City FONDULAC State WI Zip Code

Daytime Telephone Number Evening Telephone Number E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5NPET46C38H Make HYUNDAI Model SONATA Model Year 2008 Date Purchased 11-23-07 Dealer's Name and Telephone Number Van Horn Hyundai Engine: No: Cylinders Fuel Type: GAS Original Owner Dealer's City FONDULAC State WI Zip Code 54935 Transmission Type Auto Antilock Brakes Powertrain Multiple Failure: YES Incident Date(s) 6-5-10 10-2-08 10-5-08 4-10-10 5-24-10

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS Tire Pressure Monitor System Failure Mileage 27540 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).) Crash Fire Number of Persons Injured Number of Deaths Reported to Police

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 HYUNDAI SONATA. THE CONTACT STATED THE PASSENGER'S AIR BAG WARNING LIGHT CONTINUED TO ILLUMINATE AND THE VEHICLE WAS TAKEN TO THE DEALER. THE VEHICLE RECEIVED UNKNOWN REPAIRS UNDER NHTSA RECALL CAMPAIGN ID NUMBER: 08V161000 (AIR BAGS). THE DEALER ADVISED THE PASSENGER WOULD HAVE TO MEET A CERTAIN HEIGHT AND WEIGHT SPECIFICATION IN ORDER FOR THE AIR BAG TO REGISTER AND ACTIVATE. THE FAILURE RECURRED. THE DEALER WOULD NOT ASSIST WITH ANY FURTHER REPAIRS. THE MANUFACTURER WAS NOT CONTACTED; THE VEHICLE WAS NOT FURTHER REPAIRED. THE CURRENT AND FAILURE MILEAGES WERE 27,540. Manufacturer was notified repeatedly and refused repair

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

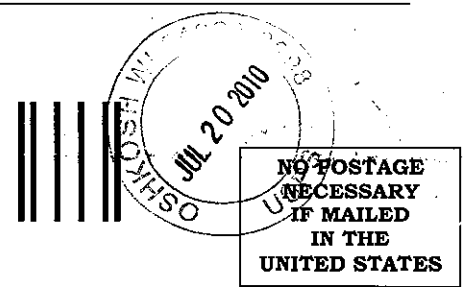
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies) ...

This vehicle has Air Bag & Air Monitoring problems from day one. Hyundai USA was contacted numerous times & Refused to Fix the problem even after the recall. Van Horn was familiar with this problem and bought the car back. I know of at least one other person who bought a 2008 Sonata and had the exact problem their car was also bought back. It is my opinion there is a safety problem (Air Bag) with the 2008 Sonatas

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

