



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

17-JUN-2010

Repository ☐

Reference No.

10336848

OWNER INFORMATION (Type or Print)

Name

Address

City

DUBLIN

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Area Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5TDBT48A51

Make

TOYOTA

Model

SEQUOIA

Model Year

2001

Date Purchased

1/2001

Dealer's Name and Telephone Number

NORTH TOWN TOYOTA

Engine: V8

No: Cylinders

Fuel Type:

GAS

Original Owner

☒

Dealer's City

Buffalo

State

NY

Zip Code

14221

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4WD

Multiple Failure:

Incident Date(s)

05-JUN-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 161000 STRUCTURE: FRAME AND MEMBERS

Failure Mileage

155000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 TOYOTA SEQUOIA. THE CONTACT STATED THAT THE STEERING WAS BECOMING INCREASINGLY DIFFICULT TO MANUEVER. THE UNDER CARRIAGE FRAME AND STEERING RACK WERE RUSTED CAUSED THE STEERING RACK TO FRACTURE FROM THE VEHICLE. THE DEALER REPLACED TWO FRONT SWAY BAR LINKS AND THE POWER STEERING RACK AND PINION AT THE CONTACTS EXPENSE. THE MANUFACTURER STATED A RECALL DID NOT EXIST FOR THE VEHICLE AND WOULD NOT PROVIDE ANY ASSISTANCE. THE FAILURE AND CURRENT MILEAGES WERE 155,000. UPDATED 10/27/10* LJ

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SAME FRAME AS TOYOTA TRUCKS TUNDRA/ TACOMA WITH A FRAME
RECALL. Why is the Sequoia EXEMPT FROM RECALL?
3 years in Buffalo, NY high SALT USE AREA IN WINTER.
I AM NOW WORRIED THAT SPARE TIRE WILL FALL OFF
LIKE the TRUCK FRAME.

NOTE EMAIL ~~CHANGES~~ CORRECTION

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

NEW YORK NY 100

05 MAY 2011 PM 14-8

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

