

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

AUG 11 2010
17-JUN-2010

Repository ☐

Reference No.
10336803

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City LEXINGTON State SC Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1D7HE48K75S [REDACTED]
Make DODGE Model DAKOTA Model Year 2005
Date Purchased 12/2009 Dealer's Name and Telephone Number Dodge City
Original Owner [X] Dealer's City Dodge City, Colo, S.C. State SC Zip Code [REDACTED]
Engine: No: Cylinders 6 Fuel Type: Gas
Transmission Type Auto Antilock Brakes [X] Powertrain N/A Multiple Failure: N/A Incident Date(s) 14-JUN-2010
Cruise Control [X]

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 200000 WHEELS, 203000 WHEELS: LUGS/NUTS/BOLTS
Failure Mileage 68000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Michelin Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTM19ABC036) [REDACTED] Original Equipment [X] Prior Repair [X] Failure Location: Colo, + Lexington SC
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured [REDACTED] Number of Deaths [REDACTED] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 DODGE DAKOTA PICKUP TRUCK. THE VEHICLE WAS TAKEN IN FOR ROUTINE MAINTENANCE WHEN THE CONTACT WAS INFORMED THAT THE LUG NUTS COULD NOT BE REMOVED FROM THE WHEELS. THE MECHANIC STATED THE LUG NUTS WERE DESIGNED WITH A METAL COVERING THAT MADE THE NUTS DIFFICULT TO REMOVE. THE DEALER WAS CONTACTED AND WAS NOT ABLE TO PROVIDE ANY ASSISTANCE. THE CONTACT WAS CONCERNED WITH THE ABILITY OF CHANGING THE TIRE IN AN EVENT OF A FLAT OR BLOWOUT. THE FAILURE MILEAGE WAS 68,000 AND THE CURRENT MILEAGE WAS 68,010.

Thank you for you assistance, please help me!
I could be stranded!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

OVER

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I Rotate my tires EVERY 5000 Miles as suggested by the Tire Dealer & mfg. I had a flat in Charleston, SC, 120 miles from Home, the tire changer inform me that the Lugs were very difficult to remove. I took the auto to my Tire dealer who rotates my tires EVERY 5000 mi. he informed me SEVERAL Lugs NEEDED replacing that they were faulty and the Dodge Corp should replacement. that if I had a Blow-out or flat, I WOULD NOT BE ABLE TO USE MY REGULAR Lug wrench AND WED MYSELF MAYBE STRANDED ON THE ROAD UNABLE TO REPLACE IT WITH THE SPARE TO ME THE LUGS ARE FAULTY AND SHOULD BE REPLACED BY Dodge. BY THE WAY THE LUGS ARE \$5.50 EXPENSIVE FOR ME, I AM 72 YEARS OF AGE AND DISABLED.

U.S. Department
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National Highway
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1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SC 290

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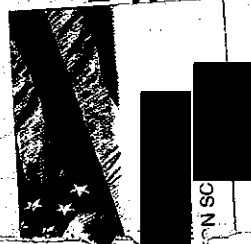
US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a



or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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