



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

JUL 26 2010

15-JUN-2010

Repository ☐

Reference No.
10336514

OWNER INFORMATION (Type or Print)

Name

Address

City

ELKGROVE

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JKBVNKA187A

Make

KAWASAKI

Model

VN1600A7FA

Model Year

2007

Date Purchased

3-12-2008

Dealer's Name and Telephone Number

ROSEVILLE Cycle center

Engine:

No: Cylinders

Fuel Type:

91+

Original Owner

☒

Dealer's City

ROSEVILLE CA

State

CA

Zip Code

95678

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

01-JUN-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 070000 FUEL SYSTEM, GASOLINE, 071100 FUEL SYSTEM, GASOLINE: STORAGE: TANK ASSEMBLY

Failure Mileage

30000

Failure Speed

N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 KAWASAKI VULCAN 1600. WHILE INSPECTING THE VEHICLE, THE CONTACT NOTICED THAT FUEL WAS LEAKING FROM THE FUEL TANK. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALERSHIP WHERE THE CONTACT WAS INFORMED THAT THE FUEL TANK NEEDED TO BE REPLACED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 30,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Kawasaki is not the best at customer service.

This is a problem addressed in Jun of 2007. Dating back to 2003 models. the problem still exist please follow up A.S.A.P. Before someone gets hurt!

Thank You. [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-8382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



PCP MOTORSPORTS

5800 Florin Rd.
Sacramento, CA 95823
916-428-4040 800-575-9933

Repair Order Invoice

R/O Number: 34788
Invoice Number: 4290243
Cashier: Travis Hoffman
Date: 6/22/2010
Date Promised: 6/12/2010

Repair Order For:

Description:

ELK GROVE, CA

Units For This Repair Order

Service Writer: Alex Guerrero

Year	Make	Model	VIN/Serial No	Plate	Key Board	Miles
2007	KAWASAKI	VN1600A7FL	JKBVNKA187A		223	29478

Job: TANK PARTS

Job For: 2007 KAWASAKI VN1600A7FL JKBVNKA187A

Description

Parts

Part Number	Quantity	Description	Each Price	Extension
11060-1952	1	GASKET, FUEL GAUGE	\$16.42	\$16.42
670E5075	1	O RING	\$17.82	\$17.82
Parts Subtotal				\$34.24

Labor

Description	Job Code	Technician	Line Total
R&R FUEL TANK		Joshua Sharp	\$150.00
Labor Subtotal			\$150.00
Job Subtotal			\$184.24

KAWASAKI: Agreed to Replace
the tank and pads only.
I PAID for new Gaskets
and LABOR.

NOTE: This is the identical
TANK problem with the 2003
1600 KAWASAKI to with KAWASAKI
ISSUED MC 07-04 BULLETIN on
JUN 22, 2007.

Customer Job Totals	
Parts	\$34.24
Labor	\$150.00
Total of Customer Jobs	\$184.24
Repair Order Subtotal	\$184.24

PCP MOTORSPORTS
5800 FLORIN RD
SACRAMENTO, CA 95823
916-428-4840

Merchant ID: 009700121582
Term ID: 001

Ref #: 027

Sale

XXXXXXXXXX

VISA

Entry Method: Swiped

06/22/10

17:12:58

Inv #: 000027

Appr Code: 017248

Approved: Online

Batch#: 000205

AVS Code:

Total:

\$ 187.24

Customer Copy
THANK YOU!

Pritzker Olsen Attorneys**Kawasaki Recalls**

Below are Kawasaki motorcycle recalls. This information is provided by **Pritzker | Olsen, P.A.** as a public service. The firm has recovered millions for accident victims, including a **recent settlement for \$3,750,000 that involved a recalled motorcycle**. Fred Pritzker, Elliot Olsen and Eric Hageman have been named "**Super Lawyers**" by *Minnesota Law & Politics* magazine. Fred Pritzker has been interviewed regarding product liability issues by the *New York Times*, the *Wall Street Journal*, and other publications. To contact a **motorcycle accident lawyer** about a Kawasaki motorcycle accident, please **call Pritzker | Olsen, P.A. toll-free at 1-888-377-8900** or submit the firm's **online-consultation form**. Pritzker | Olsen, P.A. is a national law firm.

Kawasaki Motorcycle Recall: Accident Risk Due to Inadequate Welding of Rear Shock

Kawasaki is recalling 155 MY 2007 KLX250S motorcycles. The top mount for the single rear shock is spot welded in position during frame manufacture, then completely welded to the frame in a subsequent operation. On a small number of frames, it appears this subsequent welding operation was not performed. The welding may become loose while the motorcycle is in motion increasing the risk of a crash. Any motorcycle found to contain this defect will be replaced by Kawasaki. The manufacturer has not yet provided an owner notification schedule.

Kawasaki Motorcycle Recall: Accident Risk Due to Possibility of Sidestand Dropping into the Park Position

Kawasaki is recalling 5 MY 2008 KLR650 motorcycles. The spring retaining pin on the frame may not have been completely welded in place and could fall out, allowing the sidestand to drop into the "parking" position. If this occurred while the vehicle was in motion, a crash could occur. Kawasaki will buy back these motorcycles. The recall began on June 1, 2007. All dealers/owners have been notified.

Kawasaki Motorcycle Recall: Stall Hazard and Risk of Personal Injury or Death

Kawasaki is recalling 5,906 MY 2006 VN900B6F, VN900B6FL, VN900D6F, and VN900D6FL motorcycles. These motorcycles may stall under deceleration due to an improper setting of the engine control unit (ECU). This could create the potential for a crash, resulting in injury or death. Dealers will replace the ECU with one that contains revised settings that will address the engine stalling. The recall is expected to begin on or about July 3, 2007.

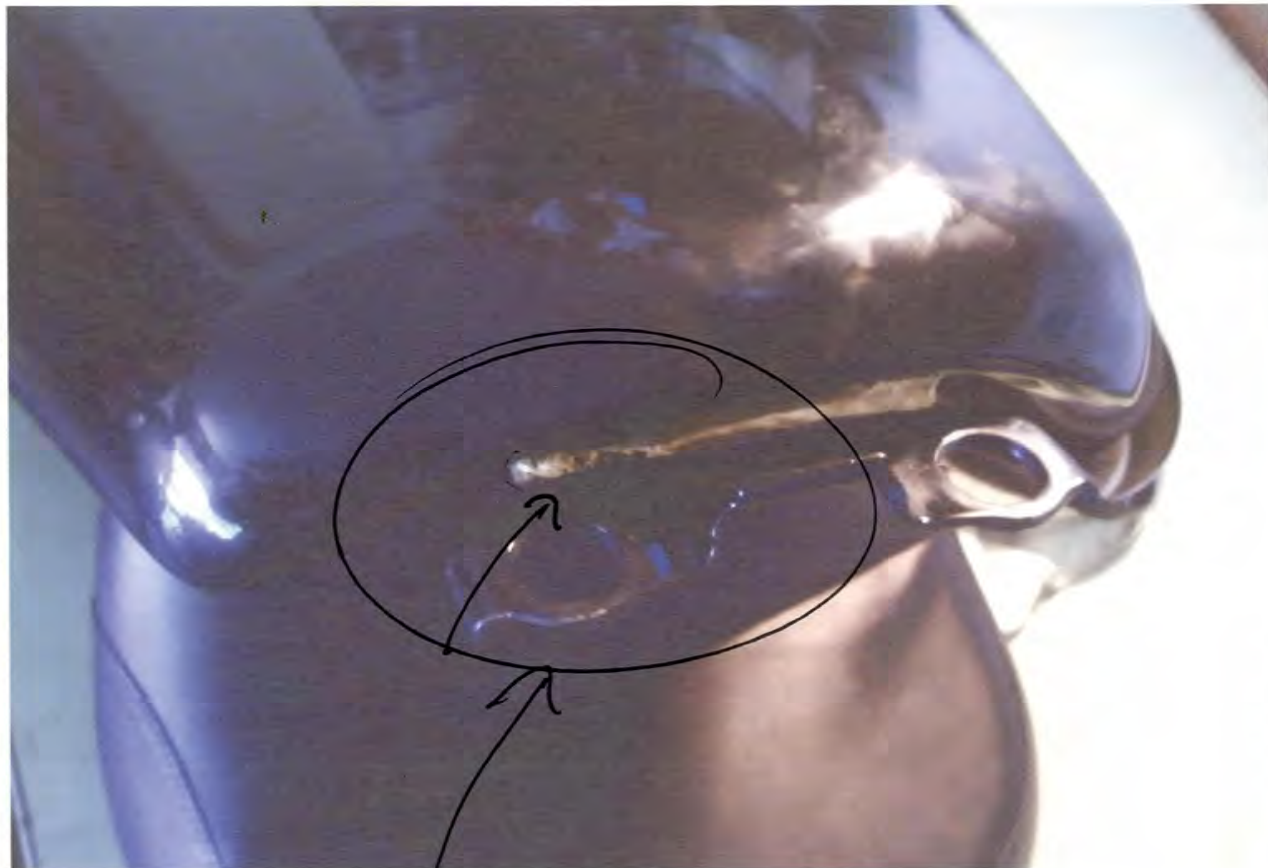
Kawasaki Motorcycle Recall: Possible Fuel Tank Defect

 Kawasaki is recalling 4,352 MY 2003 VN1600-A1 and VN1600-A1L motorcycles. The fuel tank is mounted to the chassis by means of tabs that are spot welded to the tank, then braised/welded around a portion of their circumference. Under certain conditions, repeated stress can crack the tank at the location of the tabs, and allow fuel to leak. Dealers will replace the fuel tanks. The manufacturer has not yet provided an owner notification schedule for this campaign. This recall was the subject of a Preliminary Evaluation, PE07-005, conducted by the Office of Defects Investigation.

Kawasaki Motorcycle Recall: Possible Fuel Leakage

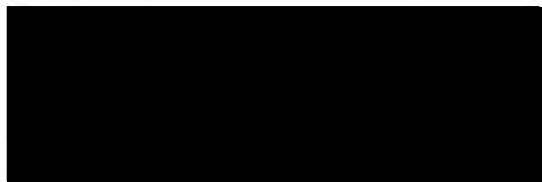
Kawasaki is recalling 29,559 Ninja MY 2004 EX250F18, EX250F18L, MY 2005 EX250F19, EX250F19L, MY 2006 EX250F6F, EX250F6FL, MY 2007 EX250F7F, and EX250F7FL motorcycles. The fuel tank may have been punctured or weakened by a fairing mounting screw or manufacturing operation. Fuel leakage in the presence of an ignition source could result in a fire. Dealers will inspect the fuel tank and replace the tank if necessary. The recall is expected to begin on or about January 12, 2007. This recall was the subject of a Preliminary Evaluation, PE06-044, conducted by the Office of Defects Investigation.

2007 Kawasaki Vulcan,
1600 classic top ↑



Picture Taken.
Jun 6th 2010

Leak from this Area
around the weld





↓
JRL

May 15, 2007

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590

07V-216
(2 pages)

Re: Defect Report Pursuant to 49 CFR Part 573

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. (KMC) has determined that a defect which relates to motor vehicle safety exists in certain 2003 model year Kawasaki Motorcycles. The following information, constituting a Defect Report, provides the information needed to comply with the reporting requirements of 49 CFR Part 573.5(c). This Defect Report covers the vehicles and issue that was the subject of a NHTSA Preliminary Evaluation (PE 07-005). By taking recall action to address this issue, KMC understands that no further response by Kawasaki to the open questions of PE 07-005 is required.

- 1) The manufacturer's name: The affected vehicles were manufactured by Kawasaki Heavy Industries, Ltd., of Akashi, Japan ("KHI") and imported to the United States by Kawasaki Motors Corp., U.S.A. ("KMC") which will be responsible for conduct of this recall.
- 2) Identification of the affected vehicles potentially containing the defect: This recall involves 2003 model year Kawasaki VN1600 motorcycles as noted below ("L" indicates California specification).

Model	Year	Begin VIN	End VIN	Quantity
VN1600-A1	2003	JKBVNKA1□ 3A000044	JKBVNKA1□ 3A005927	3922
VN1600-A1L	2003	JKBVNKA1□ 3A000247	JKBVNKA1□ 3A005928	430

- 3) The total number of vehicles potentially containing the defect: A total of 4,352 vehicles are affected.
- 4) The percentage of vehicles or items of equipment estimated to actually contain the defect: For purposes of this recall 100% of the vehicles will be assumed to contain the defect.
- 5) A description of the defect including both brief summary and a detailed description, with graphic aids as necessary, of the nature and physical location of the defect:

Brief summary: Fuel leakage from the fuel tank.

Detailed description: The fuel tank is mounted to the chassis by means of tabs that are spot welded to the tank, then braised/welded around a portion of their circumference. Under certain conditions, repeated stress can crack the tank at the location of the tabs, and allow fuel to leak.

- 6) A chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information with their dates of receipt:

January 26, 2007 – KMC receives a request from NHTSA concerning fuel leaks with 2003 model VN1600 fuel tanks. Pursuant to this information request, both KMC and Kawasaki Heavy Industries (KHI – the vehicle designer and manufacturer) conducted additional investigation. An initial response to the request of NHTSA was provided on March 16, 2007.
May 11, 2007- decision to undertake recall action was initiated by KHI.

- 7) The manner in which and the date when the information about the defect was obtained: see above
- 8) A description of the manufacturer's program for remedying the defect. The estimated date on which it will begin sending notifications to owners that there is a safety-related defect: KMC will distribute a Recall Service bulletin, both electronically and via mail, to all Kawasaki motorcycle dealers. KMC will send a Recall letter to all owners of the affected models, using KMC warranty records. Target dates for these communications have not yet been determined. KMC will advise NHTSA once these targets have been established.

KMC has replaced a number of tanks under warranty. KMC will advise customers that it will reimburse them for their costs if they paid to have this repair performed.

Note: KMC requests that NHTSA defer posting information concerning this Recall to its web site until KMC initiates the customer notification. This way, KMC will have the opportunity to notify its dealers prior to public release of this information; dealer will thus be able to provide information to answer customer inquiries.

Please contact the undersigned if there are any questions in this matter.

Sincerely,
KAWASAKI MOTORS CORP., U.S.A.

Roger F. Hagie
Director Public Affairs

Camp#
10336514

June 28, 2007

Pat Wallace
Recall Management Division
NHTSA/Enforcement/ODI
1200 New Jersey Ave., SE
Washington, D.C. 20590

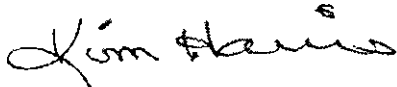
Re: Campaign number 07V-216

Dear Ms. Wallace:

Kawasaki Motors Corp., U.S.A. is submitting the final copy of the dealer bulletin for campaign number 07V-216.

Please let me know if you have any questions.

Sincerely,



Kim La Bounty Harris
Public Affairs Analyst

Enclosure

Federal Trade Comm
1827 - 382-4357

MODEL: 2003 VULCAN® 1600 Classic (VN1600-A1/L)
TITLE: FUEL TANK INSPECTION

Page 1 of 8

RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

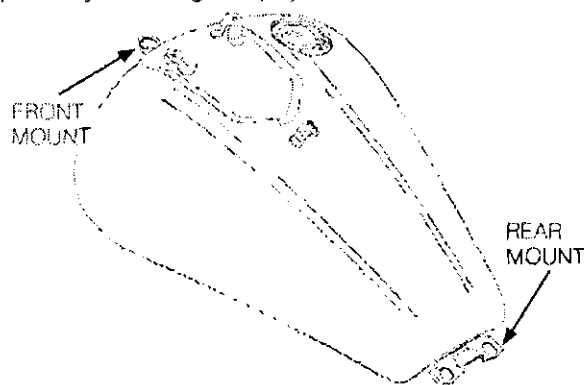
Eligible Units

MODEL	VEHICLE IDENTIFICATION NUMBER
VN1600-A1/L	JKBVNKA1✓3A [REDACTED] hru 005941

Please check VSI (Vehicle Service Inquiry) in K-Dealer for other possible repair campaigns for eligible units.

Subject

On some eligible units, under certain conditions, repeated stress can crack the fuel tank at the location of the mounting tabs allowing fuel to leak from the tank. Fuel leakage in the presence of spark or flame could cause a fire or explosion possibly resulting in injury or death.



Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of inspecting the fuel tank, replacing the fuel tank if there are any indications of cracking or leakage, and installing new tank mounting dampers.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on page 7 of this bulletin.

Dealer Action

Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 05-01. Refer to the Repair Procedure section of the bulletin for details.

IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers **MUST** submit a Warranty Claim for each repair or inspection. Refer to the Warranty Information section of this bulletin for details.

NOTE:

- o *If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

Kawasaki
Let the good times roll.™

Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

Repair Procedure

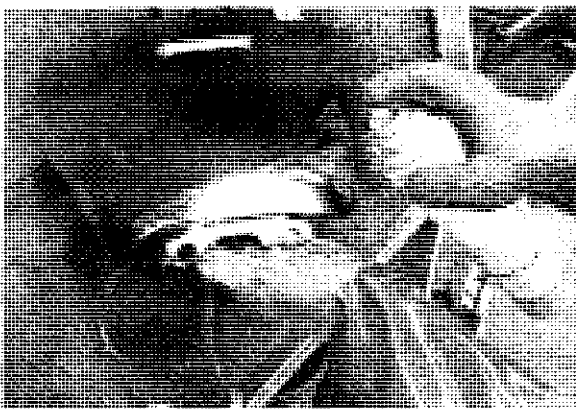
Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

Service Manual

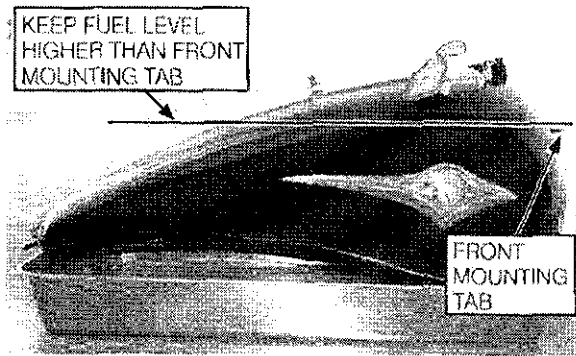
Model	Part Number
VN1600-A1/A1L	99924-1309-01

Fuel Tank Inspection

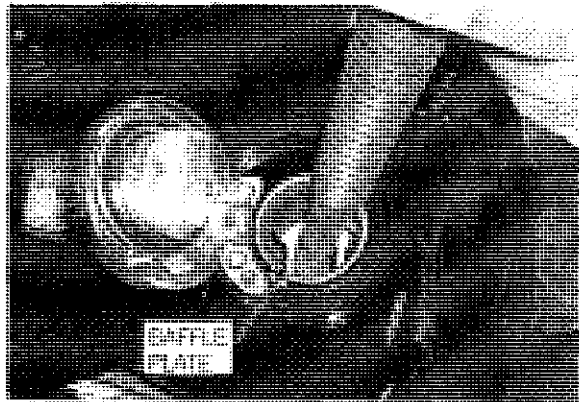
- Remove the fuel tank (section 3-105 of service manual).
- Remove and discard the old dampers and collars from the front and rear fuel tank mounting tabs.
- Clean all dirt and residue from the front and rear mounting tabs and dry thoroughly.
- Spray the area of the front and rear mounting tabs with a dry powder as shown, such as foot powder or anti-perspirant.



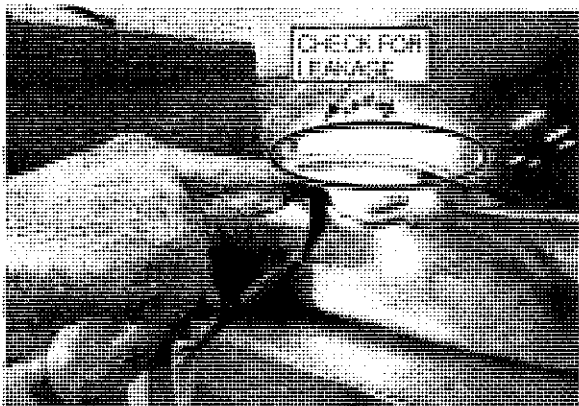
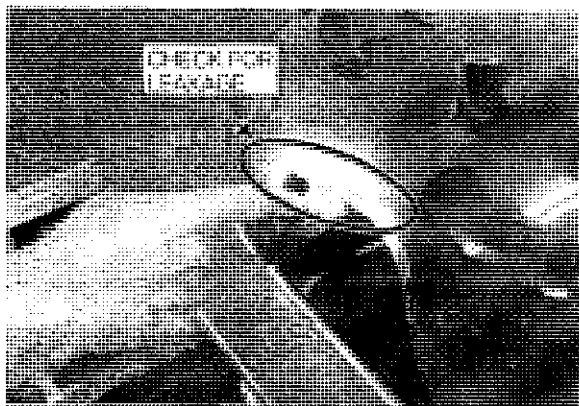
- Place the fuel tank in a tray as shown.



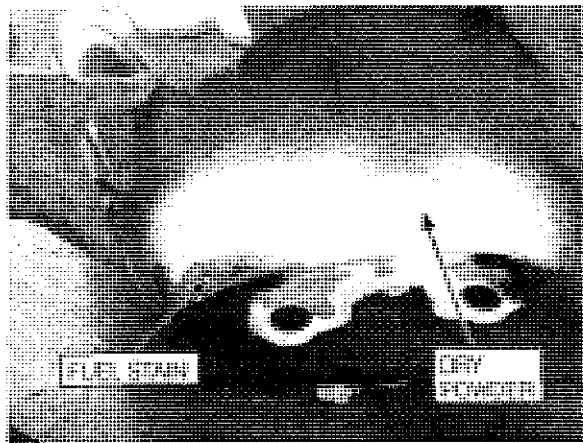
- Fill the fuel tank with gasoline to the bottom of the baffle plate.



- Allow the tank to sit undisturbed for one hour.
- Inspect the front and rear mounts for leaks.

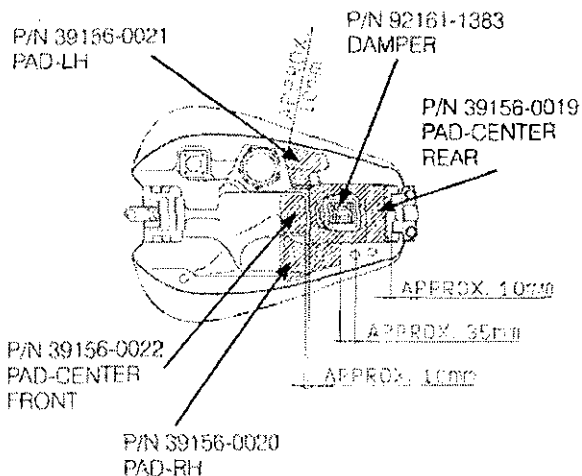


- o If the powder is dry at the end of the one hour leak check, the tank can be placed back in service. Proceed to the "Damper Replacement" section of this bulletin.
- o If the powder is wet (as shown), the tank must be replaced. Proceed to the "Fuel Tank Replacement" section of this bulletin.



Fuel Tank Replacement:

- Remove the tank cap from the leaking tank. Keep the screws, washers, and O-ring for installation on the new tank. Keep the seal for CA models.
- Remove the fuel pump and discard the O-ring, gasket and bolts. (Section 3-72 of service manual.)
- Install pads and dampers included in the fuel tank kit to the bottom of the new fuel tank as shown.

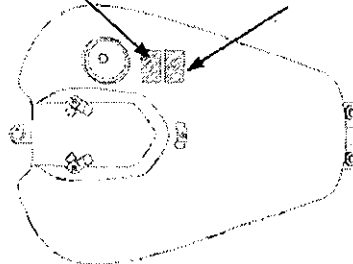


- Install the fuel pump removed from the old tank using a new O-ring, gasket and bolts from the kit. (Section 3-72 of service manual.)

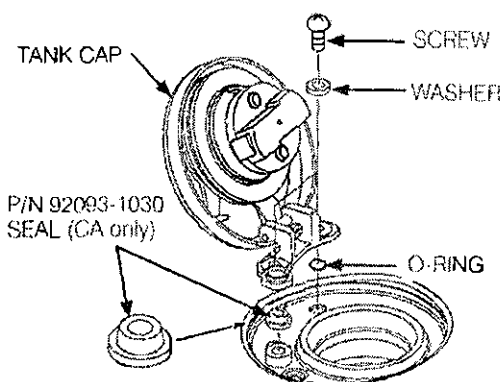
- Install the appropriate labels from the kit as shown. Discard the unused labels (Europe and Canada) from the kit.

LABEL - USE HIGH OCTANE GASOLINE
P/N 56030-1177

LABEL - EVAPO WARNING
P/N 56040-1121 (CA only)

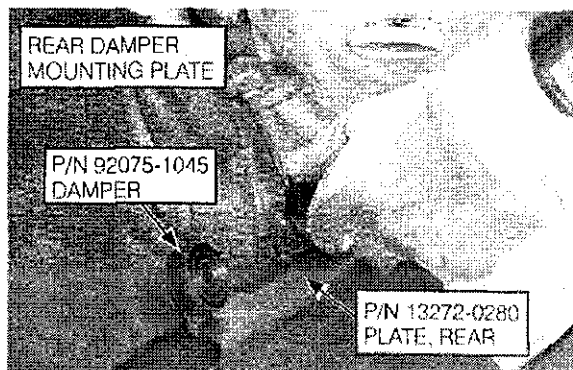
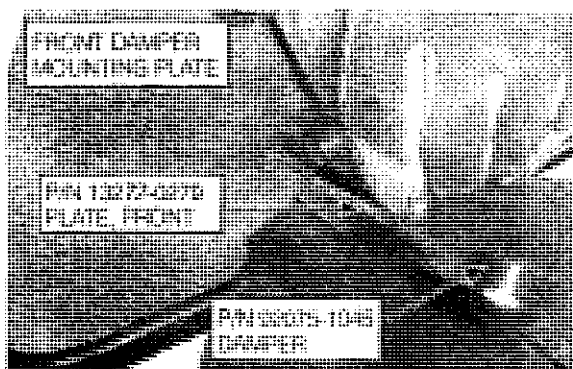


- Install the tank cap removed from the old tank using the screws, washers, and O-ring removed from the old tank. Replace the seal with the seal from the kit. For CA models, re-use the seal from the old tank.

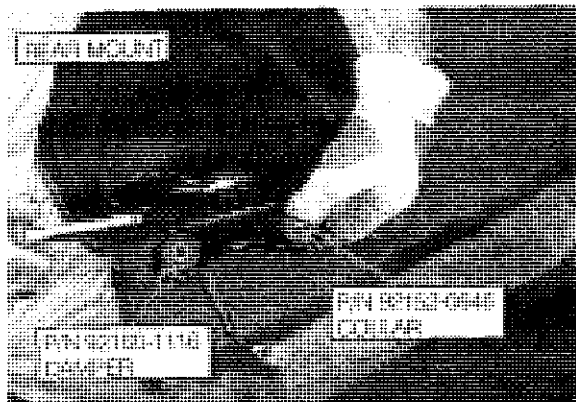
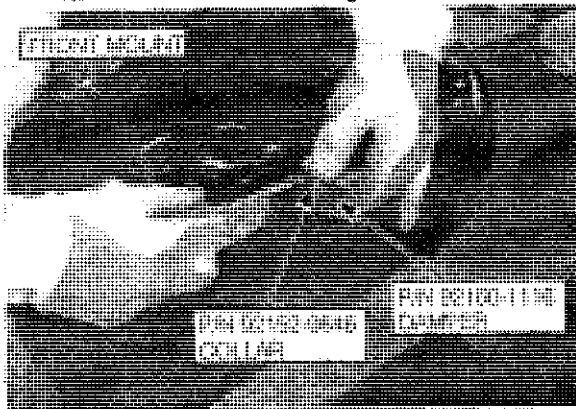


Damper Replacement

- Install 2 rubber dampers from the kit in each of the mounting plates from the kit as shown.



- Install the dampers and collars (from the kit) into the fuel tank mounting tabs as shown.



- Install the fuel tank (section 3-109 of service manual).
- Install the assembled tank damper assemblies with the rubber dampers against the fuel tank as shown.



- Install the seats (section 15-7 of service manual).

Return the Fuel Tank

If the fuel tank requires replacement, the damaged fuel tank must be returned to Kawasaki to receive warranty reimbursement for this repair. Prepare the fuel tank for shipping according to service bulletin WTY 07-01, and return it with a copy of the Warranty Claim to the following address:

Kawasaki Motors Corp., U.S.A.
ATTN: Warranty Administration
9950 Jeronimo Rd.
Irvine, CA 92618

Parts Information

All units require the fuel tank damper kit. Complete the fuel tank inspection and order repair parts only after completing the inspection.

NOTE:

- o If fuel tank replacement is required, be sure to order the proper specification, CA or 49-State, and color.

To ensure parts availability to all dealers, parts required to complete the Recall must be ordered through Parts Order Services at (800) 608-8490, or by faxing the attached Parts Kit Order Form. The proper VIN for each unit being repaired will be required for each kit ordered. Parts should be ordered only for units actually scheduled to be repaired.

Use the report detailing affected units in your dealership inventory to order repair kits for unsold units.

KIT, FUEL TANK DAMPER

P/N 99999-0121

This kit is to be installed on all eligible units regardless of tank inspection results.

Description	Qty	Remarks
Plate	1	Additional Front Mount
Plate	1	Additional Rear Mount
Damper	4	Replacement Front & Rear Mounts
Collar	3	Replacement Front & Rear Mounts
Damper	3	Replacement Front & Rear Mounts

my new TANK did not come with these new dampers!

Parts information for fuel tank replacement
due to leaking tank.

P/N: 99999-0125-GA, KIT-TANK ASSY
Color: Metallic Canyon Silver

Spec	Qty	Remark
CA	1	TANK-COMP-FUEL
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-EVAPO Warning
	1	LABEL-Non-Lead Gasoline
	1	LABEL-Conversion Table
	1	GASKET for GAUGE
	1	O-RING for PUMP
	4	BOLT for GAUGE
	5	BOLT for PUMP
	1	SEAL for CAP-TANK
	1	PAD-Center Rear
	1	PAD-RH
	1	PAD-LH
	1	PAD-Center Front
	1	DAMPER

P/N: 99999-0127-468, KIT-TANK ASSY
Color: Metallic Ruby Red

Spec	Qty	Remark
CA	1	TANK-COMP-FUEL)
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-EVAPO Warning
	1	LABEL-Non-Lead Gasoline
	1	LABEL-Conversion Table
	1	GASKET for GAUGE
	1	O-RING for PUMP
	4	BOLT for GAUGE
	5	BOLT for PUMP
	1	SEAL for CAP-TANK
	1	PAD-Center Rear
	1	PAD-RH
	1	PAD-LH
	1	PAD-Center Front
	1	DAMPER

P/N: 99999-0126-1Z, KIT-TANK ASSY
Color: Metallic Dark Bronze

Spec	Qty	Remark
CA	1	TANK-COMP-FUEL
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-EVAPO Warning
	1	LABEL-Non-Lead Gasoline
	1	LABEL-Conversion Table
	1	GASKET for GAUGE
	1	O-RING for PUMP
	4	BOLT for GAUGE
	5	BOLT for PUMP
	1	SEAL for CAP-TANK
	1	PAD-Center Rear
	1	PAD-RH
	1	PAD-LH
	1	PAD-Center Front
	1	DAMPER

P/N: 99999-0128-GA, KIT-TANK ASSY
Color: Metallic Canyon Silver

Spec	Qty	Remark
49- State	1	TANK-COMP-FUEL
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-EVAPO Warning
	1	LABEL-Non-Lead Gasoline
	1	LABEL-Conversion Table
	1	GASKET for GAUGE
	1	O-RING for PUMP
	4	BOLT for GAUGE
	5	BOLT for PUMP
	1	SEAL for CAP-TANK
	1	PAD-Center Rear
	1	PAD-RH
	1	PAD-LH
	1	PAD-Center Front
	1	DAMPER

P/N: 99999-0129-1Z, KIT-TANK ASSY
Color: Metallic Dark Bronze

Spec	Qty	Remark
49- State	1	TANK-COMP-FUEL
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-EVAPO Warning
	1	LABEL-Non-Lead Gasoline
	1	LABEL-Conversion Table
	1	GASKET for GAUGE
	1	O-RING for PUMP
	4	BOLT for GAUGE
	5	BOLT for PUMP
	1	SEAL for CAP-TANK
	1	PAD-Center Rear
	1	PAD-RH
	1	PAD-LH
	1	PAD-Center Front
	1	DAMPER

P/N: 99999-0130-468, KIT-TANK ASSY
Color: Metallic Ruby Red

Spec	Qty	Remark
49- State	1	TANK-COMP-FUEL
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-Use High Octane Gasoline
	1	LABEL-EVAPO Warning
	1	LABEL-Non-Lead Gasoline
	1	LABEL-Conversion Table
	1	GASKET for GAUGE
	1	O-RING for PUMP
	4	BOLT for GAUGE
	5	BOLT for PUMP
	1	SEAL for CAP-TANK
	1	PAD-Center Rear
	1	PAD-RH
	1	PAD-LH
	1	PAD-Center Front
	1	DAMPER

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status. Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation. See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

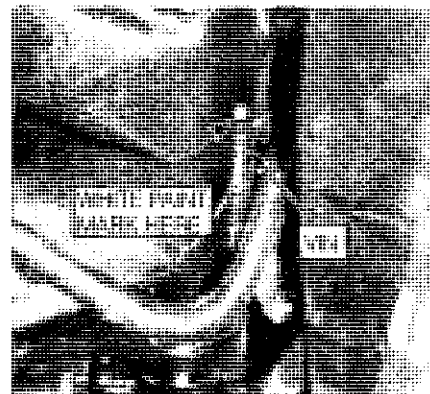
WARRANTY INFORMATION		
	Inspection and Damper Replacement	Inspection, Damper and Tank Replacement
Claim Type	3	3
Job Code	22204	22205
Problem Part Number	99999-0121	99999-0121
Problem Part	Kit, Damper	Kit, Damper
Quantity	1	1
Flat Rate Time	.8 hr.	1.3 hr.
Failure Date	Same as Repair Date	Same as Repair Date
Additional Parts	--	99999-0126-GA Kit, Fuel Tank Assy-Silver (CA) 99999-0126-1Z Kit, Fuel Tank Assy-Bronze (CA) 99999-0127-468 Kit, Fuel Tank Assy-Red (CA) 99999-0128-GA Kit, Fuel Tank Assy-Silver (US) 99999-0129-1Z Kit, Fuel Tank Assy-Bronze (US) 99999-0130-468 Kit, Fuel Tank Assy-Red (US)

NOTE:

- o The time required to leave the tank undisturbed for leak check (1 hour) is not included in the flat rate time.

Repair Verification

After repair, place a small white paint mark at the end of VIN as shown.



NOTE:

- o Repair verification is an essential part of the repair procedure. Along with the physical repair verification mark, check VSI (Vehicle Service Inquiry) in K-Dealer for other possible repair campaigns for eligible units.

VULCAN® 1600 CLASSIC FUEL TANK INSPECTION WARNING AND RECALL NOTICE

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain 2003 VULCAN® 1600 Classic motorcycle models. On eligible units, under certain conditions, repeated stress can crack the fuel tank at the location of the mounting tabs allowing fuel to leak from the tank. Fuel leakage in the presence of spark or flame could cause a fire or explosion possibly resulting in injury or death. Our records indicate that you have purchased one of these units.

What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of inspecting the fuel tank, replacing the fuel tank if there are any indications of cracking or leakage, and installing new tank mounting dampers. The actual repair will take less than two hours but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment.

UNTIL THE INSPECTION HAS BEEN COMPLETED

- DO NOT OPERATE YOUR MOTORCYCLE
- STORE YOUR MOTORCYCLE IN A WELL VENTILATED AREA AWAY FROM ANY SOURCE OF IGNITION

If you need help:

If you have questions or concerns that your dealer is not able to resolve, please Contact Kawasaki's Consumer Services Department:

Kawasaki Motors Corp., U.S.A.
ATTN: Consumer Services Department
P.O. Box 25252
Santa Ana, California 92799-5252
(866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday.

If you experienced the failure described above prior to receiving this letter and paid to have it corrected, Kawasaki will reimburse you for your documented costs of this repair.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after you first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you received this notice in error:

Our records indicate you are the current owner of the VULCAN® 1600 Classic described in this letter. If you no longer have the vehicle described in this letter, or if it has been repaired, please help us to update our records by calling Kawasaki toll free at (866) 802-9381.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle. Please contact your dealer if you have any questions.

Sincerely,

Kawasaki Motors Corp., U.S.A.

RECALL MC 07-04 (VN1600-A1/L) PARTS KIT ORDER FORM

FAX TO: Kawasaki Parts Order Services 1-877-608-6287

Part Number **99999-0121** Damper Kit

Dealer Number _____ Dealer Name _____

Contact _____ Phone (____) _____

NOTE: To order a fuel tank kit, call Parts Order Services at 1-800-608-8490.

[illegible][illegible]



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 26, 2010

ROGER F. HAGIE
DIRECTOR PUBLIC AFFAIRS
KAWASAKI MOTORS CORP., U.S.A.
9950 JERONIMO ROAD
IRVINE CA 92618-2084

NVS-215dgl
10V-016

SUBJECT: OIL PASSAGE INSPECTION

DEAR MR. HAGIE:

This letter serves to acknowledge Kawasaki Motors Corp., U.S.A.'s (KMC) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KAWASAKI/KL250G9F/2009

NHTSA Campaign Number: 10V-016

Mfg's Report Date: January 11, 2010

Components: ENGINE AND ENGINE COOLING

Potential Number of Units Affected: To be provided

Handwritten: R. Rodgers
Supervisor
Handwritten: Rick

Summary:

KAWASAKI IS RECALLING MODEL YEAR 2009 SUPER SHERPA KL250G9F MOTORCYCLES. ON ELIGIBLE UNITS, BLOCKAGE OF AN OIL PASSAGE IN THE ENGINE MIGHT RESTRICT OIL FLOW TO THE CYLINDER HEAD.

Consequence:

THIS COULD RESULT IN THE ENGINE LOSING POWER AND EVENTUALLY STOPPING WHICH COULD CREATE THE RISK OF A CRASH WHILE OPERATING THE VEHICLE RESULTING IN INJURY OR DEATH.

Remedy:

DEALERS WILL INSPECT THE OIL SYSTEM AND REPAIR THE CYLINDER HEAD FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR BEFORE JANUARY 25, 2010. OWNERS MAY CONTACT KAWASAKI CONSUMER SERVICES DEPARTMENT AT 866-802-9381.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

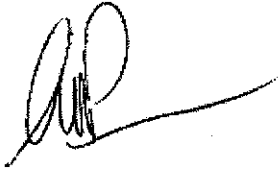
Please provide us with the quantity of vehicles involved as well as the beginning dates for the build date range of the vehicles affected by this recall.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement



US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-4382

