

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received AUG - 2 2010 14-JUN-2010	
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
Address					
City		State	Zip Code		Evening Telephone Number
EUDORA		KS			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
1FMZU73E22Z			FORD	EXPLORER	2002
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
	Laird Nollar			No: Cylinders	
Original Owner	Dealer's City	State	Zip Code		
☐	Lawrence KS				
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
Automatic	☐ Cruise Control				12-MAY-2010
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING				Failure Mileage	Failure Speed
				145000	30
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☒ Yes ☐ No	0	0	N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2002 FORD EXPLORER. WHILE DRIVING AT APPROXIMATE SPEEDS OF 30 MPH, THE VEHICLE STALLED WITHOUT WARNING. SHE PULLED THE VEHICLE OVER TO THE SIDE OF THE ROAD AND THE VEHICLE BEGAN SMOKING AND CAUGHT ON FIRE FROM UNDER THE HOOD. THE VEHICLE WAS DESTROYED. THE POLICE AND FIRE DEPARTMENT ARRIVED ON SCENE HOWEVER; THE CONTACT WAS UNABLE TO CONFIRM IF A FIRE OR POLICE REPORT WAS FILED. THE FAILURE AND CURRENT MILEAGES WERE 145,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					