 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received JUL 26 2010 14-JUN-2010	Repository <input type="checkbox"/> Reference No. 10336278
OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		Daytime Telephone Number
Address	[REDACTED]		E-mail Address
City	State	Zip Code	Evening Telephone Number
APOPKA	FL	[REDACTED]	[REDACTED]
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
5FNRL38676B [REDACTED]		HONDA	ODYSSEY
Model Year		2006	
Date Purchased	Dealer's Name and Telephone Number		Engine:
4/05/06	Brickel Honda 888-407-9334		No: Cylinders
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
	miami, FL	FL	33130
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s)
			22-MAY-2010
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 160000 STRUCTURE, 060000 ENGINE AND ENGINE COOLING		Failure Mileage	Failure Speed
		72885	25
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:	
	<input type="checkbox"/> Prior Repair		
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
		Reported to Police	
		N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2006 HONDA ODYSSEY. WHILE TRAVELING 25 MPH THE CONTACT STATED THAT THE VEHICLE STARTED TO STALL AND RUN ERRATIC. THE CONTACT TOOK THE VEHICLE TO A MECHANIC WHO STATED THAT THE REAR MOTOR MOUNTS HAD BROKEN. THE VIN WAS NOT ACCEPTED IN THE SYSTEM. THE FAILURE MILEAGE WAS 72885 AND THE CURRENT MILEAGE WAS 74341.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On the morning of June while I was driving to work, my car started to stall and run erratic while traveling at moderate speed. I took the car to a certified mechanic who stated that the rear motor mounts had broken. Due to the number of mileages on the car, I was told to contact the car manufacturer. My purpose of buying a new car is to have piece of mind. I was very dissapointed that morning because I did not expect to have that kind of repair done on my car.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Car Parts Photos

Mon, July 19, 2010 9:10:48 PM




From: Amanda Lauriston <alauriston22@gmail.com> Add to Contacts
To: lauriston54@yahoo.com

3 Files View Slideshow Download All
Mom Car Stuff1.JPG (1454KB); Mom Car Stuff2.JPG (2066KB); Mom Car Stuff3.JPG (1217KB)

Im not too sure if you will be able to open them but they are good so you can forward them to whoever you need to. Just click forward and then type the email address where it says to and you should be all set!
A. Lauriston

Ref. # 10336278

3 Images | View Slideshow | Download Selected | Download All

		
<input type="checkbox"/> Mom Car Stuff1.JPG (1454KB)	<input type="checkbox"/> Mom Car Stuff2.JPG (2066KB)	<input type="checkbox"/> Mom Car Stuff3.JPG (1217KB)



ACTION-GATOR

TIRE COMPANY

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For a complete listing of our locations
please visit our website:
www.actiongatortire.com

GATOR TIRE #9 MV 9437
2213 E. SEMORAN BLVD.
APOPKA, FL 32703
(407) 880-2488

DATE	REP. NO.	ORDER NO.	PAID	STATE NO.
05/22/12	1009	143236		135009
License:			TAXY	
Mileage:		72,895	HOUND DRIVE	

SOLD TO [REDACTED]
APOPKA, FL [REDACTED]

SHIP TO

PURCHASE ORDER	SALES PERSON	MAIN PHONE	OTHER PHONE	SHIP VIA	TECH NO.	Charge		
	009	[REDACTED]		INSTALL				
ITEM NO.	DESCRIPTION			QTY. ORDERED	QTY. SHIPPED	FET	PRICE	NET EXTENSION
	*CHECK FOR TIRE VIBRATION *AND BRAKE SQUEEK *CHECK FOR HESITATION AT TAKE OFF							
OPP	CH 352427 REAR MOTOR MOUNT			1	1		624.29	624.29
099100	LABOR ON MOTOR MOUNT			1	1		127.50	127.50
WARR12	WARRANTY: 12 MONTHS OR 12,000 MILES			1	1		0.00	0.00
	*TECH#48							
SHOP3	SHOP SUPPLIES			1	1		52.63	52.63
Failure to have custom wheels re-torqued after 50 miles can cause serious injury!								

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN

I UNDERSTAND THAT, UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.00.

- I REQUEST A WRITTEN ESTIMATE.
- I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____. THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
- I DO NOT REQUEST A WRITTEN ESTIMATE.

SIGNED _____ DATE _____

MC/VISA: 856.71

SubTot Parts: 676.92
 SubTot Labor: 127.50
 Tax 6.500% : 52.29

Estimated price firm for 30 days. All parts new unless specified otherwise. Labor based on flat rates unless specified otherwise. See limited warranty folder for details of merchandise warranties. Due to space limitations we request that you pick up your vehicle at the promised completion time or within a reasonable time after notification that the repairs have been completed. Should you fail to pick up your vehicle within three (3) working days after notification of its completion, a storage rate of \$25.00 per day will be charged. I hereby authorize the above work to be done with the necessary materials. You and your employees may operate the above vehicle for the purpose of testing, inspection or delivery at my risk. If there is a dispute over the final bill, I may bond the amount with my local clerk of the court, per FS 559.917. Failure to bond/pay my bill may lead to implementation of FS 713.585 Lien Law. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s.403.7185].

I () do () do not request the return of replace parts.

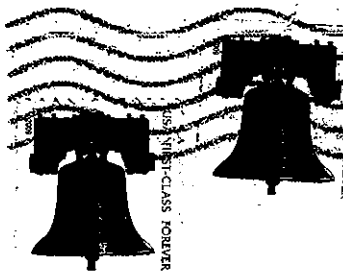
Inv Total : 856.71

CUSTOMER SIGNATURE _____

NO REFUNDS

SOPKA, P

MID FLORIDA PDC
FL 3272 T
20 JUL 2010 PM



U.S. Department of Transportation
National Highway Traffic Safety
Administration Office of Defects I
1200 New Jersey Ave. SE NWS-2
Washington, DC ~~20590~~
20077-9382