



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
14-JUN-2010

Repository   
Reference No.  
10336209

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City MOUNT ROYAL State NJ Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]  
Evening Telephone Number [REDACTED]

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
Make JAGUAR Model S-TYPE Model Year 2003  
Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:  
Original Owner  Dealer's City State Zip Code  
Transmission Type  Antilock Brakes  Cruise Control Powertrain Multiple Failure: Incident Date(s) 11-JUN-2010

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 050000 PARKING BRAKE Failure Mileage 100000 Failure Speed 0

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTMAL9ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

Crash  Yes  No Fire  Yes  No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2003 JAGUAR S-TYPE. WHILE STARTING THE VEHICLE, THE PARKING BRAKES LOCKED. THE PARKING BRAKE FAULT WARNING LIGHT ILLUMINATED ON THE DASHBOARD. THE VEHICLE WAS TOWED TO THE DEALER. THE CONTACT WAS INFORMED THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 04V488000 (PARKING BRAKE). THE MANUFACTURER STATED THAT THE REPAIRS WOULD BE AT THE CONTACT'S EXPENSE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 100,000 AND THE CURRENT WAS UNKNOWN. THE VIN WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Date:** Friday, October 22, 2010 9:14:19 AM  
**Attachments:** [EVOQ EMAIL RESPONSE.doc](#)  
[10336209.pdf](#)

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**From:** [REDACTED]  
**Sent:** Thursday, October 21, 2010 3:08 PM  
**To:** DataQuality, DataQuality (NHTSA)  
**Subject:** Re: FW: NHTSA: Follow up to ODI Complaint: 10336209

EVERYTHING LOOKS OK WITH THE COMPLAINT

Thank you,

[REDACTED]

[REDACTED]  
Haddonfield, N.J.

Office ( [REDACTED] )  
Fax ( [REDACTED] )  
Cell ( [REDACTED] )  
Email: [REDACTED]

[<EVOQ@dot.gov>](mailto:EVOQ@dot.gov)

10/21/2010 02:40 PM  
Please respond to EVOQ

To: [REDACTED]  
cc:  
Subject: FW: NHTSA: Follow up to ODI Complaint: 10336209



Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.

NHTSA/Office of Defects Investigation



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