

NHTSA ccmMercury Routing Slip



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S10 #: S10-100602-044

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Subject: S10 COMEBACK - LETTER TO THE SECRETARY FROM [REDACTED] RE TOYOTA UNINTENDED ACCELERATION

Ack Date:

Sign Office: ADMINISTRATOR

Cleared Date:

File Loc:

Added By: BMILLINGS x65470

Ack By:

Signature: STRICKLAND

Cleared By:

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Modified By:

BERNADETTE.MILLINGS

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

[REDACTED]

[REDACTED]

[REDACTED]

SARASOTA, FL [REDACTED]

Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	6/3/2010	6/9/2010	
NVS-010	INFORMATION	6/3/2010		6/3/2010
NOA-010	INFORMATION	6/3/2010		6/3/2010
NOA02	INFORMATION	6/3/2010		6/3/2010

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MC
060410
TGW

[Redacted]
[Redacted] Camelot Lakes, Sarasota, FL [Redacted] Tel: [Redacted]

May 23, 2010

*Mr. Ray La Hood, Secy.
Dept of Transportation*

Subject: 2008 TOYOTA COROLLA "THAT CRASHED AS A RESULT OF MFG. DEFECTS"

Dear Sirs:

In January I sent you the attached letter w/attachments and you did not respond or give notice to this very serious matter.

Toyota had defects since 04 to present on Corolla's and they say they didn't in 08...which is another Toyota lie....see attached.

Also Sen. Bill Nelson contacted Toyota in Calif, a Mr. Mike Zegame, 310 468 7396 and asked him to help us and do something about our situation w/this defective vehicle. I don't know why Mike Zegame called me....he just asked me 'what happened' and said Toyota isn't gonna do anything for me.

Also on various interviews Bob Germain, Owner/John Tyburski, Manager spoke publically, without our permission, about our financial statuswhich has nothing to do w/the Toyota crash/defects. We have copy of Bank Financial Confidential Protection Law and this clearly is a violation on the part of Toyota.

In addition, we are involved, and I think the public should know that the firm of Colson, Hicks, Eidson in Coral Gables, Fl. Tel: 305 476 7400 - w:colson.com has established and is handling a Toyota Class Action Lawsuit. It would be great if the public became aware of this info.

Regards and Thanks.

Sincerely,

[Redacted Signature]

[REDACTED]
 Mesquite, NV 8
 [REDACTED]

November 26, 2007

Toyota Customer Experience Center
 Toyota Motor Sales, U.S.A., Inc.
 P.O. Box 2991
 Torrance, CA 90509-2991

Dear Representative,

On September 4, 2007, I purchased a 2008 Toyota Corolla from Centennial Toyota in North Las Vegas. I had received an on-line quote from this dealership, which wasn't exactly as promised, but I bought the car from them after some rough negotiating anyway, not realizing how out-of-the-way that dealership was from where I live in Mesquite. That purchase, though not pleasant, is not the subject of this contact.

On November 18, 2007, I had driven the car to Las Vegas primarily to attend an important meeting. I stopped, after exiting the highway and on my way to the meeting, to pick up some notions at a fabric store. As I eased the car into a parking slot in the small mall where the store was, I applied the brake and the car suddenly and for no apparent reason surged forward (accelerated instead of slowing) and I was so stunned at this unexpected action of the vehicle, that I took my foot off the brake, not knowing what else to do, and my car impacted with the vehicle already parked in the opposing parking slot. The car mine struck sustained no damage at all, but mine is estimated to cost over [REDACTED] to have the body damage repaired.

Badly shaken, I eventually continued on to my meeting, but the car's mysterious behavior upon applying the brake needs resolution as does the repairs to make me whole as I did nothing wrong – the car did. I have owned a Camry, a Tercel and a 4-Runner in the past. None of these vehicles ever behaved in this manner.

I have hence researched other Corolla complaints through NHTSA (while filing mine with this agency) and found this not to be an isolated incident. My search revealed identical Corolla behavior when traveling slowly and applying the brakes. Obviously, you must be aware of this problem. How have you resolved these identical problems in the past? Why did the car behave this way?

I did nothing wrong but I have been wronged. I feel not only does Toyota owe me a correction of whatever caused the car to do this, but that Toyota should repair the damage to my car caused by the car's erratic response to my braking as was required under the circumstances to park the car.

Please let me know how you intend to proceed on this matter. The vehicle is obviously drivable and I do not intend to pay for its repair myself. I'm frankly not comfortable driving the vehicle knowing it responded entirely opposite of what anyone would expect, so I also need to know what corrections you have made under similar circumstances so these can be accomplished before this happens again. St. George is much closer to me to have a Toyota-trained mechanic correct the problem that caused the accident I suffered.

Thank you,

attached
narrative

I had planned to park my car at a mall and had slowed down to less than 5 mph to execute a left turn into a parking slot. As I eased into a parking space, I put my foot on the brake pedal to slow the car further and stop, but instead of slowing or stopping, the car's engine revved up and the car surged forward colliding with the parked car in to slot opposite where I had intended to park. The parked car was without occupants, sustained no damage but was moved backward several feet as a result of the impact. My car sustained over [redacted] worth of damage.

I researched the NHTSA reports on Toyota Corollas back through 2004 and found similar or identical experiences reported on the following complaints at numbers: 10032687, 10051102, 10055204, 10063107, 10064561, 10072178, 10103245, 10107525, 10109072, 10111445, 10125071, 10127859, 10137692, 10147498, 10152271, 10153776, 10165337, 10166526, 10173082, 10187367, 10189635, 10200923 & 10206821.

Obviously, Toyota is aware of this problem with some of their vehicles in which its car behaves in direct opposition (revving up & surging forward when braking or idling) to the expectations of its innocent driver/victim. These few vehicles are not safe to drive. I have apparently purchased one of them.

Vin of a :
2008 →

[redacted]

Toyota Corolla

Vin # 1NXBR32E0 [redacted]



**Office of the Secretary of Transportation
Executive Secretariat**

Control number: S10-100602-044

Action office: NHTSA

Document date: 5/23/2010

Due date: 6/9/2010

Author(s): [REDACTED]

Subject: Toyota Braking Problems

Action: Direct Reply

Comments:

Date	Action	Action by
6/2/2010	Folder Sent for Draft to Action Office: NHTSA for 'Direct Reply'.	CGRANT
6/2/2010	Updated Folder Information.	CGRANT
6/2/2010	Work Folder Assigned to NHTSA.	AINGRAM
6/2/2010	Incoming File Uploaded.	AINGRAM
6/2/2010	Control Number Created.	AINGRAM

Date	Note	Note by
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