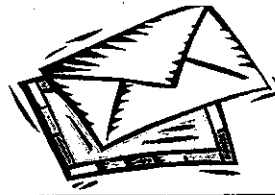


# NHTSA ccmMercury Routing Slip

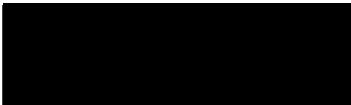


CL-10355955-3076

Printed: 2/28/2011

<b>NHTSA #:</b> ES11-001372	<b>Rec'd Date:</b> 2/28/2011	<b>Referred By:</b> NPO-011
<b>XREF #:</b>	<b>Doc Type:</b> S10	<b>Doc Date:</b> 2/16/2011
<b>Delivery:</b> MESSENGER ENV.	<b>Address To:</b> S1	<b>Due Date:</b>
<b>S10 #:</b> S10-110225-018	<b>DOT/I #:</b>	<b>RMP #:</b> [REDACTED]
<b>Subject:</b> S10 APPROPRIATE HANDLING - LETTER TO THE SECRETARY FROM [REDACTED] REGARDING TOYOTA PROBLEMS		
<b>Ack Date:</b>	<b>Ack By:</b>	<b>Signed For:</b>
<b>Sign Office:</b> ENFORCEMENT	<b>Signature:</b> NRN	<b>Cleared For:</b>
<b>Cleared Date:</b>	<b>Cleared By:</b>	<b>Closed Date:</b> 2/28/2011
<b>File Loc:</b>	<b>XREF File:</b>	
<b>Added By:</b> TMAPP x62870	<b>Modified By:</b> TAMMY.MAPP	
<b>Most Recent Comment:</b>		

**Author:**



CAMELOT LAKES  
SARASOTA, FL [REDACTED]

Tel: [REDACTED] Fax: E-mail:

EXECUTIVE REPORT  
 2011 FEB 28 PM 4:11  
 PROZENTO-1000000

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	APPROPRIATE	2/28/2011		2/28/2011
NVS-010	INFORMATION	2/28/2011		2/28/2011

MAR 0 1 2011

HC  
630/11  
RW

EXECUTIVE SECRETARIAT

2011 FEB 28 P 4:29

RECEIVED

Camelot Lakes, Sarasota, FL

Tel:

2/16/11

To: Ray La Hood

Re: 2008 Toyota Corolla - Crash

Ref # 10335955 / NUS-216MEC

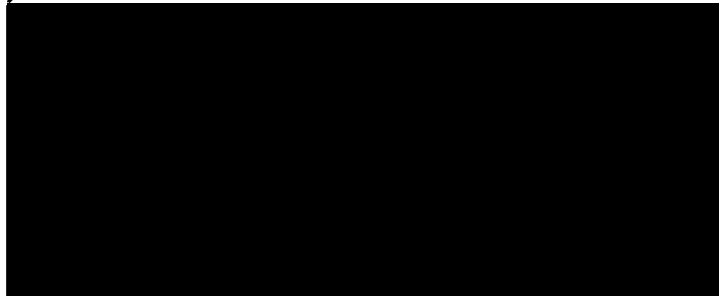
Hi!

Further to the info I sent you on 1/27/11 see attached. I am shocked at all these 'erroneous assumptions/lies.... were any of these gaps in every car, under the driver's seats to see that people had their foot on gas vs brake! 'who's being "paid off" to lie?

!@#%\$

I think this is a disgrace.... These Toyota Bully's are manipulating their defects by threats of \$\$ (pulling their advertising)! Someone in the media/govt. needs to take control & have the nerve to "publicize" the VICTIMS stories Toyota people & whoever they are paying off need to be exposed!

Hope you have a conscience to do the "right" thing.



SOMEONE/SOMEWHERE NEEDS TO START PROTECTING THE "VICTIMS" VS THIS INFERIOR TOYOTA CORP./PRODUCT!

www.heraldtribune.com

SS

# Toyota cars safe new study finds

Wednesday, February 9, 2011 SECTION D

# TOYOTA'S SAFE, SAYS NEW STUDY

### UNINTENDED ACCELERATION: 10-month review finds no electronic flaws in cars

By KEN THOMAS  
The Associated Press

WASHINGTON — Electronic flaws weren't to blame for the reports of sudden, unintended acceleration that led to the recall of thousands of Toyota vehicles, the government said Tuesday. Some of the acceleration cases could have been caused by me-

chanical defects — sticking accelerator pedals and gas pedals that can become trapped in floor mats that have been dealt with in recalls, the government said.

And in some cases, investigators suggested, drivers simply hit the gas when they meant to press the brake.

See TOYOTA on 3D

!@#%

What right does Toyota have to make erroneous statement like this! FALSE

TOYOTA from 1D

"We feel that Toyota vehicles are safe to drive," declared Transportation Secretary Ray LaHood.

The investigation bolstered Toyota's contentions that electronic gremlins were not to blame and its series of recalls — involving more than 12 million vehicles globally since fall 2009 — had directly addressed the safety concerns.

Transportation officials, assisted by engineers with NASA, said the 10-month study of Toyota vehicles concluded there was no electronic cause of unintended high-speed acceleration. The study, launched at the request of Congress, responded to consumer complaints that flawed electronics could be the culprit behind complaints that led to Toyota's spate of recalls.

Recalls to fix sticking accelerator pedals, gas pedals that became trapped in floor mats and other safety issues have posed a major challenge for the world's No. 1 automaker, which has scrambled to protect its reputation for safety and reliability.

Toyota paid the U.S. government a record \$48.8 million in fines for its handling of three recalls.

Toyota said the report should "further reinforce confidence in the safety of Toyota and Lexus vehicles" and "put to rest unsupported speculation" about the company's electronic throttle control systems, which are "well-designed and well-tested to ensure that a real world, un-commanded acceleration of the vehicle cannot occur."

Analysts said the report would help Toyota's reputation but the company would still need to work hard to regain its bulletproof image of reliability. Toyota was the only major automaker to see a U.S. sales decline last year at 0.4 percent.

"This is really something that is going to take years and years to recover," said Rebecca Lindland, director of automotive research with consulting firm IHS Automotive.

WHO?  
In the govt is being paid off to...  
1) Make these erroneous statements!  
2) Protect a defective product company Toyota!  
3) Especially since we all now have "Recall Notices" on Engine Problems/ECM & Toyota says wait for second recall notice cause we know we have a injection problem but don't know how to fix it yet!

RE FLOOR MATS!

- 1) MORE Bull By TOYOTA!  
my car flew back w/ foot on "Brake"!
- 2) Another man's mats were in his trunk!
- 3) my mat was "untouched & perfect" after this surge happened backwards to me!



**Office of the Secretary of Transportation  
Executive Secretariat**

**Control number:** S10-110225-018

**Action office:** NHTSA

**Document date:** 2/16/2011

**Due date:** 2/25/2011

**Author(s):** [REDACTED]

**Subject:** Toyota Problems

**Action:** Appropriate Handling

**Comments:**

<b>Date</b>	<b>Action</b>	<b>Action by</b>
2/28/2011	Folder Acknowledged for Appropriate Handling.	TMCKINNEY
2/25/2011	Folder Processed for Appropriate Handling.	AINGRAM
2/25/2011	Updated Folder Information.	AINGRAM
2/25/2011	Folder processed for Action Memo Template.	AINGRAM
2/25/2011	DIST: P1,C1	AINGRAM
2/25/2011	Updated Folder Information.	AINGRAM
2/25/2011	Work Folder Assigned to NHTSA.	MPETTIFORD
2/25/2011	Incoming File Uploaded.	MPETTIFORD
2/25/2011	Control Number Created.	MPETTIFORD

<b>Date</b>	<b>Note</b>	<b>Note by</b>
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TAMPA FL 336  
SAINT PETERSBURG FL  
19 FEB 2011 PM 6T



Mr. Ray La Hood, Secy  
US Dept of Transportation  
NHTSA  
1200 New Jersey Ave. SE  
Washington, DC 20590

