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**Subject: LETTER FROM CONGRESSMAN SMITH ON BEHALF OF CONSTITUENT
RE LOSS OF STEERING CONTROL IN HIS 1999 CHEVY SUBURBAN**

Ack Date:

Sign Office: ADMINISTRATOR

Cleared Date:

File Loc:

Added By: BMILLINGS x65470

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Signature: STRICKLAND

Cleared By:

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Modified By:

BERNADETTE.MILLINGS

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Most Recent Comment:

CL - 10335952 - 4958

Author:

THE HONORABLE CHRISTOPHER H SMITH
MEMBER, U.S. HOUSE OF REPRESENTATIVES
108 LACEY ROAD
SUITE 38A
WHITING, NJ 08759
Tel: Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	6/8/2010	6/18/2010	
NVS-010	INFORMATION	6/8/2010		6/8/2010
NIA-110	INFORMATION	6/8/2010		6/8/2010
NOA-010	INFORMATION	6/8/2010		6/8/2010
NOA02	INFORMATION	6/8/2010		6/8/2010

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JUN 8 2010

EXECUTIVE SECRETARY

JUN 10 2010

MC
061010
TGW

CHRISTOPHER H. SMITH

4TH DISTRICT, NEW JERSEY

CONSTITUENT SERVICE CENTERS

1540 Kuser Road, Suite A9
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108 Lacey Road, Suite 38A
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2373 Rayburn House Office Building
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<http://chrissmith.house.gov>



Congress of the United States
House of Representatives

June 4, 2010

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DEAN, NEW JERSEY DELEGATION

Ms. Brenda Yager
Director, Government and Industry Affairs
National Transportation Safety Board
490 L'Enfant Plaza, SW
Washington, D.C. 20594-0001

Dear Ms. Yager:

I am attaching a privacy authorization signed by my constituent [REDACTED] Social Security Number [REDACTED] who owns a 1999 Chevy Suburban [REDACTED] says he is the original owner and has maintained this vehicle since it was purchased.

For the past two years, [REDACTED] has experienced loss of control while steering. [REDACTED] mechanic has determined that this is caused by the high speed steering control located on the steering column. His mechanic disconnected this control from its electrical plug and [REDACTED] has not experienced any loss of steering since that was done. According to [REDACTED] this malfunction existed as far back as the 1996 model and he claims many people have contacted General Motors and the National Transportation Safety Board with no success.

I would appreciate your checking into this matter and advising me of your findings. Please respond to my Ocean/Monmouth Constituent Service Center, 108 Lacey Road, Suite 38A, Whiting, New Jersey 08759, attention Carol Weil.

Thank you for your assistance and kind attention to this matter. I look forward to hearing from you in a timely manner.

Sincerely,

CHRISTOPHER H. SMITH
Member of Congress

CHS:cw
Attachments

CHRISTOPHER H. SMITH
4TH DISTRICT, NEW JERSEY

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DEAN, NEW JERSEY DELEGATION

WRITTEN AUTHORIZATION UNDER THE PROVISIONS OF THE PRIVACY ACT OF 1974

Date: JUNE 3, 2010

Dear Congressman Smith:

Pursuant to the provisions set forth in the Privacy Act, as amended (5 U.S.C. 552a), I am hereby authorizing you and/or your staff to obtain personal information about me, routinely protected under the Privacy Act, so that you may assist in the matter outlined below:

RE: NTSB
AGENCY NAME: NTSB

Please PRINT or TYPE a detailed description of your problem and explain how you would like Congressman Smith to assist you. You may use additional paper if necessary.

FOR THE PAST 2 YEARS MY 1999 CHRYSLER SUBURBAN HAD EXPERIENCED A SHORT LOSS OF CONTROL WHILE STEERING AND USUALLY BEHIND AND TURNING RIGHT. I LEARN THROUGH CHECKING WITH MY MECHANIC AND THE INTERNET, THAT THIS STEERING LOSS IS CALLED A "BURP". THE CAUSE OF THIS PROBLEM IS THE HIGH SPEED STEERING CONTROL LOCATED ON THE STEERING COLUMN INSIDE THE VEHICLE, A FORM OF "POTENTIOMETER". THIS DEVICE CONTROLS A PISTON IN THE POWER STEERING PUMP. AS ADVISED BY MY MECHANIC AND MY OTHER INTERESTS TO DISCONNECT THE HIGH SPEED CONTROL FROM ITS ELECTRICAL PLUG, I HAD MY MECHANIC DISCONNECT IT AND I HAVE NOT EXPERIENCED ANY LOSS OF STEERING SINCE. THIS PROBLEM HAS BEEN REPORTED AS FAR BACK TO 1996 CHRYSLER SUBURBANS. MANY HAVE TRIED TO REPORT GM TO THE NTSB WITH NO SUCCESS.

PLEASE PRINT OR TYPE:

Name [REDACTED]Address [REDACTED]City PT Pleasant Beach, NJZip [REDACTED]Home Phone [REDACTED]Work Phone [REDACTED]Social Security # [REDACTED]

Alien Registration # [REDACTED]
or Case Claim # [REDACTED]

Date of Birth [REDACTED]Signature [REDACTED] (CW)

March 4, 2010

Dear Congressman Smith,

I am faxing you the sites I discussed with your aide Kathy as per our telephone conversation this morning. This is in regards to the ongoing **steering problem** we are having with our 1999 Chevy Suburban. We are the original owners and have well maintained this vehicle since purchase.

I tried a number of GM sites, which were all fee oriented with no success just like those who issued comments and complaints with them. All had no replies from GM. The local Chevrolet dealers' service departments had a of \$60.00 range of service charge to just look at the vehicle. My mechanic with help from other certified mechanics in the area with past experience with this diagnosed the problem as the **Steering Speed Sensor** after ruling out front-end alignment, suspension and power steering pump.

You will notice the complaints from the sites for the 1997 -2000 Suburban below are similar to what we are experiencing with our 1999 Suburban. These complaints are documented as far back to 1997. Again, the problem is the **Steering Speed Sensor** that warrants hopefully, with your assistance, an investigation from the NTSB for a review and possible national recall to disconnect or unplug this component electrically.

Respectfully,

Point Pleasant Beach, NJ

Allworldauto.com: The Car Community - Car Comments and Car Complaints

CHEVROLET SUBURBAN Comments and Complaints - CHEVROLET SUBURBAN:

<http://www.allworldauto.com/comments/1997-chevrolet-suburban-comments-and-complaints-c8-356-1997-275-1.html>

Automotive Helper: <http://www.automotivehelper.com/topic124756.htm>

Faxed you photo of **1997-2000 Chevy Suburban Steering Speed Sensor:**

<http://www.1aauto.com/1A/ChassisSuspension/Chevy/Suburban/1ASTC00054/214947>

[My Account](#) [View Cart](#) [Customer Service](#) [Contact](#)

U.S. Toll-Free Call Center Hours
888-844-3393
 Espanol: 866-401-3393

0 items in cart: \$0.00



Working Hours:
 Monday - Friday
 9:00 AM to 7:30 PM
 Eastern

[Site Map](#)

Recently Viewed Items

1997-2000 Chevy
 Suburban Steering
 Speed Sensor

Highest Ratings

Quality: We've got
 the awards to prove
 it!

When you're driving
 close to 100 mph, it's
 three years in a row, rated
 outstanding for quality,
 satisfaction, service, and on
 time delivery. It's also
 earned the highest quality
 seals from the best
 manufacturers. [Learn more](#)
[Learn more about us.](#)

Fastest Shipping

**We ship the same
 day!**

Will ship you in stock
 under the same day, when
 received by 3pm Eastern.
 Need it yesterday? We can

[Home](#) > [Index](#) > [Suburban](#) > [Steering and Suspension](#) > 1997-2000 Chevy Suburban Steering Speed Sensor


1997 - 2000 Chevy Suburban Steering Speed Sensor

In Stock (Ships same day for orders placed by 3 PM ET)

List Price: \$104.00

Our Price: \$53.95 (You save \$50.05)

Free Ground Shipping

Part Number
1A8TC00054

Quantity: 1

ADD TO CART

[Viewing Speed Sensor](#)
[Click here for help](#)

[Need it fast?](#)
[Our shipping service has 48 states?](#)
[Click here for shipping info](#)

ADD TO WISH LIST[Suburban](#)[Product Info](#)

Product Details

This replacement steering speed sensor is just what you need to get your GM car or truck in good working condition again!

Features:

Brand new component with correct connector
 Replaces dealer part number: 2500-460
 Mounts in steering column
 Built to strict quality control standards

This sensor is used in vehicles with speed sensitive steering systems. Over time and daily use the sensor can wear out causing an inconsistent feel in the steering wheel when turning possibly a dangerous code for the steering sensor.

This steering wheel sensor is a great replacement part and provides a good value savings over the price of a dealer part.

This part replaces:

OE or 2500-460

Vehicle Fit

Video

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Congress of the United States
House of Representatives

Office of Congressman Christopher H. Smith
108 Lacey Road, Suite 38A
Whiting, New Jersey 08759

Fax Telephone Number: (732) 350-6260
Telephone Number: (732) 350-2300

Date: June 7, 2010
To: Mr. David L. Strickland
Fax #: 202-366-2106
Phone #: 202-366-1836
From: Carol Weil
Re: [REDACTED]

Comments:

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