

From: [Reid, Randy \(NHTSA\)](#)
Subject: FW: Case Escalation
Date: Thursday, June 10, 2010 8:22:39 AM
Importance: High

From: hotline-inquiries, NHTSA (NHTSA)
Sent: Wednesday, June 09, 2010 10:26 AM
To: Reid, Randy (NHTSA)
Subject: FW: Case Escalation
Importance: High

Entered on 06/05/2010 at 08:19:24 EDT (GMT-0400) by nhtsa.webmaster@dot.gov:

Sender Name: [REDACTED] Sender Email: [REDACTED] Subject: 2008 Chrysler Town
and Country Brakes Comments: Does someone have to be killed before you have a recall?
Look at how many complaints there are about the brakes on this vehicle. Toyota could not
stop their cars and you did a recall. The time is now to put a STOP to the Brake problem on
these vehicles before someone is killed!

Contact Information:

Last Name: [REDACTED] **First Name:** [REDACTED]
Email Address: [REDACTED] **NHTSA ID:** 223220

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TGW