

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

MAY 18 2010

[REDACTED]
[REDACTED]
Vallejo, CA
Telephone [REDACTED]
e-mail, [REDACTED]

CL-10335913-6135

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Avenue SE
Washington, DC 20590

May 8, 2010

Attn; Safety Administrator,

May 2005 I purchased a new Mountain Aire Motorhome, VIN. # 4VZBT1D985C [REDACTED]
manufactured by Newmar Corporation 355 N. Delaware St. Nappanee, IN 46550-0030.

I purchased the motorhome from a dealer in California. Immediately I discovered loose steering. I registered my first of what turned out to be ongoing complaints of excessive steering wheel movement and concern for safety.

I drove my motorhome to several places, one being the OEM in Charlotte, Michigan for repairs of the steering problem. Each time repairs were made it appears to lessen the steering wheel movement for a short period of time.

I am gravely concerned about the safety of this vehicle and attribute my survival so far to my professional training and driving experience in big rigs. Even so I find the loose steering a hair raising and dangerous experience when driving in cross winds.

At one point I spoke with an owner of a 2004 Mountain Aire. He confirmed that his motorhome also had loose steering. He stated he had heard that the steering problem had been solved on the new models.

Newmar has appeared to show cooperation however the problem never gets solved.

My concern is for the safety of myself, my family and other motorist.
I respectfully request that NHTSA investigate this problem. Thank you.

Sincerely
[REDACTED]

Cc Newmar Corporation

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TGW

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Vallejo, CA

OAKLAND CA 945

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