

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**Subject:** FW: Case Escalation  
**Date:** Thursday, June 24, 2010 8:16:31 AM  
**Attachments:** [ALLSTAMPEDINFOONWHEELWITHSPLIT\\_1.jpg](#)  
[DOT#"S\\_1.jpg](#)  
[ONEOFTWOFAILEDWHEELS.THISONEHASHOLE\\_1.jpg](#)  
[REAROFWHEELWITHSPLIT\\_1.jpg](#)  
[STAMPEDNUMBERSANDAREAOFSPLIT\\_1.jpg](#)  
[WHEELSPILTISUNDERLINED\\_1.jpg](#)  
**Importance:** High

---

**From:** hotline-inquiries, NHTSA (NHTSA)  
**Sent:** Tuesday, June 15, 2010 11:52 AM  
**To:** Reid, Randy (NHTSA)  
**Subject:** FW: Case Escalation  
**Importance:** High

**From:** NHTSAHotline@telesishq.com [mailto:NHTSAHotline@telesishq.com]  
**Sent:** Monday, June 14, 2010 7:08 PM  
**To:** hotline-inquiries, NHTSA (NHTSA)  
**Subject:** Case Escalation  
**Importance:** High

## Notification of Case Escalation (All times are GMT-0400)

**Project:** NHTSA Hotline Center  
**Case:** complaint # 10335397  
**Case Number:** 268995

**Escalation:** NHTSA      **Status:** Closed  
**Date:** 2010-06-14      **Time:** 19:08:11  
**Creation Date:** 2010-06-09      **Creation Time:** 01:21:48

### Description:

*Entered on 06/14/2010 at 19:08:10 EDT (GMT-0400) by BOL:*

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email and it has been forwarded to the appropriate NHTSA subject matter expert. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

NM  
 062810  
 TGW

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

Entered on 06/13/2010 at 00:16:51 EDT (GMT-0400) by [REDACTED]

June 12, 2010

Thank you for this confirmation response.

I am attaching the photos that I have taken of these rims. I also have kept all 5 rims. The 2 that failed and the other 3 that we replaced as well. If you could let me know whether or not you will be needing any of these rims, ASAP I can either send them to you or dispose of them. Right now they are in cardboard boxes, in the back seat of our truck. It's the only dry place we have to put them, since we live in the RV that they came off of.

Sincerely,

[REDACTED]

--- On Thu, 6/10/10, NHTSAHotline@telesishq.com <NHTSAHotline@telesishq.com> wrote:

Entered on 06/10/2010 at 12:37:27 EDT (GMT-0400) by BOL:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

We have received your email and it has been forwarded to the appropriate NHTSA subject matter expert. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

Entered on 06/09/2010 at 01:21:47 EDT (GMT-0400) by odiwebuser@www-

odi.nhtsa.dot.gov:

FULL NAME: [REDACTED]

EMAIL : [REDACTED]

SUBJECT : complaint # 10335397

-----

WEB USER COMMENTS:

Hello,

I just filed a complaint and was given this number as a reference. I could not edit the "model" name on the complaint form and I could not type in a choice that you did not offer. The model of our 5th wheel in "Eagle". Please add this to the information. "Designer" is NOT correct. Thank you,

[REDACTED]

----

This mail was sent using the Contact form from <http://WWW-ODLNHTSA.DOT.GOV> web site.

**Contact Information:**

Last Name: [REDACTED] First Name: [REDACTED]  
Email Address: [REDACTED] NHTSA ID: 224061  
ODI #: 10335397


**Attachments:** ALLSTAMPEDINFOONWHEELWITHSPLIT\_1.jpg DOT#'S\_1.jpg  
ONEOFTWOFWAILEDWHEELS.THISONEHASHOLE.\_1.jpg  
REAROFWHEELWITHSPLIT\_1.jpg STAMPEDNUMBERSANDAREAOFSPLIT\_1.jpg  
WHEELSPILTISUNDERLINED\_1.jpg



MADE IN CHINA

DOT NUMBERS

MADE IN CHINA DOT T 07J 22

A close-up photograph of a white metal wheel with a hole. The wheel is mounted on a dark tire. A person's hand is visible on the right side, holding a blue tool. The wheel has several yellow marks on its surface. The text "HOLE IN WHEEL IS BETWEEN YELLOW MARKS." is overlaid in pink. The tire has "MAFRA" embossed on it.

HOLE IN WHEEL  
IS BETWEEN  
YELLOW MARKS.