

SEP 28 2010

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➤ Randy Reid, chief Correspondence
Research Q.O. Prod.
Defects Invest, NHTSA, 1200 N. Lawrence, SE

To: Washington, DC 20590
888-327-4236

MEMORANDUM

From:

South Charleston, WV

DATE:

1500 EDT - 9/17/10

RE:

10334853 complaint

on 1998 Landrover / Suburban Motors
St Albans WV and eagle Warranty, Scamdon,
Pa and Landrover USA, Mahwah, NJ

on 9/17/10 vehicle owner received the
NHTSA 2 page letter dated 9/10/10.
However, vehicle owner does not understand
as to why the DC office has not
contacted same to schedule a vehicle
inspection of the defective Landrover.

Since the 7/5/09 submitted to
NHTSA the safety operation of the
vehicle has been in peril. Again, the
vehicle owner deems it imperative that
NHTSA contact the vehicle exp to
set vehicle inspection. Love Voice Mail
to [REDACTED]

MC

101210

TGW

-1074-

Subm Hdd = (11) Pgs

1500 From: [REDACTED] So. Ches W
ed- dr. Randy Reid, Product
9/17/010 Defects Investigator, NHTSA, Wash, DC
on 9/10/010 # 10334853 (Defective
1998 Land Rover.

Also, I'll see to contact Ms. Stephanie
Groom, WABO, CRW (304-5588986) on
same, as Ms. Groom has on file in
the CRW office the 7/09 FC on the
Land Rover versus vehicle seller (Subaru
Motors and the 2 other parties). Also,
Janis, Parilla, PaAGO, Scandon, Pa has
FC data.

Now in 7/010-8/010, and since 6/22/010,
the writer of this memo has sent
data to NHTSA to set a vehicle
inspection in CRW on defective 2007
Chevrolet Impala. Why has not NHTSA
replied to the inquiry?

1500

cc- From: [REDACTED] So. ches, WV
9/17/010 to: Randy Reid, NHTSA, Wash, DC

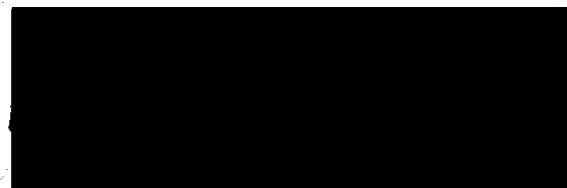
The vehicle owner (OT, Impala) has US
mail receipt to prove that on 8/4/019
NHTSA did in fact receive duplicate
copies of the 6/09-8/019 data prior
sent to NHTSA. Why then the
delay by NHTSA in scheduling the 2
vehicle inspections?

Now is the time for the US Government
to step up and provide assistance to
the writer. Thus, kindly contact
the writer [REDACTED] the week
of 9/20/010 for a call back to NHTSA.

1500
eot From: [REDACTED] So. Chap W
9/17/010 Col Randy Reed NHTSA
1200 N J Avenue SE, Wash, DC 20590

- Attachments = cc each of:
- (a) 2 pg. 9/10/010 NHTSA Ltr. to [REDACTED]
con defective 1998 Landrover.
 - (b) 8/1/010 [REDACTED] to R. McDermott NHTSA.
 - (c) 2 pg. 1300 eot, 7/14/010 [REDACTED] to Ronald
McDermott NHTSA.
 - (d) 6/7/010 Gm Ltr. to [REDACTED] to MI AG.
 - (e) 6/8/010 Gm Ltr. to [REDACTED]

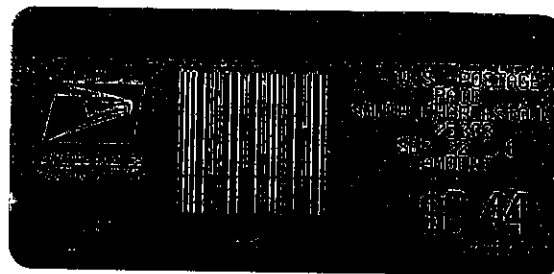
cc- Counsel of [REDACTED]; Stephanie Groom/
cc- Darrell McGraw Waco, CRW; MI
cc- AG Mike Cox / Bsu. Jaymide Granholm,
Senzing, MI; US Senators John
cc- D. Rockefeller / Carle Goodwin 531 Hart
Senate office Bldg, Wash, DC 20560.
cc- Janis Paila, Paabo, Sarandon, Pa.



South Charleston,
WV



W48-304
ST



Randy Reid, Research Division -
Proc. Defect Invest.
NH TSA, 1200 New Jersey Ave, SE
Washington, DC 20590

Reply WK.
of 9/20/00