

Ronald Medford, Director - Product
Defect Liability Office

MAY 26 2010

(3)

To:

National Highway Traffic Safety Admin
200 NJ Ave, NW, Washington, DC 20590

MEMORANDUM

From:

[REDACTED] of Vehicle Owner

DATE:

0511 PM - May 11, 2010

RE:

Product Safety Defect on

Priority Request!

Purchase 4/12/04 - 1998 Landrover Disc He
Prioritized

During the summer of 2009 vehicle owner wrote to your office in an attempt to have a NHTSA inspect the defective 1998 Landrover. However, for reasons unknown to vehicle owner, NHTSA has not contacted or written to the vehicle owner.

Now is the time for US Government to step up, and ^{Product} ~~own~~ ^{to} the vehicle owner on this matter. Also be advised that WAG Daniel McGraw (304 558 8986, Fax # 304-5580184) for over a year has been in possession of FA Site with some Landrover Drums, Co and Ford Motor Company - Landrover Division.

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Submitted to NHTSA = (9) Shb

05/11/010
5/11/010

From: [REDACTED] South Charleston WV
To: Ronald Medford, NHTSA 1200
New Jersey Avenue, Washington, DC 20590
Re: Product Safety Defect on 1998 Landrover

~ Prioritized Request ~

Upon receipt, kindly set up car site
on this inquiry, then telephone the vehicle
owner to come to Charleston, WV to physically
inspect the vehicle the week of 5/17/010 or sooner.
Vehicle owner has secured a location with
Safety (OSTHA approved) vehicle lift. Do
not hesitate as the safety condition of
the vehicle continues to dwindle. Refer to
attached copy of the vehicle carfax dated
7/3/09. Same shows multiple vehicle
owners since 4/15/04 purchase. Vehicle owner
since 4/15/04 needs the NHTSA Assessment Report
on or before 5/26/010 to review with his Counsel,
X and other Government agencies. Kindly have X
voice mail to 304-7445642, then confirm via
letter and [REDACTED]

CC-Counsel of [REDACTED]

Waco, CRW

US Senator John D. Rockefeller

DC office, Pg # 2
of 2

Attm. 1 set = 7 sheet SC of
Waco, CRW dtd. 05/09/010

Darrell Mc Graw, W Attorney General
State Capitol Bldg 1-Rm E-26
Charleston, W 25305
Tele: 304 558-8986

To:

From:

DATE:

RE:

MEMORANDUM

OF
Formal
Consumer
Complaint

Interim
Relief Request

Inc, St Albans/W on defective
1998 Land rover- Purchased 4/15/04

copy on 7/09 complainant filed with HUD
a FC against the Defendant the
FC demanded reimbursement of
complaint = cashier's check, and copies
of all vehicle purchase record data from
4/15/04 into 7/09. However, the
complainant did not receive the
data copies, or the \$1 cashier's check.

Upon receipt as attached herein FC,
kindly send same to the Defendant
via Registered letter, and copy the
complainant on same. NLT 5/14/10. Same
do include exact data on WRAB letter.

Total 2,116 = 7 Sheets

From:

South chas, w do: wag Darrell
McGraw, crw re: FC-US-Suburban
modors, sd, alans, w (defective 1998 Landrover)

Also be advised that James
Parilla, Pa 96, Philadelphia, Pa
has prior been copied, since 7/09 on
same. Contact, as needed. The
the 3/10 letter to the Defendant
direct some to, formally answer the
FC within few days receipt of same.

Upon complainant raising some
via wago from the Defendant, the
complainant will review. Complainant
is in need of monetary interim
relief to settle this matter.

Attm. (1) 0509, 5/9/10 2 p. FC.

(1) 3 p. 7/09 = Cardex on 1998 Landrover.

CC- Counsel of

Ronald McDonald, adm - NHTSA

1200 NJ ave, NW Wash, DC 20590.

US Senator John D. Rockefeller, S31

Hart Senate office Bldg, Wash, DC 20010.

050904-
5/9/10

copy

cc- James Parilla, Pa 96
2/1 South 2nd St, Phila, Pa

1/50-7/3/09

Recu.

1008-July 3, 2009

Vehicle History Report™

carfax.com

Vehicle Information:

1998 LAND ROVER DISCOVERY

VIN: SALJY1244WA

4 DR. WAGON/SPORT UTILITY 4.0L V8 PFI
16V

ALL WHEEL DRIVE

Standard Equipment | Safety Options

* 4/15/04 Purchased
from Suburban
Motor Sales
St. Albans
w/ w/ page



No accident / damage reported to CARFAX



2 Previous owners



Types of owners: Corporate fleet lease, Personal



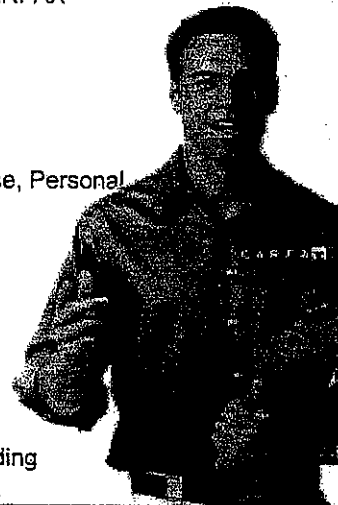
8 Service records available



23 Detailed records available



48,467 Last reported odometer reading



SUMMARY

A CARFAX Vehicle History Report is based only on information supplied to CARFAX. Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

OWNERSHIP HISTORY		OWNER1	OWNER2
The number of owners is estimated			
Year purchased		1998	2004
Type of owner		Corporate fleet lease	Personal
Estimated length of ownership		3 yrs. 4 mo.	5 yrs. 1 mo.
Owned in the following states/provinces		See Details	West Virginia
Estimated miles driven per year		12,410/yr	—
Last reported odometer reading		45,692	48,467

TITLE PROBLEMS		OWNER1	OWNER2
CARFAX guarantees the information in this section			
Salvage Junk Rebuilt		Guaranteed No Problem	Guaranteed No Problem
Fire/Flood Hail Damage Buyback/Lemon		Guaranteed No Problem	Guaranteed No Problem
Not Actual Mileage Exceeds Mechanical Limits		Guaranteed No Problem	Guaranteed No Problem
GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back .		Register View Terms	

OTHER INFORMATION		OWNER1	OWNER2
Not all accidents / issues are reported to CARFAX			
Total Loss Check No total loss reported to CARFAX.	☒ No Issues Reported	☒ No Issues Reported	
Structural / Frame Damage Check No structural / frame damage reported to CARFAX.	☒ No Issues Reported	☒ No Issues Reported	
Airbag Deployment Check No airbag deployment reported to CARFAX.	☒ No Issues Reported	☒ No Issues Reported	
Odometer Rollback Check No indication of an odometer rollback.	☒ No Issues Indicated	☒ No Issues Indicated	
Accident / Damage Check No accidents or damage reported to CARFAX.	☒ No Issues Reported	☒ No Issues Reported	
Manufacturer Recall Check Check with an authorized Land Rover dealer for any open recalls.	☒ No Recalls Reported	☒ No Recalls Reported	

DETAILS		Glossary	
A CARFAX Vehicle History Report is based only on information supplied to CARFAX. CARFAX checked over 6 billion vehicle history events and found 23 record(s) for this 1998 LAND ROVER DISCOVERY (SALJY1244WA).			
OWNER1 Purchased: 1998 Type: Corporate fleet lease Where: Florida, Ohio, West Virginia Est. miles/year: 12,410/yr Est. length owned: 9/5/98 - 1/16/02 (3 yrs. 4 mo.) Low mileage! This owner drove an estimated 12,410 miles per year, lower than the industry average of 15,000 miles. These vehicles can be a better value.	Date: Mileage: Source: Comments:		
 Warranty By Cable Corporation * Purchased 4/15/04 by: So. Mac, WV Seller: Suburban Motors 103 Mac Corlane St. Albany, NY 12217 w/28 mo. full warranty	09/05/1998 ① 60 Florida Motor Vehicle Dept. Fort Lauderdale, FL Title [REDACTED] Odometer reading reported		
	09/15/1998 ② Florida Motor Vehicle Dept. Fort Lauderdale, FL Title [REDACTED] Title issued or updated First owner reported Registered as corporate fleet vehicle Loan or lien reported		
	10/27/1998 ③ 1,000 Florida Inspection Station Fort Lauderdale, FL Passed emissions inspection		
	10/27/1998 ④ 1,730 Florida Motor Vehicle Dept. Dublin, OH Title [REDACTED] Odometer reading reported		
	12/17/1998 ⑤ Florida Motor Vehicle Dept. Dublin, OH Title [REDACTED] Title issued or updated Loan or lien reported Registered as lease vehicle		
	 Don't be confused by the two locations in this record. The title was held in Dublin, Ohio but the car was registered to be driven in Florida.		
	03/24/1999 ⑥ 10,617 Service Facility Vehicle serviced		
	11/02/1999 ⑦ 24,148 Service Facility Manufacturer's recommended maintenance performed Battery/charging system checked Battery replaced		
03/02/2000 ⑧ 31,644 Service Facility Tire jack replaced			
06/30/2000 ⑨ 37,164 Service Facility Manufacturer's recommended maintenance			

	(10)		performed
01/16/2002	41,977	Auto Auction	Sold at auction in Southeast Region Listed as a fleet vehicle
			
			Dealers routinely buy and sell millions of used vehicles at auction each year.
01/24/2002	(11)	Ohio Motor Vehicle Dept. Dayton, OH Title # [REDACTED]	Title issued or updated Dealer took title of this vehicle while it was in inventory
01/28/2002	(12)	Ohio Motor Vehicle Dept. Dayton, OH Title # [REDACTED]	Title issued or updated Dealer took title of this vehicle while it was in inventory
06/24/2002	(13)	42,000	Dealer Inventory
07/10/2002	(14)	42,078	Auto Auction
			Sold at auction in Central Region Listed as a dealer vehicle
07/17/2002	(15)	42,323	Service Facility
			Vehicle serviced
07/26/2002	(16)	West Virginia Motor Vehicle Dept. Saint Albans, WV Title # [REDACTED]	Title issued or updated Dealer took title of this vehicle while it was in inventory
12/09/2003	(17)	44,792	Bert Wolfe Automotive Group www.bertwolfe.com
			Vehicle serviced
05/12/2004	(18)	45,692	Service Facility
			Vehicle serviced

OWNER 2

Purchased: 2004
Type: Personal
Where: West Virginia
Est. miles/year:
Est. length owned: 6/2/04 - present
(5 yrs. 1 mo.)

**Seller:*
Suburban
moders
St. Albans,
WV 25117

Date:	Mileage:	Source:	Comments:
06/02/2004	(19)	West Virginia Motor Vehicle Dept. Charleston, WV Title # [REDACTED]	Title issued or updated New owner reported Loan or lien reported
08/09/2004	(20)	48,467	Service Facility
			Vehicle serviced <i>same)</i>
01/05/2007	(21)	West Virginia Motor Vehicle Dept. Charleston, WV Title # [REDACTED]	Registration issued or renewed Loan or lien reported <i>w/ HNB</i> <i>col, OH</i>
01/10/2008	(22)	West Virginia Motor Vehicle Dept. Charleston, WV Title # [REDACTED]	Registration issued or renewed Loan or lien reported <i>w/ HNB, col, OH</i>
01/07/2009	(23)	West Virginia Motor Vehicle Dept. Charleston, WV Title # [REDACTED]	Registration issued or renewed

South Ches, W

PAID
SECURITY OPERATIONS

Priority Request
5/11/010

Ronald McDonald - First of Dept
Invest. Dept

National Highway Traffic Safety adm.
1200 New Jersey ave - NW
Washington, DC 20590

