

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
JUL 29 2010

03-JUN-2010

Repository ☐

Reference No.  
10334418

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City AL-PESO EL PASO State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZT51856F [REDACTED] Make CHEVROLET Model MALIBU Model Year 2006

Date Purchased 7-2006 Dealer's Name and Telephone Number Chevrolet Dealer in Avondale Arizona Engine: No: Cylinders 6 Fuel Type: Unleaded

Original Owner ☒ Dealer's City Avondale Arizona State AZ Zip Code [REDACTED]

Transmission Type Automatic ☒ Antilock Brakes ☒ Cruise Control Powertrain Multiple Failure: Incident Date(s) 03-JUN-2010

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 010000 STEERING Failure Mileage 118000 Failure Speed 35

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM9ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:  
Tire Component Code Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2006 CHEVROLET MALIBU. WHILE TRAVELING AT SPEEDS OF 35 MPH, THE CONTACT NOTICED AN ABNORMAL CLICKING NOISE. SECONDS LATER, THE POWER STEERING STOPPED FUNCTIONING AND THE STEERING WHEEL BECAME INCREASINGLY HARD AND DIFFICULT TO TURN. THE VEHICLE WAS NOT DIAGNOSED AND THERE WERE NO PRIOR WARNINGS. THE CURRENT AND FAILURE MILEAGES WERE 118,000.  
steering wheel locks, difficulty to turn, Have to turn off and start it up again. Power Steering light lit up  
Dont Have the Funds to fix it. This problem happens at least 2-3 times a week. I started having this problem about the middle of May 2006

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

To the Manufacturer, I paid cash for my vehicle  
I believe my vehicle problem has to  
do with a manufacture malfunction, I  
would definitely would feel more safe and Happy  
to be the owner of a 2006 Chevrolet Malibu,  
like I have, except for this problem. I know  
we take care of the maintenance of this  
vehicle because its all I have to drive to  
work And I drive 66 miles to and from work  
I need for the manufacturer to fix this problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

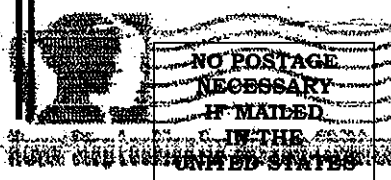
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National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
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**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



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