

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received JUL 20 2010 02-JUN-2010	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City KANNAPOLIS State NC Zip Code [REDACTED]				Repository ☐	
				Reference No. 10334317	
Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED]				E-mail Address	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C3HD46R1WH [REDACTED]				Make CHRYSLER	
				Model CONCORDE	
				Model Year 1998	
Date Purchased		Dealer's Name and Telephone Number <i>Out of Business</i>		Engine: No: Cylinders	
Original Owner ☐		Dealer's City <i>Concord</i>		State <i>NC</i>	
		Zip Code		6	
Transmission Type <i>auto</i>		☐ Antilock Brakes ☒ Cruise Control		Powertrain <i>V6</i>	
				Multiple Failure:	
				Incident Date(s) 17-MAY-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING: ENGINE				Failure Mileage 110000	
				Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 1998 CHRYSLER CONCORDE. WHILE ATTEMPTING TO ACCELERATE, THE CONTACT STATED THAT THE VEHICLE STALLED. THE VEHICLE HAD NOT BEEN INSPECTED OR REPAIRED WHEN THE COMPLAINT WAS FILED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 110,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Water Pump & Turning chain on this Eng
are put together Water Pump Lock Down &
Turning chain Blew the Eng when it froze

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

CHARLOTTE, NC 282

13 JUL 2013 PM 5 T

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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration