

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

AUG - 8 2011

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[REDACTED]
Hiawassee, GA [REDACTED]
July 29, 2011

CL-10332763-6672

Mr. Randy Reid
Chief - Correspondence Research Division
Office of Defects Investigation Enforcement
U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Ref. No.: 10332763

Dear Mr. Reid:

Your letter of July 22, 2011, was received. Yes, the matter with my wife's 1999 Mazda Millennium S, which was addressed in my letter of February 17, 2010, (copy enclosed) continues. Therefore, I am asking that the National Highway Traffic Safety Administration investigate this on-going matter and find a way to resolve the problem.

Please feel free to contact me at one of the following:

[REDACTED]

I await your resolution.

Thank you.

[REDACTED]

Encl.

[REDACTED]
Hiawassee, GA [REDACTED]
February 17, 2010

The Honorable Deborah A. P. Hersman
Chairperson
The National Transportation Safety Board
490 L'Enfant Plaza, SW
Washington, DC 20594

Dear Chairman Hersman:

During the past weeks, the news media has provided extensive coverage of the problems Toyota vehicles are having with sudden increase in speed, especially when cruise control is used. My wife's automobile, a 1999 Mazda Millennia S has experienced this problem since it was purchased and the company refused to take any action to correct the problem.

The problem with sudden increase in speed when using cruise control was noticed shortly after we purchased the Mazda. We notified the dealership where we purchased the vehicle, a Ford - Mazda dealer in Athens, GA, which no longer exists. Since that time, we have been to several other Mazda dealers seeking a resolution to the matter. None has agreed to repair the problem.

Several years ago, I researched the matter online and found that Mazda had issued many notices to its dealers identifying the problem but (1) offering no resolution, and (2) refusing to accept responsibility for repairing the problem.

Thankfully, we have learned to live with the problem but when we allow others to use this vehicle, even though we advise them of the problem, and what action to take when it occurs, we fear they will not remember and possibly cause a wreck, possibly injuring themselves or others.

We are requesting our Mazda be included in the recall the National Transportation Safety Board has forced Toyota to issue for their problem vehicles.

Please feel free to contact me at [REDACTED] or [REDACTED]

Thank you.

Sincerely,

[REDACTED]
[REDACTED]
Encl.

