


**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 100148 Date Received JUL 16 2010 25-MAY-2010	Repository <input type="checkbox"/> Reference No. 10332165
OWNER INFORMATION (Type or Print)				
Name		Daytime Telephone Number		E-mail Address
Address		Evening Telephone Number		
City	State	Zip Code		
NAPLES	FL			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1FMOU63W24L [REDACTED]		FORD	EXPLORER +LT	2000 2004
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
12/22/03	SAN GAUDWAY - 239-436-2193		No: Cylinders	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
	Fort Myers	FL	33902	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input type="checkbox"/> Cruise Control			01-MAY-2005
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Codes: 980000 UNKNOWN OR OTHER, 162600 STRUCTURE: BODY: HATCHBACK/LIFTGATE			Failure Mileage	Failure Speed
			30000- 52,000	0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:		
	<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2004 FORD EXPLORER. THE CONTACT STATED THE PLASTIC LINING UNDER THE TAILGATE WINDOW WAS CRACKED. THE MANUFACTURER WAS CONTACTED SEVERAL TIMES BUT WOULD NOT PROVIDE ANY ASSISTANCE. THE DEALER ADVISED THEY WERE AWARE OF THE FAILURE HOWEVER THEY WERE NOT LIABLE FOR THE FAILURE WITHOUT A RECALL. THE CONTACT STATED THAT EVERY YEAR AND MODEL OF HIS VEHICLE THAT HE HAS OBSERVED EXHIBITS THE SAME FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 30,000. 52,000				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				