


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 100148 Date Received <div style="font-size: 1.2em; font-weight: bold; text-align: center;">JUL 23 2010</div> 21-MAY-2010 Repository <input type="checkbox"/> Reference No. 10331613
OWNER INFORMATION (Type or Print)		
Name		Daytime Telephone Number
Address		E-mail Address
City	State	Zip Code
SEAFORD	NY	
Evening Telephone Number		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).		
VEHICLE INFORMATION		
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make
2T1BR32EX8C		TOYOTA
		Model
		COROLLA
		Model Year
		2008
Date Purchased	Dealer's Name and Telephone Number	
7/31/09	WESTBURY TOYOTA 516 333-9748	
Original Owner <input type="checkbox"/>	Dealer's City	State
	WESTBURY LI	NY
Zip Code	Engine:	Fuel Type:
11590	No: Cylinders 4	GAS
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain
	<input type="checkbox"/> Cruise Control	Multiple Failure:
		Incident Date(s)
		18-MAY-2010
FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 180000 VEHICLE SPEED CONTROL		Failure Mileage
COMPUTER FOR ENGINE		28200
		Failure Speed
		50
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:
	<input type="checkbox"/> Prior Repair	
Tire Component Code	Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	
APPLICABLE INCIDENT INFORMATION		
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)		
Crash	Fire	Number of Persons Injured
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0
		Number of Deaths
		0
		Reported to Police
		N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).		
TL* THE CONTACT OWNS A 2008 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATE SPEEDS OF 50 MPH, THE VEHICLE WOULD DECELERATE WITHOUT DRIVER INTENT FOLLOWED BY AN ILLUMINATION OF THE CHECK ENGINE LIGHT. THE VEHICLE THEN BEGAN TO VIBRATE EXCESSIVELY AND WAS MOVED OFF THE ROADWAY. THE VEHICLE WAS TOWED TO A LOCAL REPAIR SHOP WHERE THE MECHANIC ADVISED THAT THE ELECTRONIC CONTROL MODULE (ECM) WAS DEFECTIVE. THE ECM WAS REPLACED BY A LOCAL DEALER UNDER FACTORY WARRANTY. THE FAILURE MILEAGE WAS 28,200 AND THE CURRENT MILEAGE WAS 28,300.		
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.		

WESTBURY TOYOTA

www.westburytoyota.com

115 Frost St.
Westbury, N.Y. 11590
Sales 516 333-3100
Parts 516 333-9451
Service 516 333-9748

Service Invoice

called

CELL: [REDACTED]

CUSTOMER NO. 123443	ADVISOR RODRIGO ARICHABALA	TAG NO. 399000	INVOICE DATE 05/19/10	INVOICE NO. TOCS676944
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 28,162	COLOR SILVER/LIGH
SEAFORD, NY [REDACTED]	YEAR / MAKE / MODEL 08/TOYOTA/COROLLA/4DR SDN CE AT	DELIVERY DATE 08/14/07	DELIVERY MILES 8	STOCK NO. 8C873328
	VEHICLE I.D. NO. 2 T 1 B R 3 2 E X 8 C	SELLING DEALER NO. 100	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/19/10	
RESIDENCE PHONE	BUSINESS PHONE	STALL LOCATION #	MO: 28163	

LABOR & PARTS		TECH(S):107869		WARRANTY	
# 1 10T0Z06	CHECK ENGINE LIGHT	CUSTOMER STATES CHECK ENGINE LIGHT ON CUSTOMER WAS TOWED LAST NIGHT FOUND DTC P0607 CONTROL MODULE PERFORMANCE R/R ENGINE CONTROL MODULE			
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	89661-02R01	COMPUTER, ENGINE	JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS. (SEE BACK)

THESE REPAIRS ARE COVERED BY A LIMITED WARRANTY. LABOR AND PARTS FOR 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST. WARRANTY REPAIRS TO BE PERFORMED AT SELLER'S PLACE OF BUSINESS.

THE FOLLOWING ARE NOT COVERED BY WARRANTY

FRONT END ALIGNMENT - COOLANT AND COOLANT LEAKS - AIR CONDITIONING SEAL LEAKS - POLISHES - ELECTRICAL WIRING AND SHORTS (WHEN NOT RELATED TO ORIGINAL REPAIR) - FUEL SYSTEM - WHEN DUE TO CONTAMINATION.

TIRES AND BATTERIES WARRANTED AT MANUFACTURERS OPTION. THIS WARRANTY DOES NOT COVER CONDITIONS RESULTING FROM MISUSE, NEGLIGENCE, ACCIDENT OR ALTERATIONS. (SEE BACK FOR WARRANTY)

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$100.00 (+TAX)

*****		TOTAL LABOR....	0.00
* [] CASH [] CHECK CK NO. [] *		TOTAL PARTS....	0.00
* [] VISA [] MASTERCARD *		TOTAL SUBLET...	0.00
* [] AMER XPRESS [] OTHER [] CHARGE *		TOTAL G.O.G....	0.00
*****		TOTAL MISC CHG.	0.00
		TOTAL MISC DISC	0.00
		TOTAL TAX.....	0.00
		TOTAL INVOICE \$	0.00

FOR YOUR CONVENIENCE WE HAVE EXTENDED OUR HOURS MONDAY THROUGH FRIDAY FROM 7 AM UNTIL 8 PM CALL FOR AN APPOINTMENT WE ARE HERE EVERY SATURDAY FROM 7 AM UNTIL 5 PM THANK YOU FOR YOUR BUSINESS!! PLEASE VISIT US ONLINE AT WWW.WESTBURYTOYOTA.COM

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X
NYS-MV R/S REG. NO. R7093254

Thank You
for letting us be of service to you. Our Service Department is eager to earn your continued confidence and complete satisfaction. Our factory trained personnel are here to handle any problems, no matter how large or small. Please feel free to contact us whenever we can be of assistance to you.
Service Hours
M-F 7:00 am-5:00 pm Pickup until 7:30 pm
Sat. 7:00 am-4:00 pm Pickup until 5:00 pm
For a Service Appointment
Call (516) 333-9748

PAID
By [REDACTED]

The Reynolds and Reynolds Company EPRINTNIVE C0665763 Q (06/07)

LIMITED WARRANTY

FOR

TOYOTA PARTS OR ACCESSORIES

WHAT IS COVERED:

- TOYOTA* warrants that it will either provide a replacement part or repair any TOYOTA part or accessory that is defective in material or workmanship. This warranty applies to new or remanufactured parts which are genuine or authorized TOYOTA parts. Except for those parts or accessories listed below, this warranty is good for 12 months, regardless of mileage from the date of purchase or installation on a vehicle, or the remainder of any applicable new vehicle warranty, whichever provides greater coverage.

COVERAGE OTHER THAN 12 MONTHS REGARDLESS OF MILEAGE:

BATTERY LIMITED WARRANTY:

- TOYOTA authorized replacement batteries are warranted from the date of purchase or installation for 18 months, regardless of mileage, or the remainder of any applicable New Vehicle Warranty, whichever provides greater coverage, and on a prorated basis thereafter. The prorated amount equal to the remaining warranty months, depending on your battery, will be credited toward that of a comparable TOYOTA replacement battery, excluding taxes and installation.

TIRE LIMITED WARRANTY:

- Tires are warranted independently by the tire manufacturer. See manufacturer's statement for details.

WHAT IS NOT COVERED:

- Damage to a TOYOTA part or accessory caused by a non-genuine or unauthorized TOYOTA part or component is not covered.
- Labor for removal from a vehicle and reinstallation of a part or accessory sold "over-the-counter" is not covered.
- Labor, parts and other costs (such as all lubricants) connected with recommended maintenance service are not covered. Service adjustments, such as calibration or alignments, are not covered.
- Failures or damages resulting from improper installation, removal, repair, misuse, negligence, accidents, or modification of the part or the accessory are not covered.
- **ENGINE OIL LEAKS OR OIL CONSUMPTION ARE WARRANTED ONLY TO THE EXTENT OF THE SPECIFIC REPAIR PERFORMED. NO GUARANTY OF REDUCED OIL USAGE IS IMPLIED.**

- This Limited Warranty does not apply where the vehicle mileage cannot be determined, or has been altered, or where proof of purchase is unavailable.
- INCIDENTAL OR CONSEQUENTIAL DAMAGES (FOR OTHER THAN PERSONAL INJURY) RESULTING FROM BREACH OF THIS WRITTEN WARRANTY OR ANY IMPLIED WARRANTY (SUCH AS TELEPHONE CALLS, LOSS OF TIME, INCONVENIENCE, OR COMMERCIAL LOSS) ARE NOT COVERED.
- ANY IMPLIED WARRANTIES INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE DURATION OF THIS WRITTEN WARRANTY.
- SOME STATES DO NOT ALLOW LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.
- THIS IS THE ONLY EXPRESS WARRANTY AUTHORIZED BY TOYOTA. THE PERFORMANCE OF REPAIRS OR THE REPLACEMENT OF THE PART ARE THE EXCLUSIVE REMEDIES UNDER THIS WARRANTY OR ANY IMPLIED WARRANTY. TOYOTA DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH TOYOTA PARTS OR ACCESSORIES.
- This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

OWNER'S RESPONSIBILITIES:

- To obtain this warranty coverage, return the part or accessory, or vehicle to which it is attached, to any authorized TOYOTA dealer.
- Because warranty coverage periods are calculated on a time or mileage basis from the date of purchase, it is recommended that you retain proof of the purchase date and vehicle mileage at the time of purchase.

FOR MORE INFORMATION:

- For more information, please call your dealership or call TOYOTA toll free at 1-800-331-4331.
- If you would prefer to write, our address is:
TOYOTA Customer Assistance Center
P.O. Box 2991, Torrance, CA 90509-2991

*TOYOTA is Toyota Motor Sales, U.S.A., Inc. (a California corporation), for the purpose of warranty in the United States mainland.