

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received JUL 23 2010	Repository <input type="checkbox"/>
20-MAY-2010	Reference No. 10331406

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	ESCONDIDO	State	CA
Zip Code	[REDACTED]		

Daytime Telephone Number	E-mail Address
[REDACTED]	[REDACTED]
Evening Telephone Number	[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side F58L [REDACTED]	Make CHEVROLET	Model IMPALA	Model Year 1958
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders 8
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input type="checkbox"/> Cruise Control		Incident Date(s) 03-JUL-2009

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 190000 TIRES	Failure Mileage	Failure Speed
---	-----------------	---------------

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make CO-OP	Tire Model (Name or Number) 900145	Tire Size (Example P215/65R15) 205/75R14
DOT No. (Example: DOTM19ABC036) DY7FEKX029 AND DY7FEKX287	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: DRIVER SIDE FRONT
Tire Component Code 190000 TIRES	Tire Failure Type: BLOWOUT	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police CA Hwy Patrol stopped and told me to hurry and get going.
--	---	---------------------------	------------------	---

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1958 CHEVROLET IMPALA (NA) WITH COKER CLASSIC TIRES, SIZE P205-75-R14 MNS (NA). THE TIRES WERE PURCHASED AS REPLACEMENT TIRES. WHILE DRIVING 55 MPH, THE REAR PASSENGER TIRE BLEW OUT. WHEN HE NOTIFIED THE MERCHANT WHERE THE TIRES WERE PURCHASED HE STATED THAT HE WAS AWARE OF THE DEFECT IN THE TIRES. THE TIRE WAS REPLACED. WHILE THE CONTACT WAS INSPECTING THE TIRES HE NOTICED A CRACK IN ON THE DRIVERS SIDE TIRE WHICH WAS NOT REPLACED. THE VIN WAS NOT AVAILABLE. THE FAILURE AND CURRENT MILEAGES WERE UNKNOWN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

July 15, 2010

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
Attn: Randy Reid Chief, Correspondence Research Division
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Re: Defective Coker Classic Tires
Size: P205-75-R14 MS
DOT #'s: DY7FEKX029 and DY7FEKX287

I purchased a set of tires and a spare from Coker Classic Tires for my 1958 Impala. The vehicle is a show car and is taken to car shows once or twice a year.

On July 3, 2008, I was driving on I-15 at 55 mph when the right rear passenger tire blew out from the inside out (see picture enclosed), fortunately no one was hurt. I contacted Coker Tires shortly after the incident happened; I spoke to Patrick and explained what had occurred. I requested for reimbursement or replacement of the tire, Patrick advised, due to company policy, all that he could do for me was to pro-rate the tire and charge me \$203.67, (see prorated invoice enclosed). I reluctantly purchased the tire from Coker on 08/11/08 (see purchased invoice enclosed).

On May 6, 2009, I was getting my vehicle ready to take to a car show when I noticed the front right tire had a crack around the tire. I contacted Coker, spoke to Patrick once again, explained what I discovered, he said the only thing they could do is sell me another tire at a pro-rated price. Patrick explained that there's a defect on those tires and they're trying to get them off the road. I asked him why should I pay for another tire vehicle if they are defective, he had no answer.

These tires were sold to me by Coker Tires knowingly defective; this is unsafe practice. I am not comfortable driving the car due to the tires being defective with the possibility of hurting myself or others on the road. I am asking that Coker take these tires out of their inventory before someone gets fatally hurt. I am also asking for reimbursement of all 5 tires and reimbursement of the last tire I purchased on 08/2009.

Please review my case for further investigation. If there is further information needed, I can be reached at [REDACTED]

Thank you for your consideration and review.

[REDACTED]



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216rr

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failures(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ

INVOICE

Coker Tire Company
 1317 Chestnut Street
 Chattanooga, TN 37402-4418
 (423) 265-6368



INVOICE	
10075692	
Invoice Date	Page
8/11/2008 15:15:56	1 of 1
ORDER NUMBER	
1308043	

Bill To:

[Redacted]
 Sun City, CA [Redacted]

Ship To:

[Redacted]
 If customer not there throw over fence
 Sun City, CA [Redacted]

Customer ID: 218941

PO Number	Pick Ticket No	Order Date	Customer Service Representative
	1169817	7/23/2008 13:04:15	P21PATRICKZ

Ordered	Shipped	Remaining	Disp.	Item ID	Item Description	Type	Unit Price	Extended Price
---------	---------	-----------	-------	---------	------------------	------	------------	----------------

Order Note: repl for rma #1308046. Ok to apply credit from rma and charge cc diff of 86.92. pz
Order Note: Balance due of \$86.92 was charged to customer's Visa # [Redacted] on 08/11/08. dmt

Carrier: FedEx Ground

1	1	0		530300	P205/75R14 COKER 2 3/8" WW	1	187.00	187.00
---	---	---	--	--------	----------------------------	---	--------	--------

Ordered As: 2057514

SUB-TOTAL:	187.00
California State:	11.22
Fresno County:	3.51
Fresno Local:	0.19
California Tire Fee:	1.75
CASH RECEIPTS:	203.67
AMOUNT DUE:	0.00

559-453-3278
 EXT 204

252.99

Front

Rear

2001

Tire/Wheel and Valve Inspection

Front Size

Load Range/Index

DOT

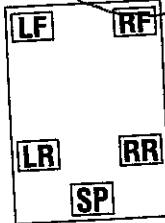
14050 credit mark

Tread Depth

Tread Depth

10/6
SP
/ 32 7/32 +
/ 32 5 - 6/32
/ 32 4/32 -

10/6
SP
32 7/32 +
+ ship to CA



32 7/32 +
32 5 - 6/32
32 4/32 -

Tread Depth

Tread Depth

10/6
SP
/ 32 7/32 +
/ 32 5 - 6/32
/ 32 4/32 - 12 / 10/32

32 7/32 +
32 5 - 6/32
32 4/32 -

Rear Size

Load Range/Index

DOT

10/6 private

205-75-14

Vehicle Comments

Coker Classic
DYPF EKX029

Must be stapled to the invoice (Yellow copy)

