

To Randy Reid:

SEP 30 2010

Sept. 24, 2010

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

My ODI # 10331003: CL-10331003-9329

To whom it may concern, I filed a complaint on May 18, 2010.

I received many pages of questions to answer which I did.

That was all sent back to your company, copies of all the work done on my car, on July 22-2010. As of yet I have not heard anything at all!

So I called 1-888-327-4236 again, & again, no results.

Those operators that answered were giving ~~me~~ me the run-a-round! Which I don't need - I need my car fixed & some results from your company.

My problem is Intake manifold which makes a lot of noise. There was a recall June 03, 2004 of which I was never notified!!!

As I've said in one of my letters I'm a young 83 & I want to keep this car. I hope to get something done for me & no more run a rounds. I thought

NM

101210

TGW

the slogan for Tayatas is that
they last forever & 'no problems'

Hoping I hear something
soon!

Thank You Kindly

Denise H.

[REDACTED] !

P.S. I called State Commission Protection
Co. & Dept. of Hwy. Safety.

TAMPA FL 335
SAINT PETERSBURG FL
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