

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

JUL 16 2010
14-MAY-2010

Repository

Reference No.
10330477

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: BAYSIDE State: NY Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KMHWF35H93A [Redacted]
Make: HYUNDAI Model: SONATA Model Year: 2003
Date Purchased: 9/03 Dealer's Name and Telephone Number: Namet - Selling Dealer NY055
Original Owner: [Redacted] Dealer's City: Jamaica NY State: NY Zip Code: [Redacted]
Engine: No. Cylinders: 6 Fuel Type: Gas
Transmission Type: V6 Antilock Brakes: [] Powertrain: [] Multiple Failure: [] Incident Date(s): 01-MAY-2010
Cruise Control: []

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 150000 SEAT BELTS, 151300 SEAT BELTS: FRONT: RETRACTOR
Failure Mileage: 80000 Failure Speed: []

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment: [] Failure Location: [Redacted]
Prior Repair: []
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 HYUNDAI SONATA. THE CONTACT STATED THE FRONT DRIVER AND PASSENGER'S SEAT BELT RETRACTORS WOULD LOCK THE SEAT BELTS EXTREMELY TIGHT AND INTERMITTENTLY WOULD NOT RELEASE THE SEAT BELT AROUND THE VEHICLE OCCUPANT. THE DEALER ADVISED THE SEAT BELT RETRACTOR WOULD NEED TO BE REPLACED AT THE EXPENSE OF THE OWNER. THE VEHICLE WAS NO LONGER UNDER WARRANTY. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 80,000.

Internal problems with seat belts front driver & front passenger. Cost \$700.- to repair. Not repaired.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.