

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received AUG - 2 2010 06-MAY-2010	
				Repository ☐ Reference No. 10329148	
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
Address			Evening Telephone Number		
City	State	Zip Code			
EL DORADO HILLS	CA				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
1FAHP60AX2Y			FORD	THUNDERBIRD	2002
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
JAN 2002	Fremont Ford		V8	premium 92 oct	
Original Owner	Dealer's City	State	No. Cylinders		
☒	Fremont	CA	8		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	☒ Cruise Control			03-MAY-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL			Failure Mileage	Failure Speed	
HAD Follow Ford, check vehicle JUN 1, 2010, DID TEST DRIVE WITH TECHNICIAN, POSSIBLE CAUSE IS PEDALS GAS BREAKS TOO CLOSE TO EACH OTHER, FOOT CAN BE ON BOTH IF Quick stop needed			10000	35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☒ Yes ☒ No	☐ Yes ☒ No	1		N Yes	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; NOTHING i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2002 FORD THUNDERBIRD. WHILE TRAVELING AT SPEEDS OF 35 MPH, THE CONTACT APPLIED THE BRAKES BUT THE BRAKES DID NOT ENGAGE. THE CONTACT PROCEEDED TO CRASH INTO THE REAR OF ANOTHER VEHICLE. THERE WERE NO INJURIES BUT A POLICE REPORT WAS FILED ACCORDINGLY. THE VEHICLE WAS NOT REPAIRED. THE CURRENT AND FAILURE MILEAGES WERE 10,000. Vehicle has been repaired AT COOKS Collision, EL DORADO HILLS, CA. JUNE 8-2010					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					