

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

May 11, 2010

JUN 03 2010

Richard Blumenthal
Attorney General
Attention: Jeffrey B. Zeman
Assistant Attorney General
MacKenzie Hall
110 Sherman Street
Hartford, CT 06105-2204

Toyota Recall
Public Inquiry #348408
Consumer Protection Department

Gentlemen:

In response to your letter of April 22, 2010, my husband [REDACTED] and I brought our 2008 Toyota Corolla to the Gale Toyota dealer in Enfield on May 7, 2010.

We were informed the dealership would be receiving Corolla recall information in May/June of 2010, but that our model was not on the recall list, of which we stated that we were aware.

We were referred to the Service Manager, Jim, for information. In examining our car, he verified that the floor mat was secure and stated that he felt that the brake and gas pedal were too close to each other causing the probability that both could have been stepped on at the same time causing probable driver-error. The dealership had received no evidence that anything had been identified as a problem with our model. He assured us that if we could show them anything concrete causing the problem, they would definitely take care of it. There is no black box in this model. He demonstrated how the shifting stick could be bumped into neutral with the gas pedal to the floor in case it ever happened again. Why would this technique be necessary if the model was safe to drive?

My claim has not been validated by other accidents or deaths, so is not considered valid. I still strongly feel there is an electronic problem with the car. The Service Manager said that some recalls have had an electronic clip replacement as part of their recalls.

No changes in our Toyota will be considered by the dealership so we have a new, dangerous, unsafe vehicle, with less and less return value which we have paid for in full and experience terror if driven. I have still not driven this car since the second incident. Please help us receive compensation for this investment.

Thank you for your assistance.

Sincerely yours,
[REDACTED]

CC: Toyota Headquarters
Nat'l Highway Traffic Safety Administration
Moore Automotive
Joseph Lieberman, Senator
Richard Blumenthal, Inq.#348408, Cons.Pro.Dept.

Joseph Courtney, Congressman
Fox News
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