

APR 16 2010

Worldwide Licensing
Patents & Technology[REDACTED] SECRETARIAT
NEWPORT BEACH, CALIFORNIA [REDACTED]Tel. [REDACTED]
Fax [REDACTED]

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RECEIVED - NHTSA

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

April 7, 2010

National Highway Traffic Safety Administration
U.S. Department of Transportation
Washington, DC. 20590

Dear Sir:

I own a 1997 750il BMW Vin # VDH67888 that has been driven 115,000 miles.

The driver side front and back windows are double glazed. The film between the two sheets of glass is delaminating. The windows are turning white and are creating a blind spot for vision. I showed the problem to the owner of a BMW Service garage in Costa Mesa, Ca. and he told me it was a common problem with the BMW double glazed windows. In fact, he had two other BMW cars at his garage with the same problem. If there are three of us within ten miles of each other I am assuming there must be thousands with the problem throughout the U.S.

I have attempted to get help on the problem at the Newport Beach BMW Dealer and have talked with a Manager in Customer Relations twice at BMW of North America Inc., in Westwood, N.J. Once in February and again today. They offer no help. Today the Manager told me there was no recall and therefore it was my problem.

I am herewith requesting that you investigate the BMW double glazed window delaminating problem and hope that your finding will result in a recall.

Thank you for your consideration.

Copy to: Consumer Report

BMW North America, Inc.

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TGW

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