

APR 16 2010

NVS-200

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INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

(2-06-2010)

EXECUTIVE SECRET

Mr & Mrs

Brockton/MA

Recall To OWNER'S Of Hyundai

2010 APR 15 A 8:41

RECEIVED - NHTSA

We are owner's of two Elantra's year 2001 also 2004 Hyundai.

I drove the 2001 Hyundai Elantra, one day, I was driving back home after shopping, and heard a very loud noise like something under the car fell out. I Couldn't get the car up the driveway, so I just had to leave it in the street. We then called (AAA) out of Brockton, they sent a tow truck out of George's Garage in Brockton, the tow guy, said he knew what it was, so he called back to the Garage, to see if he could bring the car back to fix it, he told him to tell us, to bring back the car to Hyundai that 2001 Elantra. Hyundai had a Recall back on them. That the

(Suspension: Front: Control Arm) Back in April 16-2009. But we never got a Recall letter from Hyundai until this year, After the fact.

So if the man at George's Garage didn't tell us, we would of never know about the problem.

It was ~~very~~ very good of them. They could of fixed the problem and we would of never known about it.

AFTER that we called Tom O'Brian Hyundai in Quincy where we got the car. There Tow Truck came and got the car, they fixed the Recall Free of Charge, but because we didn't have it looked at

MC

041610

TGW

(2)
back in (April - 2009) when the Recall came out, we didn't have it looked at.

The Consequence.)

(The Fracturing of the Control arm could lose the owner's Control over their vehicle that may increase the risk of a Crash.)

Also because we didn't have it looked at we had to replace the Axle, and Hyundai didn't pay for that.

If I had been on the highway going 60 miles an hour, yes I could of been in a awful crash. I Just thank God I was in my driveway when it happen. After we got it fixed we then got the Recall letter two weeks later.

Just Please if you have a 2001 Elantra Hyundai, look up in your Computer, For the Recall, It could save you a lot.

[REDACTED]
Brockton MA
[REDACTED]
[REDACTED]





Tom O'Brien

HYUNDAI

479 Washington St. QUINCY, MA 02169
TEL. (617) 774-1300 • FAX (617) 786-9793



J#	1	50HYZ	CAMPAIGNS/RECALLS	TECH(S):87104	WARRANTY
PLEASE COMPLETE RECALL 091 FRT LWR CNTRL ARM/FRT SUBFRAME TSB09-01-022 CHECKED FOR RECALL. REPLACED SUBFRAME AND CONTROL ARMS.					
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	62405-2D011-QQH	CROSSMEMBER ASSY-		WARRANTY
JOB # 1	1	54505-2D002-QQH	ARM COMPLETE		0.00
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00
J#	2	50HYZZ	CAMPAIGNS	TECH(S):87104	WARRANTY
PLEASE COMPLETE RECALL V04 EXH.MANI.ASSY. INSP/REPL TSB 05-01-001-1 CHECKED FOR RECALL. PERFORMED RECALL V04.					
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00
J#	3	24HYZ	AXLES	TECH(S):87104	135.00
TECH FOUND VEHICLE NEEDS AXLE REPLACED COMPLETED					
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 3	1	49500-2D512	JOINT ASSY-CV RH	478.55	478.55
JOB # 3 TOTAL PARTS					478.55
JOB # 3 TOTAL LABOR & PARTS					613.55
ESTIMATE					

PAID
check
gn

TOTAL LABOR....	135.00
TOTAL PARTS....	478.55
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	29.91
TOTAL INVOICE \$	643.46

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2001 Hyundai Elantra Recalls

Below you'll find official used Hyundai Elantra recalls released to the public by the NHTSA including reports & units affected, components and more. If your car is recalled you may be able to have it fixed free of charge so take a ... [read more](#)

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Hyundai Elantra Zip

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2001 Hyundai Elantra Recalls

Trim: 2001 Elantra GT Hatchback ([change trim level](#))

Retail Value: \$5,025.00 **Body Type:** Hatchback

If you are thinking of buying a used Hyundai Elantra be sure to see if there are any manufacture recalls for the car that you should be aware of. The NHTSA compiles a list of all reported problems from car owners all over the country and if there is a defective part, they will release a recall with instructions on how and where to get it fixed. Many times these fixes are free but be sure to check out the recall history of the cars you are interested in before you make your final decision.

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Overstocked Hyundai Sale

Car Dealers Are Overstocked. Get Special Reduced Internet Prices! AutoDiscountGroup.com/hyundai

Hyundai Elantra Blowouts

Hyundai Elantra Clearance Event Compare Hyundai Elantra Prices HyundaiElantra.CarClub.com

Hyundai Recall Info

Speak to a Massachusetts Attorney. Free case review. Call toll-free. www.LamonAuto.com

Ask a Hyundai Mechanic

38 Hyundai Mechanics Are Online! Ask a Question, Get an Answer ASAP. Hyundai.JustAnswer.com

Hyundai Elantra Dealers

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Used 2001 Hyundai Elantra Recalls

☒ Recall ID # 09V125000 - SUSPENSION:FRONT:CONTROL ARM - Hide Details

Recall Date:
APR 16, 2009

Model Affected:
2001 HYUNDAI ELANTRA

Summary:

HYUNDAI IS RECALLING 160,904 MY 2001-2003 ELANTRA AND MY 2003 TIBURON VEHICLES ORIGINALLY SOLD IN OR CURRENTLY REGISTERED IN THE STATES OF CONNECTICUT, DELAWARE, ILLINOIS, INDIANA, IOWA, MAINE, MARYLAND, MASSACHUSETTS, MICHIGAN, MINNESOTA, MISSOURI, NEW HAMPSHIRE, NEW JERSEY, NEW YORK, OHIO, PENNSYLVANIA, RHODE ISLAND, VERMONT, WEST VIRGINIA, WISCONSIN, AND THE DISTRICT OF COLUMBIA. ROAD SALT USED DURING THE WINTER MONTHS IN THESE JURISDICTIONS MAY RESULT IN INTERNAL CORROSION AND THINNING OF THE STEEL IN THE FRONT LOWER CONTROL ARMS. THE CORROSION MAY PROGRESS TO THE POINT WHERE THE LOWER CONTROL ARM'S UPPER AND LOWER PANELS BECOME PERFORATED. A PERFORATED FRONT LOWER CONTROL ARM MAY FRACTURE BETWEEN ITS BALL JOINT ATTACHMENT AND THE FORWARD AND REARWARD PIVOT ATTACHMENTS TO THE CHASSIS.

Consequence:

THE FRACTURING OF THE CONTROL ARM COULD AN OWNER'S CONTROL OVER THEIR VEHICLE THAT MAY INCREASE THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT THE FRONT LOWER CONTROL ARMS FOR CORROSION DAMAGE. IF SPECIFIED LEVELS OF INTERNAL CORROSION DAMAGE ARE FOUND, THE FRONT LOWER CONTROL ARMS WILL BE REPLACED WITH NEW FRONT LOWER CONTROL ARMS INCORPORATING ADDITIONAL HOLES IN THE UPPER AND LOWER PANELS. IF THE FRONT LOWER CONTROL ARMS DO NOT REQUIRE REPLACEMENT, THE DEALER WILL ADD DRAINAGE HOLES TO THE FRONT LOWER CONTROL ARMS AND WILL TREAT THE FRONT LOWER CONTROL ARMS WITH RUST-PROOFING MATERIALS TO ARREST THE INTERNAL CORROSION PROCESS. THESE PROCEDURES WILL BE PERFORMED FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING APRIL 2009. OWNERS MAY CONTACT THE HYUNDAI CUSTOMER ASSISTANCE CENTER AT 1-800-633-5151.

Potential Units Affected:
160904

Notes:

<http://www.motortrend.com/cars/2001/hyundai/elantra/recalls/index.html>

I Got my Recall, Long
AFTER this happen



Mr & Mrs

Brockton MA

BROCKTON MA 023

09 APR 2010 PM 3 T



Administrator
National Highway Traffic Safety
Administration
1200 New Jersey Avenue SE,
Washington DC. 20590

