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INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: Wells, Cynthia CTR (NHTSA)
To: Fogle, Brenda CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10328231
Date: Wednesday, February 29, 2012 11:11:19 AM

EQ-10328231-8948

Report Vehicle Safety Defects!



www.safercar.gov

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Wednesday, February 29, 2012 10:53 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10328231

Below is a follow-up compliant. The ODI # is 10328231.

Thanks,

From: [REDACTED]
Sent: Wednesday, February 29, 2012 10:02 AM
To: DataQuality, DataQuality (NHTSA)
Subject: Re: NHTSA: Follow up to ODI Complaint: 10328231

I am still irate over your department's finding that the problems with Toyotas was- pedal problems, floor mat problems **and/ or driver error. I want to remind you of what happened to me.** AFTER the pedal was "fixed" and AFTER the floor mat was "fixed" My Toyota Camry ACCELERATED FROM A FULL STOP AT A RED LIGHT AND MY FOOT FIRMLY ON THE BRAKE. This was NOT driver error - nor the brake pedal - nor the floor mat !!! Something is very wrong with your findings. This has bothered me since you concluded the remaining problems were driver error. I assure you it was not.

----- Original Message -----

From: Kristin Berry CTR@dot.gov
To: [REDACTED]
Sent: Tuesday, June 29, 2010 8:56 AM
Subject: FW: NHTSA: Follow up to ODI Complaint: 10328231

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.

NHTSA/Office of Defects Investigation