

Subject: FW: NHTSA: Follow up to ODI Complaint: 10328231

Report Vehicle Safety Defects!



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From: Mattson, Ryan CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)

Subject: FW: NHTSA: Follow up to ODI Complaint: 10328231

From: [REDACTED]
Sent: Friday, March 04, 2011 1:46 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Re: NHTSA: Follow up to ODI Complaint: 10328231

I see that Toyota has been clearance on their acceleration problem - floor mats, gas pedal and/ or driver error. I AM HERE TO REMIND YOU THAT **AFTER** THE GAS PEDAL WAS "FIXED" AND THE FLOOR MAT PROBLEM "FIXED" THAT I HAD THREE OTHERS WITH ME IN THE CAMRY WE OWNED, STOPPED AT A STOPLIGHT WITH MY FOOT ON THE BRAKE WHEN THE CAMRY ACCELERATED. THIS COULD NOT BE ACCOUNTED FOR BY ANY OF THE THREE LISTED CAUSES !!!!! I HAD MY FOOT FIRMLY ON THE BRAKE PEDAL FOR AT LEAST 5 SECONDS NOWHERE NEAR THE GAS PEDAL WHEN THE CAR TOOK OFF. I WAS ABLE TO PUT THE CAR IN NEUTRAL QUICKLY BECAUSE MY FOOT WAS STILL ON THE BRAKE PEDAL (ONLY) AND THE CAR JERKED TO A STOP. DO NOT TELL ME THAT MY PROBLEM WAS CAUSED BY FLOOR MATS, GAS PEDAL STICKING OR DRIVER ERROR. I KNOW WHAT HAPPENED !!!! [REDACTED]
JANESVILLE, WI

----- Original Message -----

To: [REDACTED]
Sent: Tuesday, June 29, 2010 8:56 AM
Subject: FW: NHTSA: Follow up to ODI Complaint: 10328231

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.

NHTSA/Office of Defects Investigation

