

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		Date Received JUN 28 2010 29-APR-2010	
		Repository ☐		Reference No. 10328118	
OWNER INFORMATION (Type or Print)					
Name		[Redacted]		Daytime Telephone Number	
Address		[Redacted]		E-mail Address	
City HUNTERSVILLE		State NC		Zip Code [Redacted]	
				Evening Telephone Number	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1NXBU40E39Z [Redacted]		Make TOYOTA		Model COROLLA	
Model Year 2009		Engine: No. Cylinders 4		Fuel Type: GAS	
Date Purchased 9/17/08		Dealer's Name and Telephone Number TOYOTA of North Charlotte			
Original Owner ☒		Dealer's City Huntersville		State NC	
Zip Code 28078		Transmission Type Auto		Powertrain 1.8 L	
☒ Antilock Brakes		☒ Cruise Control		Multiple Failure:	
Incident Date(s) 01-APR-2010					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 181000 VEHICLE SPEED CONTROL: ACCELERATOR PEDAL				Failure Mileage 21700	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
Number of Deaths		Reported to Police Y			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2009 TOYOTA COROLLA. THE CONTACT STATED WHILE ACCELERATING FROM A TRAFFIC STOP, THE VEHICLE AHEAD ABRUPTLY STOPPED. THE CONTACT WAS UNABLE TO BRAKE WITHIN A REASONABLE TIME AND PROCEEDED TO CRASH INTO THE VEHICLE. THE CONTACT WAS NOT DRIVING THE VEHICLE BUT BELIEVED THE VEHICLE DID NOT STOP DUE TO BRAKE FAILURE. THE DEALER MADE REPAIRS TO THE ACCELERATOR PEDAL AND THE CONTACT HAD NOT EXPERIENCED THE FAILURE SINCE. A POLICE REPORT WAS AVAILABLE. THE FAILURE MILEAGE WAS 21,700 AND THE CURRENT MILEAGE WAS 22,500.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					