

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received</p> <p>29-APR-2010</p>	<p>Repository <input type="checkbox"/></p>	<p>Reference No.</p> <p>10328084</p>	
<p>Name</p> <p>Address</p>		<p>Daytime Telephone Number</p>	<p>E-mail Address</p>	<p>Evening Telephone Number</p>	
<p>City</p> <p>STEWARTS TOWN</p>	<p>State</p> <p>PA</p>	<p>Zip Code</p>			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>2T1BR32E27C</p>		<p>Make</p> <p>TOYOTA</p>	<p>Model</p> <p>COROLLA</p>	<p>Model Year</p> <p>2007</p>	
<p>Date Purchased</p> <p>6/2007</p>	<p>Dealer's Name and Telephone Number</p> <p>DENT TOYOTA</p>		<p>Engine: No: Cylinders</p> <p>4</p>	<p>Fuel Type:</p> <p>gas</p>	
<p>Original Owner</p> <p><input checked="" type="checkbox"/></p>	<p>Dealer's City</p> <p>YORK</p>	<p>State</p> <p>PA</p>	<p>Zip Code</p> <p>17</p>		
<p>Transmission Type</p> <p>Automatic</p>	<p><input type="checkbox"/> Antilock Brakes</p>	<p><input checked="" type="checkbox"/> Powertrain</p>	<p><input checked="" type="checkbox"/> Cruise Control</p>	<p>Multiple Failure:</p>	<p>Incident Date(s)</p> <p>29-APR-2010</p>
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: 110000 ELECTRICAL SYSTEM</p>			<p>Failure Mileage</p> <p>100002</p>	<p>Failure Speed</p> <p>5</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment</p>	<p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>	
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)</p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Deaths</p>	<p>Reported to Police</p> <p>N</p>	
<p>Narrative Description of Incident(s), Crash(es), and Injury(es). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2007 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE DRIVING 5 MPH, THE CHECK ENGINE WARNING LIGHT ILLUMINATED AND THE VEHICLE STALLED. HE WAS ABLE TO RESTART THE VEHICLE; HOWEVER, IT BECAME DIFFICULT TO SHIFT GEARS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE HE WAS ADVISED THAT THE ECM NEEDED TO BE REPLACED. THE CONTACT WAS REFERRED TO THE DEALER WHERE THE VEHICLE WAS WAITING TO BE REPAIRED. THE CONTACT STATED THAT THE SAFETY RELATED DEFECT COULD POTENTIALLY CAUSE A CRASH TO OCCUR. THE FAILURE MILEAGE WAS 100,002.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

76792

MIGUEL DELGADO

355

05/03/10

TOCS346412

GSX4996

102,394 BLUE/

07/TOYOTA/COROLLA/4DR SDN S AT

2 T 1 B R 3 2 E 2 7 C

03/01/07

05/03/10

MO: 102395

STEWARTSTOWN, PA

LABOR & PARTS
J# 1 10TOZ06

CHECK ENGINE LIGHT
CUSTOMER STATES CHECK ENGINE LIGHT ON
C/S HAD ANOTHER GARAGE PULL CODES AND CHECK
THEY TOLD HIM IT NEEDS A ECM. CODE WAS P2716
OUR PARTS DEPT HAS IT AND HE WAS TOLD IT WOULD BE
ABOUT \$51.00 TO INSTALL. I TOLD HIM THAT WE NORMALLY
NEED TO DO A DIAGNOSTIC BEFORE WE JUST REPLACE PARTS
CONNECT SCAN TOOL AND DOWNLOAD FAULT CODES. RESET COMPUTERS
ONBOARD MEMORY AND CLEAR STORED CODES
PULL CODE P2716.

TECH(S):SL00

40.95

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 1 TOTAL PARTS 0.00
JOB # 1 TOTAL LABOR & PARTS 40.95

J# 2+10TOZ08

FLOW CHART TESTING
FLOW CHART TEST VEHICLE SYSTEM IN CONJUNCTION WITH CHECK
ENGINE LIGHT CODE(S) DOWNLOADING
PERFORM TESTING FOUND PCM HAS INTERNAL SHORT
CAUSING CHECK ENGINE LIGHT ON.

TECH(S):SL00

49.95

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 2 TOTAL PARTS 0.00
JOB # 2 TOTAL LABOR & PARTS 49.95

J# 3+10TOZ09

EMISSION REPAIRS
REPAIR EMISSION SYSTEM
REPLACE ECM "COMPUTER".

TECH(S):SL00

51.95

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 3 1 89661-02K22 COMPUTER, ENGINE 551.36
JOB # 3 TOTAL PARTS 551.36
JOB # 3 TOTAL LABOR & PARTS 603.31

COMMENTS
DROP RK

RECOMMENDATIONS
REC--SERPENTINE BELT CRACKED EST\$127.00
INSPECTION DUE 5/10 EST\$75.00
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TO: NHTSA : Follow up to ODI
complaint: 10328084

(202) 366-1767

From:



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