

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 28-APR-2010		Repository ☐ Reference No. 10327851	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State		Zip Code			
AUSTIN		TX					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
5LMEU68H532				LINCOLN		AVIATOR	
Date Purchased		Dealer's Name and Telephone Number				Model Year	
7-21-2004		West Point				2003	
Original Owner		Dealer's City		State		Zip Code	
☐		Houston		TX			
Transmission Type		☐ Antilock Brakes		Powertrain		Multiple Failure:	
		☐ Cruise Control				Incident Date(s)	
						16-JAN-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION						Failure Mileage	
						73150	
Failure Speed							
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair			Failure Location:		
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No				Reported to Police	
						N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
TL*THE CONTACT OWNS A 2003 LINCOLN AVIATOR. WHILE DRIVING AT ANY SPEED, THE VEHICLE SUDDENLY LOST POWER. THE CONTACT CALLED THE MANUFACTURER AND WAS INFORMED ABOUT RECALL 02V313000 (POWERTRAIN: AUTOMATIC TRANSMISSION) WHICH CITED THE SAME FAILURE AS THE ONE THE CONTACT EXPERIENCED. HOWEVER, THE CONTACT WAS INFORMED THAT HER VEHICLE WAS NOT INCLUDED IN THE RECALL. THE VEHICLE HAD NOT BEEN REPAIRED AT THE TIME OF THE COMPLAINT. THE CURRENT MILEAGE WAS APPROXIMATELY 73,250. THE FAILURE MILEAGE WAS APPROXIMATELY 73,150.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

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2003 Lincoln Aviator Recalls

Read 2003 Lincoln Aviator recall reports, with detailed explanations of the car defects, problems, and solutions from the manufacturer. There is one recall listed for this SUV so don't wait until the worst case scenario has happened! Be sure to check the latest 2003 Lincoln Aviator recalls on a regular basis.

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Lincoln

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NOV 21, 2002 | Recall ID# 21006[Hide Details](#)**Recall Reason****POWER TRAIN:AUTOMATIC TRANSMISSION****Recall Date****NOV 21, 2002****Model Affected****AVIATOR****Potential Units Affected****25****Recall Summary**

ON CERTAIN SPORT UTILITY VEHICLES, THE TRANSMISSION SHIFT CABLE CAN BECOME DISLODGED FROM THE SHIFT CABLE BRACKET.

Consequence

THIS COULD RESULT RESULTING IN INCORRECT GEAR INDICATION.

Remedy

DEALERS WILL ADD A STRAP TO THE SHIFT CABLE ADJUSTER TO PREVENT THE SHIFT CABLE FROM BECOMING DISLODGED. FORD HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE FOR THIS CAMPAIGN. OWNERS WHO DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT FORD AT 1-866-436-7332.

Notes

FORD MOTOR COMPANY 02S43

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