



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  
**JUN 17 2010**  
27-APR-2010

Repository   
Reference No.  
10327696

**OWNER INFORMATION (Type or Print)**

Name [Redacted]  
Address [Redacted]  
City CANTON State IL Zip Code [Redacted]

Daytime Telephone Number [Redacted]  
Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2MEFM75W75X [Redacted]  
Make: MERCURY Model: GRAND MARQUIS Model Year: 2005  
Date Purchased: [Redacted] Dealer's Name and Telephone Number: Davis Ford 309-647-1111  
Original Owner:  Dealer's City: Canton State: IL Zip Code: 61520  
Engine: V-8 No: Cylinders: 8 Fuel Type: Gas  
Transmission Type: Automatic Antilock Brakes:  Powertrain: [Redacted] Multiple Failure: Yes Incident Date(s): 16-APR-2010  
 Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 120000 EXTERIOR LIGHTING, 121000 EXTERIOR LIGHTING: HEADLIGHTS Failure Mileage: 66360 Failure Speed: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTMAL9ABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2005 MERCURY GRAND MARQUIS. WHILE DRIVING AT VARIOUS SPEEDS OR WHILE THE VEHICLE WAS SITTING IDLE, THE HEADLIGHTS WOULD FAIL INTERMITTENTLY. THE CONTACT SPOKE WITH THE DEALER WHO ADVISED THERE WAS NO RECALL FOR THE FAILURE. THE CURRENT MILEAGE WAS 66,400 AND THE FAILURE MILEAGE WAS 66,360.

*This can be a very dangerous situation for us as we live in an area with very many deer which cross the hiway at nite. Numerous people have been killed with headlights working!*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.