

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

APR - 8 2010

To Whom It May Concern:

I, [REDACTED], declare the following information to be true and accurate. This letter is being mailed to all parties involved, all regulatory agencies, and interested parties known to me at the present time. The current list of recipients is attached and may change in the future.

I own my own retail and wholesale business selling gift items to stores and through conferences, shows, and festivals throughout the United States. I started my business with a cab-over pickup, moved into a van, and then into a larger van. It finally became necessary to purchase a larger commercial vehicle, which brought me to Greenway Chrysler-Jeep-Dodge, Inc. At the time, I fully explained my needs and expectations from a commercial vehicle based on my occupation. The sales representative, and the dealership manager assured me that a Sprinter would be the best solution to meet all my business needs and would save me money as well.

On the corporate homepage for the Sprinter the vehicle is advertised with this statement: "Giving you more, so you can do more, for much less. It's time to work smarter with the most intelligent commercial vehicle on four wheels: the Sprinter." Not only has that product statement not been my experience with the Sprinter, but I have found the complete opposite to be true, even to the point of endangering my life and the lives of others.

From the very first break down I had with this vehicle, I have had extensive and circular conversations with Chrysler service representatives and mechanics who tell me I do not understand my own vehicle situation; that my experiences and problems are an exception that have never occurred with anyone else; and that as "experts" on the Sprinter, they know more about my situation, which apparently allows them to repeatedly dismiss my countless complaints despite the vehicle's extensive repair history. In my complete frustration, I paid all my bills relying on the information they had given me. To date, I have spent many thousands of dollars repairing this vehicle and it still continues to break down on a more than regular basis, sometimes within four days of the last repair.

The vehicle is absolutely frightening to drive. I never know when it will next break down, or where in the country I'll be—if I can risk driving in a rural area of the country to get to my destination; if a certain area will have the special heavy-duty tow truck required to tow a disabled Sprinter to a repair shop; if a certified repair dealership is close to my travel route; or if the vehicle is safe enough to drive on a given day to risk driving on a crowded highway where the sudden loss of power the vehicle frequently experiences could cause a devastating, and easily a life-threatening, situation for many people given the wrong driving conditions.

After several failed and very costly repair attempts, I became debilitated with worry about whether I could actually afford to risk, not only my safety and the safety of others, but the costs of another break down in a rural area not properly equipped to handle this type of vehicle situation, even after having just completed a vehicle repair at a certified dealer. These worries prompted me to begin renting large vans to make certain necessary business trips to areas of the country, especially east of the Mississippi, where I knew it would be excessively costly and dangerous to experience the next inevitable vehicle break down. The situation became overwhelming to manage, and the dealerships were not able or willing to resolve the vehicle's on-going repair issues, even after the vehicle recall notices began coming out.

Finally, I felt I was at my wit's end trying to get my vehicle safe and dependable enough to drive. I had already completed much more than a typical vehicle owner would be expected to perform with regard to vehicle upkeep and repair. My frustration brought me to explore the Florida Lemon Law, which I then filed for, only to be told I was five days late filing my claim. Simply because I spent time working with the vehicle's dealership to give them the opportunity to complete the proper

service and repairs, I was to be further hindered by the Lemon Law. These vehicle problems were not brought about by neglect on my part, nor could they in any way be characterized as brought about by normal wear and tear. This vehicle is plagued by breakdowns evidently inherent to this vehicle make and model, having everything to do with the manufacture of the vehicle and nothing to do with my use of the vehicle. This vehicle is most certainly a lemon.

Not knowing what the next best step to resolve this situation might be, and still unfortunately taking advice from people at the dealership who I now realize do not have my best interests in mind, I continued to work with this vehicle and with Chrysler to the best of my ability and to frequently and quickly repair the vehicle when the problems re-emerged. Being a small business owner, it is difficult for me to take time off. I must work long hours and long weeks in these difficult financial times. I do not have employees who can handle this situation for me or lighten my workload enough to allow me the time necessary to handle this difficult situation on my own without the cooperation of a dependable and ethical dealership. I must continue to work on a reliable basis if I am going to stay in business and continue to be able to afford to make my many costly repairs and the \$1000 monthly vehicle payment.

After continuing on with this vehicle for some time in this manner, and once again being assured that my Sprinter was fully operational and could be expected to be relied upon, I took a leap of faith, and, with a business colleague in tow, left Orlando, FL on February 26, 2010 headed to a conference in North Carolina. We got as far as southern NC when the Sprinter yet again suddenly lost acceleration. As usual the vehicle could not re-engage, but this time it was on a busy interstate. As I limped with the vehicle to the next exit, another car nearly collided with us. The situation was extremely dangerous and we were a life-threatening encumbrance to the highway traffic flow. Unfortunately for us, the next exit was an isolated country road from which I called AAA to send out a tow truck. Not surprisingly, the tow truck had trouble finding us, and after doing so could barely fit my Sprinter onto the one available tow truck in the area. It was with great trepidation we made our way to the closest Chrysler dealership in Hilton Head, GA in the opposite direction from our intended destination.

Once in Hilton Head, the dealership indicated the Sprinter needed another major repair requiring many parts not currently in stock. The parts were special ordered and promised at the beginning of the following week. The situation required me to rent yet another large cargo van at great expense; to personally unload the entire vehicle and repack all my business supplies into the rental; and continue in the rental to the conference with my colleague. We were both late to the conference making it difficult and more costly for us to set up and prepare for the event also causing damage to one of my business relationships.

This final break down of the Sprinter made it necessary for each of us to rent a hotel room for an additional night so we could remain near the Sprinter to be available to pick it up when the repairs were slated to be completed. When we returned to the dealership to pick up the Sprinter, not only was it not yet repaired without so much as a call to notify us, but the parts hadn't even arrived. The dealership had no idea when to expect the parts. My colleague and I both had urgent business to attend to requiring us to return in the rental van to Orlando, FL with our business supplies while leaving the Sprinter at the Hilton Head dealership.

After all the costly repair attempts I have already endured, I have no confidence this vehicle can ever be repaired at this point, nor do I see any reason to trust Chrysler's dealership repair assistance in this matter. I have lost money, business relationships, the ability to travel with any feeling of personal safety, as well as having lost complete faith in Chrysler's trustworthiness while dealing with this on-going vehicle problem.

During the last several months researching my vehicle issues, I've come across so many cases of dangerous Sprinter problems similar to the problems I've experienced that I can hardly believe it. There are surely many more I have not read about yet, but I will hunt them down if need be to end this public hazard. It has become quite obvious to me that my "unique situation" with this Sprinter is far from being an isolated case and needs to be dealt with immediately.

Here is information regarding two of the Sprinter recalls:

November 2008: Sprinter is recalling 6,101 MY 2007 Dodge and Freightliner Sprinter 2500 and 3500 utility vans. The crankshaft sensor in certain diesel engines could fail due to separation of bond wires from the lead frame in the sensor. This results in an interruption in the electrical connection in the chip housing of the sensor. When this happens, the vehicles may lose power rather than enter a limp-home mode. In addition, the vehicle cannot be restarted after failure of the electrical connection in the sensor, increasing the risk of a crash. Dealers will replace the crankshaft sensors. The recall is expected to begin during February 2008. 07V594

Over 13,500 Sprinter Vans Recalled

It was announced on November 15, 2009 that over 13,500 Sprinter vans sold as Dodge and Freightliner vehicles were being recalled. According to an automotive-fleet.com article, the model vans in question include MY 2002-2003 Dodge Sprinter 2500 and Dodge Sprinter 3500. Based on the National Highway Traffic Safety Administration's report, the intake manifolds in these vehicles may have been destroyed. It is suspected that "under certain circumstances", sulfur in the diesel fuel is capable of creating a chemical reaction, causing sulfuric acid to form in the exhaust channel of the intake manifold. The consequences of the intake manifold decay may contribute to an exhaust gas leak, harm to the fuel return line that could bring about a fuel leak, and heat destruction to the insulation at the front wall. In addition to the Chrysler LLC informing vehicle owners about the recall, van owners may contact Chrysler by calling (800) 853-1403. Auto dealers are supposed to examine and replace the intake manifold at no expense to van owners.

Service History & Repairs to Sprinter

From the beginning of this car's service, the primary problem has been random power loss and acceleration loss problems discussed with the Greenway Dealership in Orlando, FL. I have made at least the three required noted instances of this complaint through Greenway as Chrysler told me were required for their corporate assistance with this issue.

On August 1, 2007 at 50,760 miles, Greenway Dodge noted the vehicle lacked power and would not accelerate properly in the service records. Then on September 5, 2007 at 56,968 miles at Greenway Dodge, the vehicle was again experiencing loss of power, especially when the vehicle was driving on an incline, and these issues were discussed extensively with the service advisor and are noted in the service records with the dealership. Again a year later the vehicle broke down and the resonator was repaired under warranty service. The resonator repair was completed on August 5, 2008 with an odometer reading of 97,411 miles at Mechanicsville Dodge in Virginia.

This vehicle broke down March 27, 2009 in Kentucky and the service advisor there advised me the lock washer on the lug nut for the drivers side front tire had been improperly put on the tire, and if it had not been noticed, the tire would have eventually come off causing a potentially fatal situation for me while driving. This tire had been put on during my last service at Greenway Dodge. My awareness of this situation left me with no confidence in their service department's ability to safely maintain my vehicle. This issue is noted on the service invoice from Freedom Chrysler Dodge Jeep in Lexington, KY.

On June 10, 2009 I first took the vehicle to Central Florida Chrysler Jeep Dodge due to my lack of confidence in Greenway's ability to remedy my on-going vehicle service. The following week on

June 17, 2009 I again took the vehicle in to Central Florida Chrysler Jeep Dodge leaving the engine running for the service. The service technician, Richard Thompson, advised me the reason the resonator problem was not previously diagnosed was that the resonator was resetting each time the vehicle was turned on and off making it a difficult problem for Chrysler to diagnose. He assured me the vehicle issues I was encountering were now verifiable to him as ongoing and pre-existing in this vehicle. Unfortunately the problems continued to recur even after this service.

From August 5, 2008 when the vehicle broke down and was serviced in Virginia at Mechanicsville Dodge to February 26, 2010 when the vehicle broke down on a trip in South Carolina and was towed in to Hilton Head, SC, I have driven this vehicle less than 30,000 miles due to fear of loss of power on inclines while driving and thus have had to rent several vehicles from Enterprise due to my concern for my safety and the safety of others on certain business trips. During this time, I have faithfully made payments and worked with several dealerships to repair this vehicle in good faith.

The vehicle has not properly worked after any of the many repairs completed so far, and it continues to break down repeatedly leaving me with no confidence the vehicle can be repaired.

Prior to driving 100,000 miles in this Sprinter, my vehicle service records clearly demonstrate the minimum three unresolved service problems required by Chrysler for their assistance with on-going vehicle service issues. The sudden loss of power problems, especially when driving on inclines, were clearly noted on many service records. When the vehicle suddenly lost power on the road there were several near-misses with other vehicles traveling the legal speed limit that almost rear-ended my Sprinter when it unexpectedly slowed to a crawl. When a technician finally allowed me to keep my vehicle running for the duration of a service and took it on a test drive with me, the service technician, Richard Thompson under the direction of service advisor, Warren Elliott at Central Florida Chrysler Jeep Dodge, was able to determine the vehicle resonator was defective and needed to be replaced. He further made the point to me that the problem was not previously diagnosed because the resonator automatically reset itself each time the vehicle was turned off prior to servicing. The dealership called Chrysler on my behalf to explain the situation, but Chrysler still refused to help and would not cover the \$2,700 turbo resonator replacement stating their reason was the vehicle's current mileage at the time of the final diagnosis. Since this service, I have only driven the vehicle in very flat areas and less than 3,000 miles. I have had to rent cargo vans at a cost of over \$7,000 so far to keep myself in business while continuing to pay my vehicle insurance and my monthly car payments to Chrysler.

Attached are copies of numerous repairs and replacement vehicle rental agreements at different locations all over the United States where this Sprinter stranded me. Also attached are invoices demonstrating my efforts at upkeep and proper maintenance of this vehicle. A complete set of service and repair records is available to anyone interested upon request.

I believe the money I have invested in the repairs to this vehicle should be reimbursed to me on the basis that under no circumstances should this level of repair be required for a new vehicle. These strange repairs started for this vehicle at under 20,000 miles of use and have been on-going ever since with no apparent remedy. I also believe the sales contract for this vehicle purchase should be null and void, since there is no remedy or repair available to me through dealer-authorized service centers capable of making this vehicle safe to drive. I, therefore, can no longer drive this vehicle in good conscience as a matter of personal and public safety, nor should anyone else be sold this vehicle to drive.

There is no reason for me to take another week of my business time to drive to Hilton Head to reclaim this vehicle only to run the risk of breaking down again on the drive home. Since this vehicle was sold to me on the promise of economical reliability, which has certainly not been my experience,

there has also been a breach of contract by non-performance of promised services. Therefore, I rescind this contract based on the law that states if a sale is based on the party or parties misrepresentations, made or implied, and those representations are found to be false, then the three day Law of Rescission becomes extended indefinitely.

No state or federal agency or court of equity will look kindly on a major corporation seeking to benefit at great cost to a small business owner or private individual who has done everything in his power to remedy a situation not caused by his own actions. Should this contract continue, others would be unjustly enriched, and I would continue to be financially damaged to an excessive degree most unfair given these circumstances. This on-going situation has caused me personal and professional hardship, financial harm, and physical and emotional anguish.

In matters of this type, the State of Florida considers ten days to be a reasonable amount of time to respond, therefore, I await your communication within ten days of receipt of this letter. If I do not hear from you within that time, I am prepared to file a lawsuit against all parties involved.

Greenway Chrysler-Jeep-Dodge, Inc. knew that I would be crossing state borders with this vehicle. I traveled with this vehicle through at least 28 states. Accordingly, if it becomes absolutely necessary to file a lawsuit in this matter, there is the potential to have at least one cause of action in each of those states I drove through.

Further, I do not believe after my recent research I am the only person affected by this set of vehicle problems with the Sprinter. Others have also been damaged. If forced to do so by a lack of response or basic cooperation to resolve this problem in a timely manner, I will search for those affected and gather them together through the internet and the media in order to make Chrysler respond with an appropriate remedy to this public hazard they have caused with the vehicle defects evident in the Sprinter.

I would much prefer to simply, quickly, and amicably handle this matter, but I feel compelled to take action after realizing just how narrowly my colleague and I escaped with our lives after this last vehicle mishap, combined with the on-going lack of support available to owners through Chrysler dealerships all over the country. How could Chrysler time and time again allow me to drive an unsafe vehicle and take the situation so lightly while causing me economic and business harm and endangering many lives? Something must be done.

Thank you for your timely assistance, and reply in this matter.

Signed _____

Dated _____

April 7 10

Statement by: _____

Winter Park, FL _____

Attachments

Copies with all attachments to the following parties with proof of receipt:

Greenway Chrysler-Jeep-Dodge, Inc.
9051 E. Colonial Dr.
Orlando, FL 32817

Chrysler Financial
P.O. Box 9001921
Louisville, KY 40290-1921

Florida Office of the Attorney General
State of Florida
The Capitol PL-01
Tallahassee, FL 32399-1050

Attention: Bill McCollum

Florida Dept. of Agriculture and Consumer Services
Division of Consumer Services
State of Florida
Terry Lee Rhodes Building
2005 Apalachee Parkway
Tallahassee, FL 32399-6500
Reference # for this complaint: 1003-09300/HH

Rep. Corrine Brown
Orlando Office
219 Lime Ave.
Orlando, FL 32805

WESH TV
Investigative Reporter
1021 N. Wymore Rd.
Winter Park, FL 32789

Talk Radio 1080am
1160 S. Semoran Blvd Ste A
Orlando, FL 32807

Florida Dept. of Agriculture and Consumer Services
Division of Consumer Services, Region 5
4101 Clarcona-Ocoee Rd Ste 160
Orlando, FL 32810

Florida Office of Financial Regulation
200 E. Gaines St.
Tallahassee, FL 32399-0376

National Highway Traffic Safety Administration
Office of Defects Investigations/CRD
NVS-216
1200 New Jersey Ave. SE
Washington, DC 20590

The Florida Capitol
Office of the Governor Charlie Crist
400 S. Monroe St.
Tallahassee, FL 32399

Senator Bill Nelson
Landmark Two
225 E. Robinson St., Ste 410
Orlando, FL 32801

Senator George LeMieux
201 S. Orange Ave., Ste 350
Orlando, FL 32801

TransUnion
555 W. Adams St.
Chicago, IL 60661

EquiFax, Inc.
1550 Peachtree St. NW
Atlanta, GA 30309

Experion
8 Clock Tower Place Ste 400
Maynard, MA 01754

Better Business Bureau
11 North Wymore Rd.
Winter Park, FL 32789

Maintenance Services and Repairs Completed for Sprinter

Repair Reference #	Date of Service or Repair	Service Center Used	Odometer Reading	Total Paid for Visit
1	September 29, 2006	Greenway Dodge Chrysler Jeep Orlando, FL	356	70.25
Comments on this service:	Took delivery of vehicle			
2	October 10, 2006	Greenway Dodge Chrysler Jeep Orlando, FL	357	0
Comments on this service:	Installation of parts			
3	November 20, 2006	Greenway Dodge Chrysler Jeep Orlando, FL	11,583	18.16
Comments on this service:	Break lights out			
4	January 17, 2007	Greenway Dodge Chrysler Jeep Orlando, FL	20,996	287.08
Comments on this service:	General maintenance of vehicle.			
5	March 7, 2007	Greenway Dodge Chrysler Jeep Orlando, FL	26,596	372.21
Comments on this service:	General maintenance of vehicle.			
6	May 9, 2007	Greenway Dodge Chrysler Jeep Orlando, FL	35,917	105.38
Comments on this service:	General maintenance of vehicle.			
7	August 1, 2007	Greenway Dodge Chrysler Jeep Orlando, FL	50,760	854.32+ 605.41= 1459.73
Comments on this service:	Tear-down and inspection of vehicle from complaints of power loss. Repairs from collision caused after a sudden power loss. Egr valve sticking; hesitation on acceleration and power loss complaints.			
8	September 5, 2007	Greenway Dodge Chrysler Jeep Orlando, FL	56,968	0
Comments on this service:	Horn repair and tear-down and inspect vehicle from complaints of sudden power loss.			
9	November 12, 2007	Dodge of Burnsville, MN	67,381	145.04
Comments on this service:	General maintenance of vehicle.			
10	February 15, 2008	Tucson Dodge Tucson, AZ	78,994	222.28
Comments on this service:	Performance problems with turbo.			

11	April 30, 2008	Greenway Dodge Chrysler Jeep Orlando, FL	84,608	516.24
Comments on this service:	General maintenance and services performed.			
12	June 6, 2008	Greenway Dodge Chrysler Jeep Orlando, FL	88,923	158.60
Comments on this service:	Tire rotation			
13	July 28, 2008	Egolf Chrysler Dodge Hendersonville, NC	96,716	284.70
Comments on this service:	General maintenance of vehicle.			
14	August 5, 2008	Mechanicsville Dodge Mechanicsville, VA	97,411	0
Comments on this service:	Warranty service work done on resonator and air cooler due to sudden power loss. (Service did not alleviate the on-going problems with the vehicle.)			
15	August 21-22, 2008	Greenway Dodge Chrysler Jeep Orlando, FL	100,063	876.57
Comments on this service:	Problems with vehicle power. Please note improper alignment service performed at this visit.			
16	August 28, 2008	Greenway Dodge Chrysler Jeep Orlando, FL	100,895	368.58
Comments on this service:	Vehicle broke down and was not operational. Turbo resonator problems discussed with service advisor and center denied the existence of the problem. Please note the vehicle was again in for repair within the same week.			
17	November 3, 2008	Raytown Dodge Raytown, Missouri	109,626	401.00
Comments on this service:	General maintenance of vehicle.			
18	November 18, 2008	Rancho Chrysler Jeep Dodge San Diego, CA	112,173	120.00
Comments on this service:	Power loss on inclines. Vehicle will not go above 35mph on an incline creating a hazard.			
19	March 27, 2009	Freedom Dodge Chrysler Jeep Lexington, KY	128,550	817.56
Comments on this service:	Problems with boost pressure			
20	April 10, 2009	Bill Butler Chrysler Dodge Jeep Warner Robbins, GA	131,467	588.30
Comments on this service:	Engine and power problems			
21	June 3-10, 2009	Central Florida Chrysler Jeep Dodge Orlando, FL	132,339	1,860.82
Comments on this service:	Losing boost power on inclines			

22	June 17, 2009	Central Florida Chrysler Jeep Dodge Orlando, FL	133,037	59.64
Comments on this service:	Resonator problem again diagnosed. Chrysler refused to honor warranty repair. Around the time of this repair I became unable to safely drive the vehicle at all except in flat regions and was forced to rent vehicles to stay in business while dealing with this on-going problem with the vehicle.			
23	November 25, 2009	Central Florida Chrysler Jeep Dodge Orlando, FL	135,814	Missing total
Comments on this service:	General maintenance of vehicle. (Please note on 2,777 miles driven between last two services.)			
24	February 26, 2010	Hilton Head, SC		Still at dealership. I have refused to pay.
Comments on this service:	I refused to pay for this "repair". Vehicle not ready when promised & I had to return to Orlando in rental.			

RO W48008 Y 11/20/06 ODOM= 11583 ADV=AVH PTS=1.82 POL=.00 TOT=18.16
M.R. CLIENT=A04822 INV=11/21/06
LN 51 PAY TYPE W TECH1-366 .20 OPR-CODE 08505239
FP L0003156
REPLACED BRAKE LIGHT BULB
C/S THAT ONE OF THE REAR TURN SIGNALS IS OUT, PLEASE CHECK AND ADVISE.
REPLACED BRAKE LIGHT BULB

RO Z42732 N 10/10/06 ODOM= 357 ADV=ABT PTS=.00 POL=.00 TOT=.00
CLIENT=A04822 INV=10/10/06
LN 34 PAY TYPE DBN TECH1-999 OPR-CODE X
FLAGS W01
PART AND LABOR
PARTITION KIT ADVANCED VAN AND TRUCK TO DO INSTALL
DONE

RO I41316 N 09/29/06 ODOM= 356 ADV=AM2 PTS=3.25 POL=.00 TOT=70.25
CLIENT=A04822 INV=09/29/06
LN 24 PAY TYPE I TECH1-494 1.50 OPR-CODE DELPREP
LIT9 CL FLAGS HAZ
COMPLETED PROPACK AND NEW CAR CLEAN-UP FOR DELIVERY
PROPACK AND NEW CAR CLEAN-UP
DEAL# 141256
END OF DATA

16 eentry service records

(1)

RO C61240 N 03/07/07 ODOM= 26596 ADV=AVH PTS=133.46 POL=.00 TOT=372.21
JR *NEEDS BACK BY 4PM* ANDREW BOOKE CLIENT=A04822 INV=03/07/07
LN 24 PAY TYPE SPC TECH1-856 OPR-CODE 27PT
FLAGS NOS

PERFORM 27 POINT INSPECTION
27 POINT SAFETY INSPECTION

LN 25 PAY TYPE SPC TECH1-856 .50

OPR-CODE LOFDS
FLAGS NOS

OIL AND FILTER SPRINTER

CHANGE OIL AND FILTER DIESEL SPRINTER

LN 26 PAY TYPE SPC TECH1-856 .50

OPR-CODE DFUEL
FLAGS NOS

REPLACE DIESEL FUEL FILTER

REPLACE DIESEL FUEL FILTER

LN 27 PAY TYPE SPC TECH1-856 1.00

OPR-CODE IFLUSHD
FLAGS NOS

FLUSH FUEL INJECTORS DIESEL

FLUSH FUEL INJECTORS DIESEL

LN 28 PAY TYPE SPC TECH1-856 1.00

OPR-CODE ROTATED
FLAGS NOS

ROTATE TIRES DUAL REAR WHEELS

ROTATE TIRES

LN 51 PAY TYPE C TECH1-856

OPR-CODE NC

SPECIAL ORDERED NEW DOOR LATCH ASSEMBLY

C/S THAT THE DRIVER SIDE SLIDER WILL NOT CLOSE ALL THE WAY AT TIMES, PLEASE

RO C54947 N 01/17/07 ODOM= 20996 ADV=AVH PTS=147.75 POL=.00 TOT=287.08
M.R. CLIENT=A04822 INV=01/17/07
LN 24 PAY TYPE SPC TECH1-764 OPR-CODE 27PT
FLAGS NOS

PERFORM 27 POINT INSPECTION

27 POINT SAFETY INSPECTION

LN 25 PAY TYPE SPC TECH1-764 .50

OPR-CODE LOFDS
FLAGS NOS

OIL AND FILTER SPRINTER

CHANGE OIL AND FILTER DIESEL SPRINTER

LN 26 PAY TYPE SPC TECH1-764 1.00

OPR-CODE ROTATED
FLAGS NOS

ROTATE TIRES DUAL REAR WHEELS

ROTATE TIRES

LN 51 PAY TYPE C TECH1-764 .50

OPR-CODE 0

REPLACED DIESEL FUEL FILTER.

REPLACE FUEL FILTER.

RO C48008 N 11/20/06 ODOM= 11583 ADV=AVH PTS=16.88 POL=19.88- TOT=.00
M.R. CLIENT=A04822 INV=11/20/06
LN 24 PAY TYPE CWO TECH1-366 .30 OPR-CODE LOF1ST
FLAGS NOS

COMPLETED LUBE OIL AND FILTER

PERFORM LUBE OIL AND FILTER

LN 25 PAY TYPE SPC TECH1-366

OPR-CODE 27PT
FLAGS NOS

PERFORM 27 POINT INSPECTION

27 POINT SAFETY INSPECTION

(2)

RO W86740 Y 09/05/07 ODOM= 56968 ADV=A4M PTS=.00 POL=.00 TOT=.00
LIZ CLIENT=A04822 INV=09/05/07
LN 51 PAY TYPE W TECH1-856 OPR-CODE RT
NEED ADDITIONAL TIME TO TEAR-DOWN AND INSPECT VEHICLE. VEHICLE HA
CUST STATES VEHICLE HAS A LOSS OF POWER CHECK AND ADVISE
UNKNOWN

LN 52 PAY TYPE W TECH1-856 OPR-CODE NW
NOT WARRANTY ISSUE - DAMAGED BY COLLISION TO RIGHT FRONT. CUSTOME
CUST STATES HORN IS NOT WORKING PROPERLY CHECK AND ADVISE
HORN DAMAGED BY COLLISION

RO C82245 N 08/01/07 ODOM= 50760 ADV=A11 PTS=343.24 POL=.00 TOT=605.41
TERRY CLIENT=A04822 INV=08/02/07
LN 24 PAY TYPE SPC TECH1-856 .50 OPR-CODE LOFDS
FLAGS DC1 HAZ NOS

OIL AND FILTER SPRINTER
CHANGE OIL AND FILTER DIESEL SPRINTER
LN 25 PAY TYPE SPC TECH1-856

OPR-CODE 27PT
FLAGS NOS

PERFORM 27 POINT INSPECTION
CUSTOMER REQUEST 27 POINT INSPECTION -- PLEASE ADVISE OF ANY MAINTENANCE N
LN 26 PAY TYPE SPC TECH1-856 .50 OPR-CODE AIR
FLAGS HAZ NOS

REPLACE AIR FILTER
REPLACE AIR FILTER
FOUND FRONT END DAMAGE ON PASSENG
LN 52 PAY TYPE C TECH1-856 .50
REPLACED CABIN AIR FILTER
CUST REQUEST CABIN AIR FILTER
LN 53 PAY TYPE C TECH1-856 .50
REPLACE FUEL FILTER
CUST REQUEST REPLACE FUEL FILTER
LN 54 PAY TYPE C TECH1-856 1.00
PERFORMED MOC FUEL SERVICE
REPLACE FUEL FILTER

OPR-CODE CABIN

OPR-CODE FUELFILTER

OPR-CODE FUELSERVICE

RO W82245 Y 08/01/07 ODOM= 50760 ADV=A11 PTS=780.79 POL=.00 TOT=854.32
TERRY CLIENT=A04822 INV=08/02/07
LN 51 PAY TYPE W TECH1-856 .90 OPR-CODE 25014508
FP 05117501AA

REPLACE EGR VALVE
REPLACE MASS AIR FLOW SENSOR
CUSTOMER STATES THAT VEHICLE SEEMS TO LACK POWER/HESITATE ON ACCELERATION
EGR VALVE STICKING

RO C70528 N 05/09/07 ODOM= 35917 ADV=AVH PTS=71.07 POL=.00 TOT=105.38
JR CLIENT=A04822 INV=05/09/07
LN 24 PAY TYPE SPC TECH1-444 OPR-CODE 27PT
FLAGS NOS

PERFORM 27 POINT INSPECTION
27 POINT SAFETY INSPECTION
LN 25 PAY TYPE SPC TECH1-444 .50

OPR-CODE LOFDS
FLAGS NOS

OIL AND FILTER SPRINTER
CHANGE OIL AND FILTER DIESEL SPRINTER

(3)

FLUSH FUEL INJECTORS DIESEL
LN 51 PAY TYPE C TECH1-520 OPR-CODE NC
TORQUED ALL TIRES TO FACTORY SPECS.
CUST REQ TO HAVE ALL LUGS TORQUED TO FACTORY SPEC AND CHECK TIRES SPARE NE
LN 52 PAY TYPE C TECH1-520 OPR-CODE NC
NO PROBLEM FOUND EXCEPT FOR SEAPGE FROM POWER STEERING PUMP.
CUST STATES WHILE AGO ANOTHER FACILITY TOLD CUST TURBO PUMP WAS LEAKING CH
LN 53 PAY TYPE C TECH1-520 .40 OPR-CODE C
REPLACED DIRTY CABIN FILTER.
REPLACE DIRTY CABIN FILTER

RO I34074 N 08/21/08 ODOM=100068 ADV=A4M PTS=47.41 POL=54.91- TOT=.00
JR DROP CLIENT=A04822 INV=08/22/08
LN 54 PAY TYPE CWO TECH1-520 .50 OPR-CODE C
FLAGS NOS
REPLACED FUEL FILTER. FILTER WAS RECOMMENDED BASED ON MILEAGE. AF
REPLACE FUEL FILTER
NO CHARGE - TECH RECOMMENDED BASED ON MILEAGE, BUT WAS JUST DONE E

RO K26748 N 06/06/08 ODOM= 88923 ADV=A4M PTS=.00 POL=.00 TOT=.00
CLIENT=A04822 INV=06/13/08
LN 24 PAY TYPE SDN TECH1-999 OPR-CODE NC
FLAGS NOS
NO CHARGE
27 POINT SAFETY INSPECTION

RO C26747 N 06/06/08 ODOM= 88923 ADV=A4M PTS=131.10 POL=.00 TOT=158.60
TERRY CLIENT=A04822 INV=06/06/08
LN 24 PAY TYPE SPC TECH1-962 .30 OPR-CODE MBT1
FLAGS DC1 HAZ NOS
MOUNTED & BALANCED 1 TIRE
MOUNT & BALANCE 1 TIRE

RO F22849 N 04/30/08 ODOM= 84608 ADV=A4M PTS=194.19 POL=.00 TOT=516.24
JR CLIENT=A04822 INV=04/30/08
LN 24 PAY TYPE F58 TECH1-520 .50 OPR-CODE LOFDS
FLAGS DC1 HAZ NOS
OIL AND FILTER SPRINTER
CHANGE OIL AND FILTER DIESEL SPRINTER W/SYNTHETIC OIL
LN 25 PAY TYPE F58 TECH1-520 OPR-CODE 27PT
FLAGS NOS

PERFORM 27 POINT INSPECTION
27 POINT SAFETY INSPECTION
LN 26 PAY TYPE F58 TECH1-520 1.20 OPR-CODE TRANSAT
FLAGS DC1 HAZ NOS
REPLACE PAN GASKET, FILTER, AND FLUID
SERVICE AUTOMATIC TRANSMISSION
LN 27 PAY TYPE F58 TECH1-520 1.00 OPR-CODE INJFLUD
FLAGS DC1 HAZ NOS

FLUSH FUEL INJECTORS DIESEL
FLUSH FUEL INJECTORS DIESEL
LN 51 PAY TYPE F58 TECH1-520 .50 OPR-CODE W
REPLACED FUEL FILTER.
REPLACE FUEL FILTER.

4

WINTER PARK, FL

HOME PH:

STOCK NUMBER: 00OT6095 LAST SERV MILEAGE: 100895 MFG CODE: 045091

WD0PD544365 FL X SOLD DATE: 09/27/06 MILE: 000356 LAST SERV: 08/28/08

06 DODGE SPRINTER 3500 CGO VAN BLUE IN-SERV DATE: 09/27/06

SRVC \$ CUS: 3287 WAR: 872 POL: 73

NUMBER TYPE DATE DEDUCT MON MILES ACTIVE

EXT SVC PLAN1: 65895743 GOLD 09/27/11 10000 060 100000 N

RO C34649 N 08/27/08 ODOM=100895 ADV=A4M PTS=59.78 POL=.00 TOT=368.58

CLIENT=A04822 INV=08/28/08

LN 51 PAY TYPE C TECH1-257

OPR-CODE C

DUE TO BRAKE SWITCH

CUST STATES VEH WON'T SHIFT OUT OF PARK CHECK AND ADVISE

LN 52 PAY TYPE C TECH1-257

OPR-CODE C

DUE TO FAULTY BRAKE SWITCH

CUST STATES ASR LIGHT IS ON CHECK AND ADVISE

LN 53 PAY TYPE C TECH1-257 3.00

OPR-CODE C

TECH VERIFIED CUST CONCERN AND FOUND VEH HAD BAD BRAKE SWITCH AND

CUST STATES THERE IS NO REAR LIGHTS CHECK AND ADVISE

not fixed

warranty

repair

RO K34649 N 08/27/08 ODOM=100895 ADV=A4M PTS=.00 POL=.00 TOT=.00

CLIENT=A04822 INV=08/28/08

LN 24 PAY TYPE SDN TECH1-257

OPR-CODE 27PT

FLAGS NOS

PERFORM MULTI POINT VEHICLE INSPECTION

MULTI POINT VEHICLE INSPECTION

RO C34074 N 08/21/08 ODOM=100068 ADV=A4M PTS=315.82 POL=.00 TOT=876.57

JR DROP CLIENT=A04822 INV=08/22/08

LN 24 PAY TYPE SPC TECH1-520

OPR-CODE 27PT

FLAGS NOS

PERFORM MULTI POINT VEHICLE INSPECTION

MULTI POINT VEHICLE INSPECTION

LN 25 PAY TYPE SPC TECH1-520 .50

OPR-CODE MBTP1

FLAGS DC1 HAZ NOS

MOUNTED & BALANCED 1 TIRE - SPRINTER TIRE

MOUNT & BALANCE 1 TIRE - SPRINTER TIRE

LN 26 PAY TYPE SPC TECH1-866 1.50

OPR-CODE ALSPRIN

FLAGS NOS

PERFORMED WHEEL ALIGNMENT TO SPECS

COMPUTERIZED WHEEL ALIGNMENT FOR SPRINTER VANS

ADJUSTED ALIGNMENT TO MEET FACTORY SPECIFICATIONS

LN 27 PAY TYPE SPC TECH1-520 .80

OPR-CODE DIFFSYN

FLAGS HAZ NOS

PERFORM DIFFERENTIAL SERVICE (SYNTHETIC)

DIFFERENTIAL SERVICE (SYNTHETIC)

LN 28 PAY TYPE SPC TECH1-520 1.00

OPR-CODE COOLF

FLAGS HAZ NOS

SERVICE AND INSPECT COOLING SYSTEM

FLUSH COMPLETE COOLING SYSTEM

SERVICE AND INSPECT COOLING SYSTEM

FLUSH COMPLETE COOLING SYSTEM

LN 29 PAY TYPE SPC TECH1-520 1.00

OPR-CODE INJFLUD

FLAGS HAZ NOS

FLUSH FUEL INJECTORS DIESEL



4220 E. 22nd Street
TUCSON, ARIZONA 85711
(520) 745-1000

DOCS156613



New Car Sales Department: 745-1000 • Service Department: 571-2333
www.tucsondodge.com

DOCS156613



0201DOCS156613

CUSTOMER NO.	94236	ADVISOR	KEVIN CAREY	7031	TAG NO.	7185	INVOICE DATE	02/15/08	INVOICE NO.	DOCS156613
		LABOR RATE		LICENSE NO.	J85-6UH	MILEAGE	78,994	COLOR	BRILLIANT B	STOCK NO.
		YEAR / MAKE / MODEL	06/DODGE TRUCK/SPRINTER/SPRINTER 158				DELIVERY DATE	09/27/06	DELIVERY MILES	356
		VEHICLE I.D. NO.	W D O P D 5 4 4 3 6 5				SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.		P.O. NO.			R.O. DATE	02/15/08		
		BUSINESS PHONE	COMMENTS							MO: 78995

JOB# 1 CHARGES-----

LABOR-----
J# 1 08DOZZ015 BATTERY REPLACE TECH(S):7272 49.00
CUSTOMER STATES THE VEHICLE NEEDED TO BE JUMP STARTED TO GET
RUNNING, CHECK AND ADVISE.
BATTERY FAILED LOAD TEST
TEST AND REPLACED BATTERY BECAUSE IT FAILED THE
LOAD TEST.

PARTS-----	QTY-----	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-----	UNIT PRICE-----	PRICE-----
	1	BB049850-AA	BATTERY STOR 3	152.95	152.95	152.95
					TOTAL - PARTS	152.95

JOB# 1 TOTALS-----
LABOR 49.00
PARTS 152.95
JOB# 1 JOURNAL PREFIX DOCS JOB# 1 TOTAL 201.95

JOB# 2 CHARGES-----

LABOR-----
J# 2 09DOZZ030 TURBO REPLACE TECH(S):7272 0.00
CUSTOMER STATES THE TURBO IS LEAKING OIL INTO THE INTAKE
TRACK, CHECK AND ADVISE.
IT IS NORMAL TO HAVE A SLIGHT AMOUNT OF OIL IN THE
INTAKE SYSTEM.TURBO CHECKS NORMAL AT THIS TIME.

JOB# 2 TOTALS-----
JOB# 2 JOURNAL PREFIX DOCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
J# 3 00DOZ9023 FREE INSPECTION TECH(S):7272 0.00
PERFORM FREE INSPECTION
PERFORMED INSPECTION AS REQUESTED
PERFORMED INSPECTION

JOB# 3 TOTALS-----
JOB# 3 JOURNAL PREFIX DOCS JOB# 3 TOTAL 0.00

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----
JOB # A		SS SHOP SUPPLIES MATERIAL	
			TOTAL - MISC
			7.35
			7.35

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$115.00 (+TAX)
APPROVED REVISED ESTIMATE (# 1) OF \$223.00 (+TAX) ON 02/15/08 AT 03:40pm
BY DIGBY BERTRAM COMMENTS
COMMENTS-----
DIGBY 813-220-6216





4220 E. 22nd Street
TUCSON, ARIZONA 85711
(520) 745-1000

DOCS156613



New Car Sales Department: 745-1000 • Service Department: 571-2333
www.tucsondodge.com

DOCS156613



02011DOCS156613

CUSTOMER NO.	94236	ADVISOR	KEVIN CAREY	7031	TAG NO.	7185	INVOICE DATE	02/15/08	INVOICE NO.	DOCS156613
		LABOR RATE		LICENSE NO.	385-6UH	MILEAGE	78,994	COLOR	BRILLIANT B	STOCK NO.
		YEAR / MAKE / MODEL	06/DODGE TRUCK/SPRINTER/SPRINTER 158				DELIVERY DATE	09/27/06	DELIVERY MILES	356
		VEHICLE I.D. NO.	W D O P D 5 4 4 3 6 5				SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.		PO. NO.			02/15/08			
		BUSINESS PHONE	COMMENTS							MO: 78995

TOTALS

DEAR VALUED CUSTOMER:
FOR ANY SERVICE RELATED QUESTIONS, CONCERNS, OR WHEN MAKING
A RESERVATION, PLEASE CALL OUR DIRECT SERVICE LINE 571-2333.

CHRYSLER PARTS AND WORKMANSHIP ARE GUARANTEED FOR A PERIOD
OF 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST TO THE
ORIGINAL PURCHASER ONLY.

TOTAL LABOR....	49.00
TOTAL PARTS....	152.95
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	7.35
TOTAL MISC DISC	0.00
TOTAL TAX.....	12.98

TOTAL INVOICE \$ 222.28

PRINT NAME

CUSTOMER SIGNATURE

CHARGED

FEB 15 2008

Vina/BC



109587

146421

INVOICE



401 DUNCAN HILL RD.
 HENDERSONVILLE, NC 28792
 (828) 692-8777 · 1-800-968-9944

WINTER PARK, FL
 HOME: [REDACTED] BUS:

PAGE 1

SERVICE ADVISOR: 9591 JOHN LICKA

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT		TAG
	06	DODGE SPRINT		WD0PD544365			96716/96716		T457
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
27SEP06 DD			WAIT 28JUL08				CASH	28JUL08	
R.O. OPENED		READY		OPTIONS: ENG:2.7_Liter_MB_Turbo_DSL					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A LUBE OIL & FILTER FOR DIESEL

LOFD LUBE OIL & FILTER FOR DIESEL

8906 C

1 5086301AA FILTER-ENGINE OIL

10 5127394AA 0W40 MOBIL1

PARTS: 84.35 LABOR: 21.75 OTHER: 0.00 TOTAL LINE A: 106.10

B REPLACE FUEL FILTER FOR SPRINTER 2006 AND EARLIER

FFS REPLACE FUEL FILTER FOR SPRINTER 2006 AND

EARLIER

8906 C

1 5170896AB FILTER

PARTS: 73.97 LABOR: 62.95 OTHER: 0.00 TOTAL LINE B: 136.92

C REPLACE FRONT WIPER BLADES

FBLADES REPLACE FRONT WIPER BLADES

8906 C

1 WB000022AE BLADE

1 WB000024AE BLADE

PARTS: 20.66 LABOR: 6.95 OTHER: 0.00 TOTAL LINE C: 27.61

D 16 POINT FREE VEHICLE INSPECTION

16PT TRANSMISSION ADAPTOR PLUG LEAKING:R/L PARK

BULB OUT:AXLE SVC

8906 C

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

SHOP MATERIALS AND SUPPLIES

1.99

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	91.65
PARTS AMOUNT	178.98
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	1.99
TOTAL CHARGES	272.62
LESS INSURANCE	0.00
SALES TAX	12.08
PLEASE PAY THIS AMOUNT	284.70

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

WINTERPARK, FL

MECHANICSVILLE DODGE

A MEMBER OF THE PAGE AUTO GROUP

6530 Mechanicsville Tpke.

Mechanicsville, VA 23111

(804) 559-4767

www.pageauto.com

SPRINTERSERVICE ADVISOR **DUANE HARDY**

REPAIR ORDER WRITTEN	DATE READY	STOCK NO.	VEHICLE IDENTIFICATION	CUST. NO.	TAG NO.	P.O. NO.	INVOICE PRINTED	INVOICE NO.
05AUG08	05AUG08		WDOPD544365	2206216	T1329		05AUG08	251261
TIME IN	TIME READY	YEAR	MAKE & MODEL	TELEPHONE NO.	CUST. PAY LABOR RATE	DELIVERY DATE	PREPARED BY	SIA
		06	DODGE SPRINTER		0.00	01JAN08	70	86
MILEAGE IN	MILEAGE OUT	LICENSE NO.						
97411	97411							

A C/S LOOSING POWER & WILL NOTGO OVER 3000
RPMS

CAUSE: LEAKS

07551201 RESONATOR, CHARGE AIR
COOLER-REPLACE.

7 W95

1 5137154AB RESONATOR

FC: 65 PART#: COUNT:

CLAIM TYPE:

AUTH CODE:

B FREE 16 POINT CHECKUP

F FREE 16 POINT CHECKUP

7 CP

0.00

0.00

WEST BROAD**HONDA**
804-672-9200**HYUNDAI**
804-755-6215**VW/AUDI**
804-217-6330**MECHANICSVILLE****DODGE**
804-559-4767**HONDA**
804-730-7350**TOYOTA**
804-559-8719**SERVICE HOURS****Monday through Thursday****7:30 AM to 7:30 PM****Friday****7:30 AM to 6:00 PM****Saturday****8:00 AM to 4:00 PM**

the



DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS,OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

XLabor rate based on _____
per flate rate hour.

See reverse side for warranty details

CUSTOMER COPY**Payment**

☐ Cash ☐ Visa ☐ MC ☐ Discover
☐ Check Check # _____
☐ Point of Sale Check
☐ Page Charge ☐ Other



9051 EAST COLONIAL DRIVE
ORLANDO, FL 32817
407-275-3200
www.greenwaydodge.com

GUARANTEED SATISFACTION!

SERVICE HOURS

Mon - Thurs 7:00 am - 9:00 pm
Fri 7:00 am - 8:00 pm
Sat 7:30 am - 5:00 pm
Sun 9:00 am - 5:00 pm

STATE OF FLORIDA
REGISTRATION # MV-48166

I acknowledge receipt of the parts and labor operations as listed below. Warranty information entitled "Disclaimer Of Warranty And Limitation Of Remedies" along with other information required by F.S. Sections 559.901-559-923 is listed on the back of this document. I have read the material printed on the back and agree to it as part of this contract the same as if it were printed above my signature.

Customer Signature _____

Adv: A4M MICHAEL NATALE		Tag: 3939	License: X	WD0PD5443 65 [REDACTED]	Page: 1	Invoice: C34074
Invoice to [REDACTED] WINTER PARK, FL [REDACTED]				Driver/Owner Information [REDACTED] WINTER PARK, FL [REDACTED]		
For Office Use				Vehicle Information		
Odometer In: 100063 Out: 100068		Dist: CMC CUS C I Final		06 DODGE SPRINTER 3500 CGO VAN BLUE		
MFG: 045091				Stock#: 000T6095		
Begin: 08/21/08 Done: 08/22/08		Invoiced: 08/22/08 13:35 NO		Inservice: 09/27/06		Production: 06/24/06 Sold: 09/27/06
Customer Concern						
Concern +24	MULTI POINT VEHICLE INSPECTION			Operation	Tech	Amount
Correction	PERFORM MULTI POINT VEHICLE INSPECTION			27PT	520	
	Tech 520 MACE, MARSHALL			Subtotal		
Type: SPC	Line Flags: NOS			TOTAL CHARGE FOR CONCERN 0.00		
Concern +25	MOUNT & BALANCE 1 TIRE - SPRINTER TIRE			Operation	Tech	Amount
Correction	MOUNTED & BALANCED 1 TIRE - SPRINTER TIRE			MBTP1	520	*
Parts	Part Number	PO#	Note Description	Qty		Sell
	CMC TCN0457441		CONT V TIRE NONE	1 S		
	Tech 520 MACE, MARSHALL			Subtotal		
Type: SPC	Line Flags: DC1 HAD NOS			TOTAL CHARGE FOR CONCERN 160.95		
Concern +26	COMPUTERIZED WHEEL ALIGNMENT FOR SPRINTER VANS			Operation	Tech	Amount
Correction	PERFORMED WHEEL ALIGNMENT TO SPECS			ALSPRIN	866	*
Comment	ADJUSTED ALIGNMENT TO MEET FACTORY SPECIFICATIONS			Subtotal		
	Tech 866 ROBINSON, TREVO			TOTAL CHARGE FOR CONCERN 139.95		
Type: SPC	Line Flags: NOS					
Concern +27	DIFFERENTIAL SERVICE(SYNTHETIC)			Operation	Tech	Amount
Correction	PERFORM DIFFERENTIAL SERVICE (SYNTHETIC)			DIFFSYN	520	*
Part	Part Number	PO#	Note Description	Qty		Sell
	CMC 04874469		LUBRICANT GEAR	3		
	CMC 041800AE		LUBRICANT AXLE	1		
	CMC 041800AA		SEALANT RTV	1		

X



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SERVICE HOURS

Mon - Thurs 7:00 am - 9:00 pm
Fri 7:00 am - 8:00 pm
Sat 7:30 am - 5:00 pm
Sun 9:00 am - 5:00 pm

STATE OF FLORIDA
REGISTRATION # MV-48166

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Customer Signature _____

APP: AMM MICHAEL NATALE		Tag: 3939	License: X	WDOED544-65	Page: 3	Invoice: C34074
Invoice to: [REDACTED]			Driver/Owner: [REDACTED]			
Invoiced: 08/22/08 13:35:53 NO			06 DODGE SPRINTER 3500 CGO VAN BLUE			
Tech 520 MACE, MARSHALL						
Type: SPC	Line Flags: HAZ NOS	Subtotal TOTAL CHARGE FOR CONCERN 142.45				
Concern +28	SERVICE AND INSPECT COOLING SYSTEM FLUSH COMPLETE COOLING SYSTEM					Operation Tech Amount
Correction	SERVICE AND INSPECT COOLING SYSTEM FLUSH COMPLETE COOLING SYSTEM					COOLF 520 *
Parts	Part Number	PO#	Note	Description	Qty	Sell
	010 COOLANT			COOLANT	2	
	010 1102			COOLING SYSTEM RECHA	1	
	Tech 520 MACE, MARSHALL					
Type: SPC	Line Flags: HAZ NOS	Subtotal TOTAL CHARGE FOR CONCERN 122.45				
Concern +29	FLUSH FUEL INJECTORS DIESEL					Operation Tech Amount
Correction	FLUSH FUEL INJECTORS DIESEL					INJFLUD 520 *
Parts	Part Number	PO#	Note	Description	Qty	Sell
	010 BEN211100			DIESEL SERVICE KIT	1	
	Tech 520 MACE, MARSHALL					
Type: SPC	Line Flags: HAZ NOS	Subtotal TOTAL CHARGE FOR CONCERN 153.99				
Concern 51	CUST REQ TO HAVE ALL LUGS TORQUED TO FACTORY SPEC AND CHECK TIRES SPARE NEEDS TO BE REPLACED CHECK AND ADVISE					Operation Tech Amount
Correction	TORQUED ALL TIRES TO FACTORY SPECS.					NC 520 0.00
	Tech 520 MACE, MARSHALL					
Type: C	Subtotal TOTAL CHARGE FOR CONCERN 0.00					
Concern 52	CUST STATES WHILE AGO ANOTHER FACILITY TOLD CUST TURBO PUMP WAS LEAKING CHECK AND ADVISE.					Operation Tech Amount
Correction	NO PROBLEM FOUND EXCEPT FOR SEAPGE FROM POWER STEERING PUMP.					NC 520 0.00
	Tech 520 MACE, MARSHALL					
Type: C	Subtotal TOTAL CHARGE FOR CONCERN 0.00					
Concern +53	REPLACE DIRTY CABIN FILTER					Operation Tech Amount
Correction	REPLACED DIRTY CABIN FILTER.					C 520 36.54

X



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ORLANDO, FL 32817
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GUARANTEED SATISFACTION!

SERVICE HOURS

Mon - Thurs 7:00 am - 9:00 pm
Fri 7:00 am - 8:00 pm
Sat 7:30 am - 5:00 pm
Sun 9:00 am - 5:00 pm

STATE OF FLORIDA
REGISTRATION # MV-48166

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Customer Signature _____

Att: AMM MICHAEL NATALE		Tag: 3939	License: X	WDOFD6443 65	Page: 1	Invoice: C34074
Invoice to: [REDACTED]			Driver/Owner: [REDACTED]			
Invoiced: 08/22/08 13:35:53 NO			06 DODGE SPRINTER 3500 CGO VAN BLUE			
Parts	Part Number	PO#	Note	Description	Qty	Sell
	CMC 05103600AA			FILTER A/C AND HEATE	1	54.79 54.79
	Tech 520 MACE, MARSHALL					
					Subtotal	
					PARTS	54.79
					LAB-MECHANICAL	36.54
					TOTAL CHARGE FOR CONCERN	91.33
Summary of Charges for Invoice C34074				Payment Distribution for Invoice C34074		
PARTS		306.69		TOTAL CHARGE		876.57
SERVICE MATERIALS		9.13		VISA		876.57
HAZ/WASTE-TIRE DISPOSAL		10.00				
SHOP SUPPLIES		3.00				
LAB-MECHANICAL		494.43				
SUB-TOTAL		823.25				
STATE SALES TAX		53.32				
TOTAL CHARGE		876.57				
IF PROF Amount of this invoice also exist INT - INTERNAL YOU MAY RECEIVE A SURVEY FROM CHRYSLER MOTOR COMPANY ABOUT YOUR VISIT TO GREENWAY CHRYSLER JEEP DODGE. IF YOU ARE NOT "COMPLETELY SATISFIED" PLEASE SEE A MANAGER IMMEDIATELY OR CALL (407) 275-3200. THANK YOU. Last Page						

X

REPRINT



RAYTOWN DODGE COMPANY

10000 East State Route 350 (Raytown Road & State 350)
737-2500
RAYTOWN, MISSOURI 64138-1899



CUSTOMER NO. 22748	ADV. BY ALLEN BATTON 113	TAG 016	IN 11/03/08	INV 0068149199
[REDACTED] WINTER PARK, FL [REDACTED] [REDACTED]	LABOR RATE	LICENSE NO.	MO 109625	COLOR BLUE
	VEHICLE 06100006 TRUCK/SPRINTER			STOCK NO.
	VEHICLE ID WD0PD544365			DELIVERY DATE
	F.T.E. NO.			DELIVERY MILES
BUSINESS PHONE		P.O. NO.		SELLING DEALER NO. 11/03/08
COMMENTS		MO: 109626		

LABOR & PARTS-----
J# 1 46D0Z07 MOUNT AND BALANCE TECH(S):9985 12.00
REAR TIRES WITH NAILS IN THEM
COMPLETED

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----	
JOB # 1 2 TCN04511-54 TIRE 195/70 2200103	105.02
JOB # 1 TOTAL PARTS	210.04
JOB # 1 TOTAL LABOR & PARTS	222.04

J# 2 00D0ZDIESEL LUBE OIL&FILTER TECH(S):9985 10.95
LOF
MAINTENANCE
COMPLETED LUBE OIL & FILTER

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----	
JOB # 2 1 5086301-AA FILTER ENGI 9057006	17.90
JOB # 2 10 5127394-AA OIL 0W40 1081090	10.25
JOB # 2 TOTAL PARTS	120.40
JOB # 2 TOTAL LABOR & PARTS	131.35

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----
JOB # 1 24861 152187 11/03/08 BALANCE
TOTAL - SUBLET 17.98

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
JOB # A SS SHOP SUPPLIES 0.50
JOB # 1 HAZ HAZARDOUS WASTE FEE 1.00
TOTAL - MISC 1.50

TOTALS-----

*****	TOTAL LABOR....	22.95
* [] CASH [] CHECK CK NO. []	TOTAL PARTS....	330.44
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL SUBLET....	17.98
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL G.O.G....	0.00
* * * * *	TOTAL MISC CHG.	1.50
* * * * *	TOTAL MISC DISC	0.00
* * * * *	TOTAL TAX.....	28.13
* * * * *	TOTAL INVOICE \$	401.00

*PMT REC'D DATE : / / REC'D BY :

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

DISCLAIMER OF WARRANTIES-Any warranties on the products sold hereby are those made by the manufacturer. The Seller, Raytown Dodge Company, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller, Raytown Dodge Company, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the parts named herein.

If you are happy let your neighbor know. If you are unhappy call our authorized representative at once. Our Goal: "No unhappy owners." THANK YOU for bringing your car to us for service.

CUSTOMER #:609052

63322

**RANCHO**

CHRYSLER · JEEP · DODGE

WORKORDER

WWW.RANCHOAUTOGROUP.COM

8010 Balboa Ave. · San Diego, CA 92111

Phone: (858) 560-7100

PAGE 1

WINTER PARK, FL

HOME:

CONT:

BUS:

CELL:

SALES · LEASE · SERVICE · PARTS
BODY SHOP

SERVICE ADVISOR: 3225 PACKARD, MARLEY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLUE	06	DAIMLER DODGE	WD0PD544365		112173/	T7262	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
27SEP06	DD24JUN06		** WAITER **			CASH	
R.O. OPENED		READY		OPTIONS: DLR:26743 ENG:2.7_Liter_MB_Turbo_DSL			
18NOV2008 10:35		AXL:2					

LINE OF CODE TECH. TYPE DESCRIPTIONS/INSTRUCTIONS

A 18

CP

CUST STATES THE VEHICLE HAS POWER LOSS ON INCLINES,
WILL NOT GO ABOVE 35 MPH ON INCLINE, WILL NOT GO ABOVE
65 MPH ON FLATS, NO WARNING INDICATORS, ADVISE

B 23P

CP

23 POINT VEHICLE INSPECTION, INSPECT LEVEL AND
CONDITION OF ALL FLUIDS, TIRES, BELTS, HOSES, FILTERS,
WIPER BLADES, EXTERIOR LAMPS, BATTERY, SUSPENSION,
STEERING, CV BOOTS, U-JOINTS AND EXHAUST.

E-mail: AVALONDIST@EATHLINK.NET

Jeep



FIVE STAR

**EXCLUSION OF WARRANTIES**

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

Notice to Consumer: Please read important information on back.

PRELIMINARY ESTIMATE \$ 120.00

AUTHORIZED BY X

Revised Estimate Parts	Labor	Totals	Phone #
Date	Time	FAX #	BY
Revision Details		E-mail	In Person
Revised Estimate Parts	Labor	Totals	Phone #
Date	Time	FAX #	BY
Revision Details		E-mail	In Person

*I acknowledge notice and oral approval of an increase in the original estimated price.

(Signature or initials)

BAR# RC-00232879 EPA# CAD-982491227

SMOG# ARD-00232879

CUSTOMER COPY

65960123

414059



Dodge Chrysler Jeep

1560 NEW CIRCLE RD.
LEXINGTON, KY 40509-1022
(859) 268-3000

Dealer Code: 41-26498
41-43869

INVOICE

WINTER PARK, FL
HOME: BUS:
CELL:

PAGE 1

SERVICE ADVISOR: 422 CHRISTIN WOOD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
BLUE	06	DODGE SPRINTER	WD0PD544365		128550/128550	T332S	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
27MAR09 DD			WAIT 27MAR09			COUP	27MAR09
DATE OF REPAIR	CUST. NOTIFIED DATE	OPTIONS: DLR:43869 ENG:2.7 Liter MB Turbo DSL					

10:03 27MAR09 12:49 27MAR09

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES THAT THE CK ENGINE LIGHT IS ON AND THE VEHICLE HAS A LOSS
OF POWER CK AND ADVISE

CAUSE: 2359-BOOST PRESSURE TOO LOW CODE IN ECU.

09 ENGINE REPAIRS/DIAGNOSTICS/COMPONENT
REPLACEMENT

113 OSBORNE II, ROBERT LIC#: 6440
CP

1	5120147AA	HOSE-INTERCOOLER	128.00	198.00	198.00
128550	2359-BOOST PRESSURE TOO LOW CODE IN ECU. 2.00	CK TURBO ACTUATOR. INSPECT INTAKE SYSTEM. REPLACE BOOST HOSE ASSY BETWEEN INTERCOOLER AND INTAKE MANIFOLD. HAS A SMALL CRACK IN IT THAT WAS LEAKING UNDER BOOST PRESSURE. INTAKE TEMP SENSOR SEAL MAY HAVE BEEN LEAKING ALSO. DID NOT HAVE SENSOR IN STOCK, COULD NOT FIND SAME SIZE O-RING. IF PROBLEM RETURNS INTAKE TEMP SENSOR MAY HAVE TO BE REPLACED.			

B** TECH FOUND FRONT BRAKES WORN CUST OK'D REPAIR
CAUSE: WORN FRONT BRAKES.

05 BRAKE SYSTEM REPAIRS

113 OSBORNE II, ROBERT LIC#: 6440
CP

2	5103602AB	ROTOR	109.95	99.95	199.90
1	5103556AC	PAD KIT-DISC BRAKE	99.95	99.95	99.95
2	5103583AB	SENSOR-BRAKE WEAR	13.16	13.16	26.32
1	5104538AA	WASHER	2.05	2.05	2.05
128550	WORN FRONT BRAKES. 2.00	REPLACE FRONT BRAKE PADS, ROTORS, AND WEAR SENSORS. SHOULD GET REAR BRAKES CHECKED SOON.			

SERVICE SHOP SUPPLIES AND/OR ENVIRONMENTAL DISP

27.17

THANK YOU - HAVE A NICE DAY !

PLEASE SEND IN YOUR CHRYSLER SURVEY - THANKS !

Lock washer on.
lug nut Driver side
passenger
washers that hold
center cap

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME OR ANY OTHER INCIDENTAL DAMAGES.

(SIGNED)	DEALER, GENERAL MANAGER OR AUTHORIZED PERSON	(DATE)	CUSTOMER SIGNATURE	DESCRIPTION	TOTALS
				LABOR AMOUNT	396.00
				PARTS AMOUNT	456.22
				GAS, OIL, LUBE	0.00
				SUBLET AMOUNT	0.00
				MISC. CHARGES	27.17
				TOTAL CHARGES	879.39
				LESS INSURANCE	90.83
				SALES TAX	29.00
				PLEASE PAY THIS AMOUNT	817.56

CUSTOMER COPY



Parts Wholesale Direct: (678) 251-2296, 3296
Parts Direct Lines: (678) 251-2332, 2342

PARTS # 678-251-2342
FAX # 678-466-1625

ALL REFUNDS DONE BY COMPANY CHECK
Always The Best Deal... Always
Shop Online at landmarkautomotive.com

MON - FRI
7 AM - 6 PM
SAT

SIGN NAME _____ PRINT NAME _____

SPECIAL ORDER PARTS TO BE PAID IN ADVANCE. NO ADJUSTMENTS WITHOUT THIS INVOICE OR AFTER 5 DAYS. SPECIAL ORDER AND ELECTRICAL ITEMS NOT RETURNABLE. NO CANCELLATION ON SPECIAL ORDERS. AUTHORIZED RETURNS SUBJECT TO 20% HANDLING CHARGE. ALL REFUNDS BY COMPANY CHECK TO ORIGINAL BUYER.

IMPORTANT: All parts for exchange or return for credit are subject to examination by the Parts Manager or his Assistant. Parts need to be in good condition, in the original package ready for resale. Only parts returnable to Chrysler Corporation or vendors will be accepted for credit. SEE PACKAGING STANDARDS LISTED BELOW.

BINNABLE AND SMALL BULK PACKAGED PARTS		MAJOR SHEET METAL AND LARGE BULK PARTS	
ACCEPTABLE	UNACCEPTABLE	ACCEPTABLE	UNACCEPTABLE
1. In Original Container	1. Not in Original Container	1. In Original or Comparable to Original Container	1. Packaging Not In Original or Comparable Container
2. Part Numbers Intact & Legible	2. Part Number Labels are Torn, Illegible or Handwritten	NOTE: Return in Original wrap is Preferred. Substitute Packaging Must Be An Approved Container Designed for the Return Part and Include All Required Inserts, Pads and Blocks, etc.	2. Container has Overall Poor General Appearance Due to Excessive Dirt, Tears or is Water Soaked
3. Side of Container in Good Condition	3. Container Has Crushed Side Walls, Side Panels or is Punctured	2. Overall Good General Appearance	3. Handwriting Other Than Part Number
4. Free of Handwriting	4. Handwriting on Containers	NOTE: Punctures or Tears Located in Non-Critical Areas of the Container May Be Acceptable if a Visual Check Can Verify That the Part Has Not Been Damaged	
5. Unopened Kits	5. Opened Kits	3. Handwritten Part Number	
6. Unopened Fluids	6. Opened Fluids		
7. Unopened Cohesive Containers	7. Opened Cohesive Containers		
8. Unopened Sealed Electrical Parts			
9. Unopened Blister of Film Packs			
10. Overall Good Exterior			

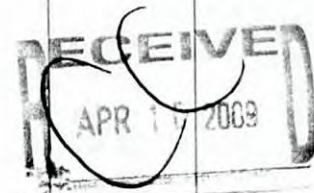
CUST. NO.	TAX EXEMPT NUMBER	CUST. P. O. NO.	SHIP VIA	PAY	SOLD BY	INVOICE DATE	INVOICE
111521				CASH	MIKE NEWHOUSE	04/10/09	194343 DOR

BILL TO

SHIP TO

Ref
800
992
1997
18633224

QUANTITY		PART NUMBER / DESCRIPTION	BIN	LIST	NET	AMOUNT
SHIP	B. O.					
1	0	5138057-AA PUMP WATE 7042001	174B	179.72	179.72	179.72
DISCLAIMER OF WARRANTIES Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, LANDMARK DODGE, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose. LANDMARK DODGE neither assumes or authorizes any other person to assume for it any liability in connection with the sale of this item/items. * ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS INVOICE. * NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS. * NO RETURNS AFTER 10 DAYS. 20% RE-STOCK CHARGE ON ALL RETURNED PARTS.						SUBTOTAL 179.72
TAX						12.59
FREIGHT						0.00
PAY THIS AMOUNT						192.31





9051 EAST COLONIAL DRIVE
ORLANDO, FL 32817
407-275-3200
www.greenwaydodge.com

GUARANTEED SATISFACTION!

SERVICE HOURS

Mon - Thurs 7:00 am - 9:00 pm
Fri 7:00 am - 8:00 pm
Sat 7:30 am - 5:00 pm
Sun 9:00 am - 5:00 pm

STATE OF FLORIDA
REGISTRATION # MV-48166

I acknowledge receipt of the parts and labor operations as listed below. Warranty information entitled "Disclaimer Of Warranty And Limitation Of Remedies" along with other information required by F.S. Sections 559.901-559.923 is listed on the back of this document. I have read the material printed on the back and agree to it as part of this contract the same as if it were printed above my signature.

Customer Signature _____

Adv: JONATHAN MARTINEZ		Tag: 2519	License: X	WD0PD5443 65	Page: 1	Invoice: C70528
Invoice to				Driver/Owner Information		
[REDACTED] WINTER PARK, FL [REDACTED] Cell: [REDACTED]				[REDACTED] WINTER PARK, FL [REDACTED]		
For Office Use				Vehicle Information		
Odometer in: 35917 Out:		Dist: CMC CUS C Final		06 DODGE SPRINTER 3500 CGO VAN BLUE		
				Stock#: 000T6095		
Begin: 05/09/07	Done: 05/09/07	Invoiced: 05/09/07 11:19 EL	Inservice: 09/27/06	Production: 06/24/06	Sold: 09/27/06	
Customer Concern						
Concern 24	27 POINT SAFETY INSPECTION			Operation	Tech	Amount
Correction	PERFORM 27 POINT INSPECTION			27PT	444	
	Tech 444 MAFLA, JAIRO			Subtotal		
Type: SPC	Line Flags: NOS					
Concern 25	CHANGE OIL AND FILTER DIESEL SPRINTER			Operation	Tech	Amount
Correction	OIL AND FILTER SPRINTER			LOFDS	444	*
Parts	Part Number	PO#	Note	Description	Quantity	Sell
	CMC 05086301AA			FILTER ENGINE OIL	1	
	CMC 05127394AA			OIL 0W40	9	
	Tech 444 MAFLA, JAIRO			Subtotal		
Type: SPC	Line Flags: NOS			TOTAL CHARGE FOR CONCERN 98.95		
Summary of Charges for Invoice C70528				Payment Distribution for Invoice C70528		
PARTS		71.07		TOTAL CHARGE		105.38
LAB-MECHANICAL		27.88		CASH DUE		105.38
SUB-TOTAL		98.95				
STATE SALES TAX		6.43				
TOTAL CHARGE		105.38				
JR						
YOU MAY RECEIVE A SURVEY FROM CHRYSLER MOTOR COMPANY ABOUT YOUR VISIT TO GREENWAY CHRYSLER JEEP DODGE. IF YOU ARE NOT "COMPLETELY SATISFIED"						

X

27 - POINT VEHICLE MAINTENANCE INSPECTION

Greenway Dodge Chrysler Jeep

9051 E. Colonial Drive • Orlando, FL 32817

407-275-3200

TECH #

444

ADVISOR #

NA	MILEAGE: 35917		DATE: 5-9-07		R.O.# 70528	
PR			PARTS	LABOR	TOTAL	
1.						
2.						
3.						
4.						

ITEMS INSPECTED	Inspected & Okay	Needs Attention	Immediate Attention	Estimated Cost	NOTES	
1 Condition of Engine Oil & PCV System	☒	☐	☐			
2 Condition of Automatic Transmission Fluid	☒	☐	☐			
3 Condition of Power Steering Fluid & System	☒	☐	☐			
4 Condition of Radiator Coolant	☒	☐	☐			
5 Condition of Battery & Battery Cables	☒	☐	☐		Battery Voltage	
6 Windshield Washer Fluid/Wiper Blades	☒	☐	☐			
7 Condition of Engine Drive Belts/Belts	☒	☐	☐			
8 Condition of Tires - Front	☒	☐	☐		Tire Depth L 6 R 6	
9 Condition of Tires - Rear	☒	☐	☐		Tire Depth L 1 R 1	
10 Fuel System/Throttle Body (Based on Mileage)	☒	☐	☐			
11 Condition of Driveline Fluids (Based on Mileage)	☒	☐	☐			
12 Condition of Timing Belt (Based on Mileage)	☒	☐	☐		WNT	
13 Condition of Fuel Filter (Based on Mileage)	☒	☐	☐			
14 Condition of Air Filter	☒	☐	☐			
15 Condition of Radiator Hoses & Heaters Hoses	☒	☐	☐			
16 Brake Hydraulic System (Fluid Visual System)	☒	☐	☐			
17 Clutch Hydraulic System (Fluid Visual System)	☒	☐	☐		WNT	
18 A/C Output & Leaks (Temperature / Fan Speed / Odor)	☒	☐	☐			
19 Condition of Shocks and Struts	☒	☐	☐			
20 Condition of Exhaust System	☒	☐	☐			
21 Engine or Transmission of Oil Leaks	☒	☐	☐			
22 Restraint System	☒	☐	☐			
23 Drive Axle/Boots	☒	☐	☐			
24 Operation of Lights & Lenses	☒	☐	☐			
25 Emergency Brake Adjustment	☒	☐	☐			
26 Condition of Brakes - Front	☒	☐	☐		Approx. Remaining /32	
Condition of Brakes - Rear	☒	☐	☐		Approx. Remaining /32	
27 Horn Operation	☒	☐	☐			
Inspection Concerns	Total Parts		Total Labor		Total	



CENTRAL FLORIDA CHRYSLER JEEP DODGE

8675 Commodity Circle

Orlando, Florida 32819

Phone 407-351-9940 Fax 407-351-9945

CUSTOMER NO.	81099	ADVISOR	WARREN ELLIOTT	388	TAG NO.	1050	INVOICE DATE	06/09/09	INVOICE NO.	CHCS227189
		LABOR RATE		LICENSE NO.		MILEAGE	132,339	COLOR	BLUE/	STOCK NO.
		YEAR / MAKE / MODEL	06/DODGE TRUCK/SPRINTER/VAN 3500 158							
		VEHICLE I.D. NO.	W D 0 P D 5 4 4 3 6 5							
		F.T.E. NO.		P.O. NO.		R.O. DATE	06/03/09			
		BUSINESS PHONE	COMMENTS							
										MO: 132340

LABOR & PARTS-----
J# 1 27CHZZ4 SPRINTER TECH(S):1774 0.00
CUSTOMER STATES ON LONG STEEP INCLINES THE VEHICLE OFTEN
LOSES POWER . CK & ADV
CAN'T CONFIRM COMPLAINT, NO CODES, NO SUGGESTIONS
DON'T KNOW OF ANY SIMILAR CASES
NO ACTION TAKEN AT THIS TIME

SHOP SUPPLIES AND HAZARDOUS WASTE DISPOSAL CHARGES

This charge represents costs and profits to the motor vehicle repair facility for items such as miscellaneous shop supplies and/or waste disposal. [F/S 559.905(1) (h)]

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 1 TOTAL PARTS 0.00
JOB # 1 TOTAL LABOR & PARTS 0.00

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185]).

J# 2 27CHZZ3 SPRINTER TECH(S):1774 0.00
COOLANT LIGHT IS ON . CK & ADV
CAN'T CONFIRM COOLANT LIGHT ON, PRESSURE TEST AND CHECK
FOR LEAKS, NONE FOUND
NO ACTION TAKEN AT THIS TIME
TOPPED UP COOLANT A LITTLE .

12 MONTHS/12,000 MILES WARRANTY ON MOPAR PARTS. SEE DEALER FOR DETAILS

ALL PARTS NEW UNLESS OTHERWISE SPECIFIED

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 2 TOTAL PARTS 0.00
JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 27CHZZ2 SPRINTER TECH(S):1774 399.80
ON STARTUP THERE IS A RATTLE NOISE FROM CENTER OF
ENGINE AREA . CK & ADV
FOUND NOISE COMING FROM HARMONIC BALANCER COMING APART
REPLACE BALANCER

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 3 1 5103972-AB DAMPER CR 9013005 266.00
JOB # 3 TOTAL PARTS 266.00
JOB # 3 TOTAL LABOR & PARTS 665.80

J# 4 01CHZ-027POINT FREE 23 POINT INSP. TECH(S):1774 0.00
CUSTOMER REQUESTS A FREE 23 POINT INSPECTION
INSPECTION COMPLETED
SEE YOUR ASM FOR REPORT

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
JOB # 4 TOTAL PARTS 0.00
JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5+05CHZ RPL RR BR REAR BRAKE REPLACE TECH(S):1774 255.00
Added Operation (19ELLIOTTW @ 06/04/2009 14:22)
CUSTOMER REQUESTS REAR BRAKE REPLACEMENT
REAR PADS THIN (2 MM.)
REPLACE REAR PADS, ROTORS AND SENSORS
CLEAN AND LUBE SLIDES



CENTRAL FLORIDA CHRYSLER JEEP DODGE

8675 Commodity Circle

Orlando, Florida 32819

Phone 407-351-9940 Fax 407-351-9945

CUSTOMER NO.	81099	ADVISOR	WARREN ELLIOTT	388	TAG NO.	1050	INVOICE DATE	06/09/09	INVOICE NO.	CHCS227189
WINTER PARK, FL		LABOR RATE	LICENSE NO.		MILEAGE	132,339	COLOR	BLUE/	STOCK NO.	
		YEAR / MAKE / MODEL					DELIVERY DATE		DELIVERY MILES	
		VEHICLE I.D. NO.					SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.					P.O. NO.		R.O. DATE	
BUSINESS PHONE		COMMENTS					06/03/09		MO: 132340	

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 5	1		5103790-AA	PAD KIT D 5003003		183.83
JOB # 5	2		5170962-AA	SENSOR BR 5005005		9.45
JOB # 5	1		2381	SILENT BR		18.73
JOB # 5	2		5103606-AA	ROTOR BRA 5005003		107.29
JOB # 5 TOTAL PARTS						436.04
JOB # 5 TOTAL LABOR & PARTS						691.04

J# 6+27CHZZ SPRINTER TECH(S):1774 79.95
Added Operation (19ELLIOTTW @ 06/04/2009 14:22)
HEADLAMPS AND LEFT LOWER TAIL LIGHT
FOUND THE FOLLOWING LIGHTS OUT- L.LOWER TAIL, R. HIGHBEAM
BOTH LOW BEAM, L.FENDER LIGHT GONE
REPLACE 3 HEADLIGHT BULBS, L.TAIL BULB, R.FENDER LIGHT ASS.

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 6	2		L0000000-H7	BULB HEAD 8044001		23.00
JOB # 6	1		5104682-AA	BULB FOG 8044001		15.00
JOB # 6	1		5124431-AA	LAMP SIDE 8014001		11.87
JOB # 6	1		L002825W-5W	BULB NONE 8044001		2.51
JOB # 6	1		5103655-AA	SOCKET NO 8059041		22.15
JOB # 6	1		5133964-AA	GROMMET L 8059024		4.64
JOB # 6	1		ATC10	FUSE STAN 8017002		1.00
JOB # 6	1		5104649-AA	BULB NONE 8044001		5.41
JOB # 6	1		L000WY5W	BULB NONE 8044001		3.97
JOB # 6 TOTAL PARTS						112.55
JOB # 6 TOTAL LABOR & PARTS						192.50

J# 7+23CHZ BODY TECH(S):1774 10.95
Added Operation (19ELLIOTTW @ 06/04/2009 14:22)
CUSTOMER REQUESTS WIPER BLADES
WIPERS STARTING TO CRACK & FRAY
REPLACE TWO FRONT BLADES

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 7	1		WB000022-AF	BLADE WIP 23067025		13.00
JOB # 7	1		WB000024-AF	BLADE WIP 23067025		13.00
JOB # 7 TOTAL PARTS						26.00
JOB # 7 TOTAL LABOR & PARTS						36.95

J# 8+27CHZ-0AIRFIL REPLACE AIR FILTER59 TECH(S):1774 59.95
Added Operation (19ELLIOTTW @ 06/04/2009 14:22)
REPLACE CABIN FILTER
A/C CABIN FILTER VERY DIRTY
WORK COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 8	1		5103600-AA	FILTER A/ 1024009		71.00
JOB # 8 TOTAL PARTS						71.00
JOB # 8 TOTAL LABOR & PARTS						130.95

SHOP SUPPLIES AND HAZARDOUS WASTE DISPOSAL CHARGES

This charge represents costs and profits to the motor vehicle repair facility for items such as miscellaneous shop supplies and/or waste disposal. [F/S 559.905(1) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

12 MONTHS/12,000 MILES WARRANTY ON MOPAR PARTS. SEE DEALER FOR DETAILS

ALL PARTS NEW UNLESS OTHERWISE SPECIFIED



CENTRAL FLORIDA CHRYSLER JEEP DODGE

8675 Commodity Circle

Orlando, Florida 32819

Phone 407-351-9940 Fax 407-351-9945

CUSTOMER NO.	81099	ADVISOR	WARREN ELLIOTT	388	TAG NO.	1050	INVOICE DATE	06/09/09	INVOICE NO.	CHCS227189
[REDACTED] WINTER PARK, FL [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE	132,339	COLOR	BLUE/	STOCK NO.			
	YEAR / MAKE / MODEL					DELIVERY DATE	DELIVERY MILES			
	06/DODGE TRUCK/SPRINTER/VAN 3500 158					SELLING DEALER NO.	PRODUCTION DATE			
	VEHICLE I.D. NO. W D O P D 5 4 4 3 6 5 [REDACTED]									
F.T.E. NO.	P.O. NO.		R.O. DATE		06/03/09					
RE [REDACTED]	BUSINESS PHONE	COMMENTS								
MO: 132340										

MISC-----CODE-----	DESCRIPTION-----	CONTROL NO-----
JOB # A	E MISC SHOP SUPPLIES	
TOTAL - MISC		30.00
TOTALS-----		30.00

* CASH.....	CHECK.....	CR CARD.....
* CHARGE		
* DATE.....	INITIALS.....	

TOTAL INVOICE \$		1860.82

SHOP SUPPLIES AND HAZARDOUS WASTE DISPOSAL CHARGES

This charge represents costs and profits to the motor vehicle repair facility for items such as miscellaneous shop supplies and/or waste disposal. [F/S 559.905(1) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s. 403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state [s. 403.7185].

**12 MONTHS/12,000 MILES
WARRANTY ON MOPAR PARTS.
SEE DEALER FOR DETAILS**

ALL PARTS NEW UNLESS
OTHERWISE SPECIFIED

CUSTOMER SIGNATURE



CENTRAL FLORIDA CHRYSLER JEEP DODGE

228023

8675 Commodity Circle
Orlando, Florida 32819

Phone 407-351-9940 Fax 407-351-9945

228023

*NOTE - 12 months/12,000 miles warranty on
all parts and labor unless otherwise specified.

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
06/03/09	227189	132339	388	1774	C	27CHZZ4	SPRINTER
				1774	C	27CHZZ3	SPRINTER
				1774	C	27CHZZ2	SPRINTER
				1774	C	01CHZ-027POINT	
				1774	C	05CHZ RPL RR BR	REAR BRAKE REPLACE
				1774	C	27CHZZ	SPRINTER

SALESPERSON NO.

S E R V I C E

STATE REG# MVR8504882221

VEHICLE ID No. WD0PD544365	YEAR / MAKE / MODEL 06/DODGE TRUCK/SPRINTER/VAN 3500 15	PROD. DATE	STOCK No.	LICENSE No.	R.O. No. 228023
CUSTOMER No. 81099	SERVICE CONTRACT	DEL. DATE	DEL. MILES	SELL DEALER No.	R.O. DATE 06/17/09
COLOR BLUE/	CONTRACT No.	EXP. DATE	EXP. MILES	TAG No. 1108	
TURBO N	M/MC CHZZ	A/C Y	P.S. Y	TRANS. A	MILEAGE 133,035
ADVISOR No. 388	ADVISOR WARREN ELLIOTT				
TIME RECEIVED 08:24am DATE / TIME PROMISED 06/17/09 12:00pm PRIORITY 3					
APPOINTMENT ☐ Yes ☒ No					
LABOR RATE					
Cupler Customer Anna PO BOX 218009 Auburn Hills MI					

1	C * 27CHZZ4	SPRINTER	CUSTOMER STATES AFTER ABOUT 2 HOURS OF DRIVING THE VEHICLE LOSES POWER & GOES IN TO LIMP MODE. CK & ADV	8004921997	48321	8004
2	C 13CHZ-027POINT	FREE 23 POINT INSP.	CUSTOMER REQUESTS A FREE 23 POINT INSPECTION	Thompson	Activator	
PARTS			LABOR	H.3C	TOTAL	
TURBO			2500.00	249.95	2749.95	TAX
133,035 miles JUN 17th 2009 2749.95 TO be PAID? PAID!						

VIP Summary Report

Dealer: 60009 - CENTRAL FLORIDA CHRY JEEP DODGE

Date: June 17, 2009 Time: 08:25:56

VIN: WD0PD544365960123

Dealer Entered Name:

Dealer Entered Odometer: 133,035 Miles

STRICTLY CONFIDENTIAL: This information is provided to DEALER, in accordance with Section 4 of DEALER's Software License, Data Exchange and Electronic Commerce Agreement with Chrysler Motors LLC. All information provided is based on entries provided by DEALER.

EMISSIONS	60 Months or 100,000 Miles	0	September 27, 2011	Expired (Odometer)
ADJUSTMENT	36 Months or 36,000 Miles	0	September 27, 2009	Expired (Odometer)
AIR CONDITIONING	36 Months or 36,000 Miles	0	September 27, 2009	Expired (Odometer)
EXTENDED FEDERAL EMISSIONS	60 Months or 50,000 Miles	0	September 27, 2011	Expired (Odometer)

WCC	Roadside Assistance	Towing Assistance	Master Shield	Transferable-Powertrain Warranty
300	No	No	N/A	No

Service Contract Information

Service Contract(1 of 1)

THIS VEHICLE HAS A SERVICE CONTRACT WHICH IS NOT IN EFFECT FOR THE ODOMETER VALUE SUPPLIED/ENTERED.

Service History (24 Month)

ACCESS TO CHRYSLER'S WARRANTY HISTORY IS TO ASSIST WITH VEHICLE REPAIR DIAGNOSIS AND IMPROVE CUSTOMER SATISFACTION. UNAUTHORIZED ACCESS, USE, OR DISCLOSURE OF INFORMATION IS PROHIBITED AND IS SUBJECT TO CIVIL AND/OR CRIMINAL PROSECUTION.

Repair Date	Dealer/Payee	Claim Number	Repair Odometer	List Date	Transaction Type
August 5, 2008	44376 - MECHANICSVILLE DODGE 07551201 - Resonator, charge air cooler	251261	97,411 Miles	2008081	WARRANTY
August 2, 2007	45091 - GREENWAY CHRYSLER-JEEP-DODGE, 25014500 - Valve, EGR	082245	50,760 Miles	2007081	WARRANTY

Vehicle Sale Information

Selling Dealer:	45091 - GREENWAY CHRYSLER-JEEP-DODGE,	Sales Type:	1 - DIRECT RETAIL
City:	ORLANDO	State/Province:	FL
Country:	USA	Telephone:	(407)306-9400

CAIR - No Open CAIR Information Available

Bill Butler



2817 Watson Blvd. • Warner Robins, GA 31093 • (478) 971-7777

DISCLAIMER OF WARRANTIES - Any warranties on the products sold hereby are those made by the manufacturer. The Seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

CUSTOMER NO. 18896	ADVISOR TINA HESTER	338	TAG NO. 3332	INVOICE DATE 04/10/09	INVOICE NO. CHCS239570
WINTER PARK, FL	LABOR RATE	LICENSE NO.	MILEAGE 131,467	COLOR BLUE/	STOCK NO.
	YEAR / MAKE / MODEL 06/DODGE TRUCK/SPRINTER/3500 VAN			DELIVERY DATE 09/27/06	DELIVERY MILES
	VEHICLE I.D. NO. W D O P D 5 4 4 3 6 5			SELLING DEALER NO.	PRODUCTION DATE 06/24/06
	F.T.E. NO.			P.O. NO.	P.O. DATE 04/10/09
BUSINESS PHONE	COMMENTS				MO: 131469

TOTALS	
***** * ☒ CASH ☐ CHECK CK NO. [] * * ☒ VISA ☐ MASTERCARD ☐ DISCOVER * * ☒ INTERNAL/EMPL ☐ OTHER ☐ CHARGE * *****	TOTAL LABOR.... 443.54 TOTAL PARTS.... 94.16 TOTAL SUBLET... 34.01 TOTAL G.O.G.... 0.00 TOTAL MISC CHG. 10.00 TOTAL MISC DISC 0.00 TOTAL TAX..... 6.59 TOTAL INVOICE \$ 588.30

** THANK YOU FOR YOUR BUSINESS !! **

CUSTOMER SIGNATURE

Bill Butler



2817 Watson Blvd. • Warner Robins, GA 31093 • (478) 971-7777

DISCLAIMER OF WARRANTIES - Any warranties on the products sold hereby are those made by the manufacturer. The Seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

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		F.T.E. NO.		P.O. NO.			R.O. DATE	04/10/09		
		BUSINESS PHONE								MO: 131469
		COMMENTS								

LABOR & PARTS
 J# 1 09CHZ *ENGINE HOURS: TECH(S):76 358.36
 CUSTOMER STATES RATTLE IN ENGINE AREA-LEAKING COOLANT
 FOUND WATER PUMP LEAKING COOLANT,REPLACED WATER PUMP
 NOTE:ALSO NEEDS HARMONIC BALANCER REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	5127258-AB	BELT ACCE 7003001	74.82	74.82
JOB # 1	1	4267020G	ANTIFREEZ	19.34	19.34
				JOB # 1 TOTAL PARTS	94.16
				JOB # 1 TOTAL LABOR & PARTS	452.52

J# 2 23CHZ BODY HARDWARE HOURS: TECH(S):76 42.59
 CUSTOMER STATES GAS DOOR WILL NOT STAY CLOSED
 REINSTALLED SPRING CORRECTLY

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	42.59

J# 3 08CHZ *ELECTRICAL SYSTEM HOURS: TECH(S):76 42.59
 CUSTOMER STATES CIGAR LIGHTER INOP
 FUSES GOOD- NO POWER AT CIGARETTE LIGHTER CONNECTOR
 CUSTOMER DECLINED ANY FURTHER DIAG

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	42.59

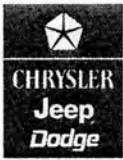
J# 4+41CHZ4 RENTAL CUSTOMER HOURS: 0.00 TECH(S):76 0.00
 RENTAL VEHICLE CUSTOMER PAY
 COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 4 TOTAL PARTS	0.00
				JOB # 4 TOTAL LABOR & PARTS	0.00

SUBLET	PO#	VEND	INV#	INV DATE	DESCRIPTION		
JOB # 1	71252	679		04/10/09	RENTAL	34.01	
						TOTAL - SUBLET	34.01

MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A	SS	ENVIRONMENTAL IMPACT FEE		10.00	
				TOTAL - MISC	10.00

COMMENTS
 WAITER-TRAVLER



CENTRAL FLORIDA CHRYSLER JEEP DODGE

8675 Commodity Circle
Orlando, Florida 32819

Phone 407-351-9940 Fax 407-351-9945

CUSTOMER NO.	81099	ADVISOR	WARREN ELLIOTT	388	TAG NO.	1108	INVOICE DATE	06/17/09	INVOICE NO.	CHCS228023																			
[REDACTED] WINTER PARK, FL [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE	133,035	COLOR	BLUE/	STOCK NO.																						
	YEAR / MAKE / MODEL					DELIVERY DATE	DELIVERY MILES																						
	06/DODGE TRUCK/SPRINTER/VAN 3500 158																												
	VEHICLE I.D. NO.					SELLING DEALER NO.	PRODUCTION DATE																						
W D O P D 5 4 4 3 6 5 [REDACTED]																													
F.T.E. NO.		P.O. NO.		R.S. DATE		06/17/09																							
BUSINESS PHONE		COMMENTS					MO: 133037																						
LABOR & PARTS																													
J# 1 27CHZZ4 SPRINTER TECH(S):1774 0.00 SHOP SUPPLIES AND HAZARDOUS WASTE DISPOSAL CHARGES																													
CUSTOMER STATES AFTER ABOUT 2 HOURS OF DRIVING THE VEHICLE LOSES POWER & GOES IN TO LIMP MODE . CK & ADV CUSTOMER BROUGHT VEHICLE IN WITH CEL ON, 2359"BOOST PRES. TOO LOW" CHECK FOR LEAKS NONE. FOUND TURBO ACCUATOR INOP AT HIGH BOOST. NEEDS TURBO																													
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JOB # 2 TOTAL PARTS				0.00																									
JOB # 2 TOTAL LABOR & PARTS				0.00																									
ALL PARTS NEW UNLESS OTHERWISE SPECIFIED																													
TOTALS																													

* CASH..... CHECK..... CR CARD..... * TOTAL LABOR.... 0.00																													
* CHARGE * TOTAL PARTS.... 56.00																													
* DATE..... INITIALS..... * TOTAL SUBLET... 0.00																													
* * TOTAL G.O.G.... 0.00																													
* * TOTAL MISC CHG. 0.00																													
* * TOTAL MISC DISC 0.00																													
* * TOTAL TAX..... 3.64																													

TOTAL INVOICE \$ 59.64																													
CUSTOMER SIGNATURE																													



AVALON DISTRIBUTION CO.

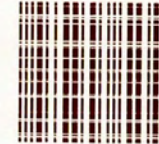
201 Hannibal Sq.
Winter Park, FL 32789
800-811-4193
Ph. / Fax 407-740-0177



7009 2820 0002 6732 1047



1000



20590

U.S. POSTAGE
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AMOUNT

\$7.00
00057006-19

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REQUESTED

W418-226

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APR 07 2010

National Highway Traffic Safety Administration
office of Defects Investigations / CRD
NVS-216
1200 New Jersey ave. SE
Washington,
DC.
20590