

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 20-APR-2010
 Repository:
 Reference No.: 10326647

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
 Address: [REDACTED]
 City: MANHATTAN BEACH State: CA Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
 Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4T1BE32K76U [REDACTED]
 Make: TOYOTA Model: CAMRY Model Year: 2006
 Date Purchased: 02/10/06 Dealer's Name and Telephone Number: Torrance Toyota (888) 282-1177 Engine: No: Cylinders 4 Fuel Type: Regular Unleaded
 Original Owner: Dealer's City: Torrance State: CA Zip Code: 90505
 Transmission Type: Automatic Antilock Brakes Cruise Control Powertrain: Multiple Failure: Incident Date(s): 17-APR-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL Failure Mileage: 17000 Failure Speed: 51

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
 DOT No. (Example: DOTM9ABC036): Original Equipment Prior Repair Failure Location:
 Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: 1 Number of Deaths: Reported to Police: Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2006 TOYOTA CAMRY. THE CONTACT STATED THAT WHILE DRIVING 5 MPH WITH HIS FOOT ON THE BRAKE PEDAL, THE VEHICLE ABNORMALLY ACCELERATED. THE CONTACT CONTINUED TO DEPRESS THE BRAKE PEDAL; HOWEVER, THE VEHICLE WOULD NOT RESPOND AND PROCEEDED TO CRASH INTO A TRACTOR TRAILER. HE SUSTAINED MINOR INJURIES TO HIS HEAD AND RIGHT FOOT. A POLICE REPORT WAS FILED. THE CONTACT CONFIRMED THAT HE WOULD NOT TAKE THE VEHICLE IN TO BE REPAIRED UNTIL AN INVESTIGATOR INSPECTED IT TO DETERMINE THE CAUSE OF FAILURE. HE STATED THAT THE ELECTRONIC THROTTLE OF THE TRAILER HE CRASHED INTO COULD POTENTIALLY HAVE INTERFERED WITH THE CURRENT OF THE ELECTRONIC THROTTLE IN HIS VEHICLE. THE APPROXIMATE FAILURE AND CURRENT MILEAGES WERE 17,000. THE VEHICLE DAMAGE WAS A TOTAL LOSS IN THE ACCIDENT. VEHICLE HAD AN AAA INSURANCE APPRAISED VALUE OF APPROXIMATELY \$16,500.00.
 NOTE: THE BRAKES WORKED PROPERLY BUT COULD NOT STOP THE VEHICLE FROM ACCELERATING FORWARD.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

: 10326647

Kristin Berry
BLF Technologies Inc.
on assignment with
National Highway Traffic Safety Administration
Dept. Of Transportation
kristin.berry@dot.gov
202-366-0699, W48-212

From: [REDACTED]
Sent: Monday, November 01, 2010 4:07 AM
To: DataQuality, DataQuality (NHTSA); EVOQ (NHTSA)
Subject: Re: NHTSA: Follow up to ODI Complaint: 10326647

NHTSA:

Per your email request, I have performed the following:
I've hand edited the Vehicle Owner's Questionnaire for my ODI Complaint 10326647 and have attached a scanned file.
I also attached a scanned file of "Toyota's Investigation of my ODI Complaint 10326647".

If there are any questions, please email me.
Thank you.

[REDACTED]

On Wed, 27 Oct 2010 13:08:52 -0400 <EVOQ@dot.gov> writes:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we can not respond to every complaint.

NHTSA/Office of Defects Investigation

