



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: JUL 30 2010
14 APR 2010
Repository
Reference No. 10325702

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: NEOSHO State: MO Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED]
Evening Telephone Number: [REDACTED]
E-mail Address: NA

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: [REDACTED]
Make: NISSAN Model: FRONTIER Model Year: 2000
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: BREEDLOVE AUTO (Dealer) Out of Bus.
Original Owner: Dealer's City: PARSONS, KS State: KS Zip Code: [REDACTED] Engine: No. Cylinders: 4 Fuel Type: [REDACTED]
Transmission Type: Antilock Brakes Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 23-JUL-2006
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 100000 POWER TRAIN
Failure Mileage: 62000 Failure Speed: 5
GARY C. LEWIS
SPENCER SCOTT & DWYER LAW FIRM HAS TRUCK OFFICE
CALL 417-850-6240
ATTACHED HIS LETTER HEAD

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM19ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: FRIENDS Hm. / Neosho, MO
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: BRAKES IN PARK. RAN OVER RT SIDE OF MY BODY

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 1 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 NISSAN FRONTIER. THE CONTACT THAT AFTER PULLING INTO HIS DRIVEWAY AT SPEEDS OF 5 MPH THE CONTACT PUT THE VEHICLE INTO PARK AN EXITED THE VEHICLE WITH THE ENGINE STILL RUNNING. THE CONTACT RETURNED TO THE VEHICLE AND WHILE TRYING TO RE-ENTER, WAS KNOCKED OVER BY THE DRIVERS SIDE DOOR. THE VEHICLE THEN PROCEEDED TO ROLL OVER THE CONTACTS FOOT, UP HIS LEG AND CRUSHED THE RIGHT SIDE OF HIS RIBS. THE VEHICLE DID NOT STOP AND PROCEED TO ROLL DOWN A SMALL INCLINE AND CRASHED INTO A NEARBY TREE. THE VEHICLE WAS DESTROYED. THE CONTACT WAS RUSHED TO THE HOSPITAL. THE CONTACT STATED SHE WAS IN THE PROCESS OF SEEKING ASSISTANCE FROM THE MANUFACTURER. THE VEHICLE WAS PUT INTO STORAGE AND THE VIN WAS NOT AVAILABLE. THE CURRENT AND FAILURE MILEAGES WERE 62,000. UPDATED 05/19/10. *LJ

See attached I'm on total Disab./SS now since acct. have not been able 2 work

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

★ St. John's hosp. IN Joplin Mo. Charity (Catholic) pd my \$18,000. Plus I still owe \$450. 2 adv over this I had NO INS. at that time

① ENCLOSED are Law firm & #s that HAVE TRUCK IN STORAGE NO LAWYER WILL TAKE NOW - REASON BELOW

② Also 2 Tapes that were done when Nissan Reps & Mechanics WERE SENT DOWN

③ Letter from the FRIEND'S hs. acct happened

ATTACH ADDITIONAL SHEETS IF NECESSARY

★ NISSAN NOW WANTS at my EXPENSE to have TRI taken apart - ON Tape 2 they did NOT (DVD)

IT DONE & SAID SO

NO ONE - Lawyers, myself have \$ to do that. only 2 people IN US. are qualified to do so

NISSAN HAS MORE \$ + more time than I do

US Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

INSIDE OUTSIDE Envelope

If so:

Use the enclosed form to file a report.

or visit: **www.safercar.gov**

or call: **888-327-4236**

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

NHTSA
www.nhtsa.gov

safercar.gov

417
602# 850-6240

SPENCER, SCOTT & DWYER, P.C.
ATTORNEYS AT LAW

402 SOUTH MAIN STREET, 6TH FLOOR
P.O. BOX 278
JOPLIN, MO 64802-0278
office — PH 417-623-6211
FX 417-624-6981

E. P. DWYER, JR. (Retired)

HAYWOOD SCOTT
1876-1964
A. E. SPENCER, JR.
1902-1964
JOHN W. SCOTT
1906-1996
FREDERICK H. LAAS
1935-2001

Of Counsel
ALEXANDER B. CURCHIN

GARY C. LENTZ*
JOHN S. DOLENCE*
ROBERT L. GROSS*
GINA D. ATTEBERRY
JASON J. HIGDON*
JEFFREY W. HEIL
JEFFREY S. MONROE

Also licensed in
*Oklahoma
°Arkansas
†Texas
‡Ohio

January 21, 2009

Law Firm
has truck in
Storage

Matthew W. Placzek, Esq.
Placzek & Francis
1722 S. Glenstone - Suite J
Springfield, MO 65804

RE: PI case [REDACTED]


Dear Matt:

Gary asked that I send over some materials regarding an accident [REDACTED] was involved in when her Nissan pickup came out of park and rolled over her. He said he would give you a call in the next few days to discuss. Best regards.

Sincerely,

SPENCER, SCOTT & DWYER, P.C.

By:


Jeffrey S. Monroe

PS
Call him
Monday

On July 25, 06, [REDACTED] stopped by my house to pick up sewing. She took the sewing out to the truck and was coming back in for a glass of tea. I heard her horn beep and walked out to check. [REDACTED] was lying in the street at the end of my driveway. I walked out to see if she was O.K. She told me her truck had run over her. I then heard the truck hit a tree down the street. I called 911 and [REDACTED] friend, [REDACTED] (neighbor and state trooper) came running and tended [REDACTED] until the ambulance arrived. [REDACTED] never lost consciousness.

[REDACTED] arrived and I ran down the street to get [REDACTED] purse from her truck. After the ambulance left, I went back to the truck to get her groceries and other items but was told to leave everything, (by a fireman I think) who was waiting for the tow truck. We had a short discussion and I remember something was said about the keys, but can't remember the details.

[REDACTED] called a day or two later, from the hospital, to explain the accident.

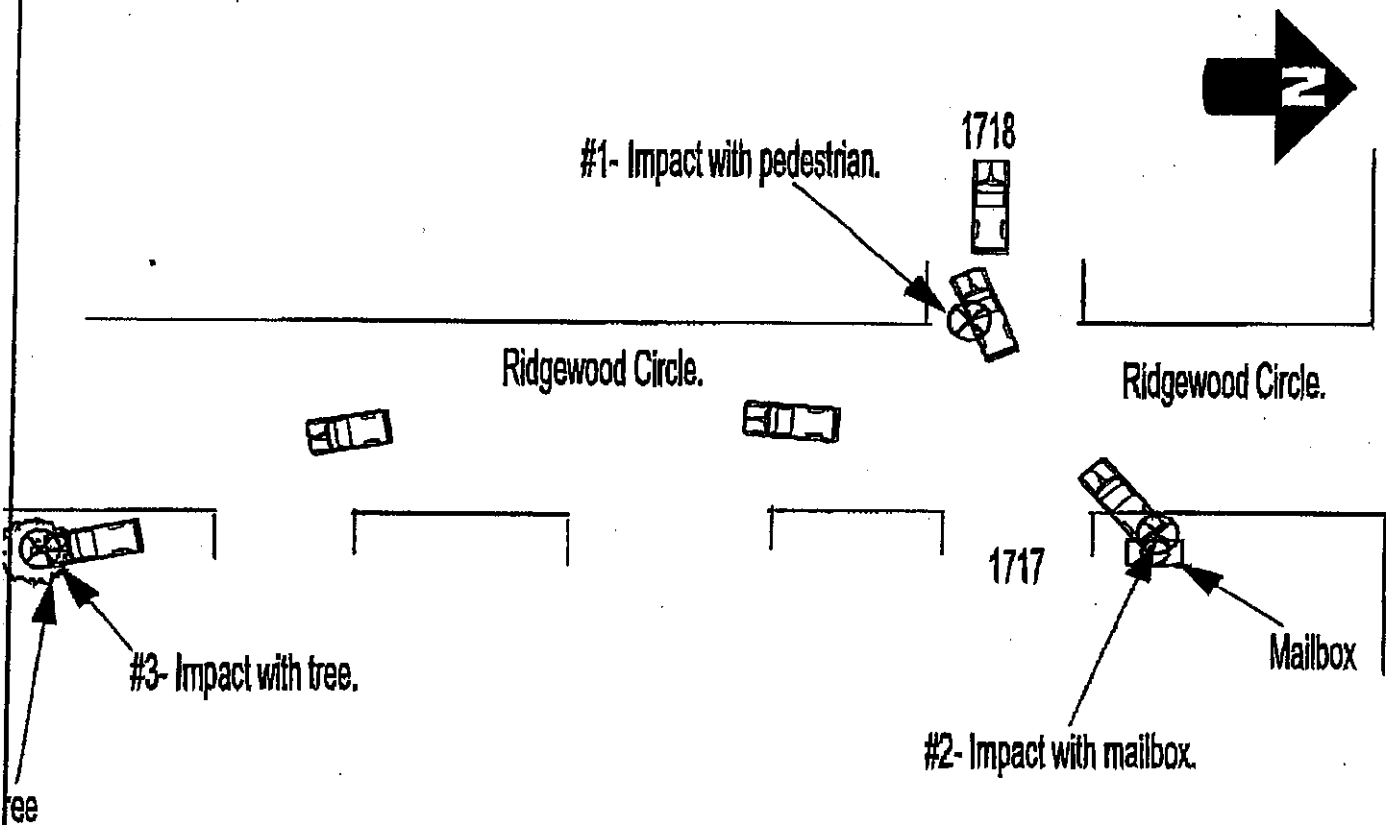
Said she reached in to turn off the ignition, pulled out keys and dropped in console with her cell phone. The truck started rolling

and [REDACTED] tried to stop it. The truck rolled backwards across the street, hit a mail box and started rolling forward and rolled over her.

[REDACTED]

7. COLLISION DIAGRAM	Direction Prior to Impact	V1- E	V2-	V3-	V4-	Estimated Speed - Fatals Only	V1-	V2-	V3-	V4-

CR
ORTH



Only one vehicle involved.
 Approximate distance from impact 1 to impact 2 is 33.5 feet.
 Approximate distance from impact 2 to impact 3 is 249.0 feet.

INDICATE ROAD NAMES REQUIRED UNLESS DELAYED REPORT DIAGRAM NOT TO SCALE

8. EVIDENTIARY PHOTOS TAKEN
 YES NO BY WHOM AVAILABLE FROM

RECONSTRUCTION - (Includes Narrative, Diagram and Photo(s))
 YES NO BY WHOM

FRANK FLETCHER NISSAN

2327 South Rangeline Road

Joplin, Missouri 64804

(417) 781-1177

www.frankfletcher.com



CUSTOMER NO. 31259	ADVISOR JERRY	2962	TAG NO.	05/02/06	INVOICE NO. NICS81343
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 61,968	COLOR	STOCK NO.
NEOSHO, MO	YEAR / MAKE / MODEL	00/NISSAN TRUCK/FRONTIER/2 DOOR EXTE		DELIVERY DATE	01/19/00
	VEHICLE ID. NO.	IN 6 D D 2 6 S 9 Y C [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	05/02/06		
	BUSINESS PHONE	COMMENTS	MO: 61969		

TOTALS-----

 * [] CASH CK NO.[] CC [] *

 * If there are any concerns with the services we have *
 * provided, please notify the cashier, before you leave, so *
 * that we may try to correct this matter. *
 * *****
 * In the following weeks, you may receive a Manufacturer's *
 * survey. Your completed survey is a valuable tool in our *
 * efforts to continue providing EXCELLENT service. THANK YOU*
 * for your time and loyal patronage.
 * *****

TOTAL LABOR....	267.50
TOTAL PARTS....	123.76
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	20.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	9.07
TOTAL INVOICE \$	420.33

DISCLAIMER OF WARRANTIES
 AS IS - THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

ENVIRONMENTAL COMPLIANCE CHARGE
 Maintaining and repairing your car inevitably involves the use of chemicals and generation of wastes (solvents, oils, caustics, lead, asbestos, etc.) that must be stored, managed and disposed of in strict compliance with federal, state and local environmental regulations. We support these regulations and also believe our customers do too because they help ensure a safer, healthier environment for everyone. Complying with these regulations increase the cost of service. Ordinarily, increase costs simply result in an increased hourly labor charge. This dealership has decided in lieu of raising its labor rate, to list a compliance charge on appropriate service bills because we believe our customer would be interested to know they are helping to pay for a cleaner environment.

*Thank You
 for visiting
 Frank Fletcher
 Nissan*

CUSTOMER SIGNATURE _____
 ***** DUPLICATE INVOICE *****

Reynolds and Reynolds PRINTING CO. 02/04

FRANK FLETCHER NISSAN

2327 South Rangeline Road

Joplin, Missouri 64804

(417) 781-1177

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	YEAR / MAKE / MODEL	00/NISSAN TRUCK/FRONTIER/2 DOOR EXTE		DELIVERY DATE 01/19/00	DELIVERY MILES
	VEHICLE I.D. NO.	IN 6 D D 2 6 S 9 Y C		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	05/02/06		
	BUSINESS PHONE	COMMENTS			MO: 61969

LABOR					
J# 4 00NIZ	QUICK SERVICE	TECH(S):8066		35.00	
	CUSTOMER REQUESTS KEY TO CUT COMPLETED				
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	H0564-AU000	KEY-BLANK,MASTE	19.17	
			TOTAL - PARTS	19.17	
JOB# 4 TOTALS			LABOR	35.00	
			PARTS	19.17	
JOB# 5 CHARGES		JOB# 4 JOURNAL PREFIX NICS	JOB# 4 TOTAL	54.17	
LABOR					
J# 5 09NIZ05	FUEL FILTER	TECH(S):8066		35.00	
	CUSTOMER REQUESTS FUEL FILTER REPLACEMENT COMPLETED				
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	16400-3S500	STRAINER FUEL	13.99	
			TOTAL - PARTS	13.99	
JOB# 5 TOTALS			LABOR	35.00	
			PARTS	13.99	
JOB# 5 JOURNAL PREFIX NICS		JOB# 5 TOTAL		48.99	
MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A	NSS	SHOP SUPPLIES		20.00	
			TOTAL - MISC	20.00	
COMMENTS	WAITER				

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They are the ones that did 60,000 MI. CK ON TRUCK

*Thank You
 for visiting
 Frank Fletcher
 Nissan*

Reynolds and Reynolds ERMNTNVE C0262007 0 (02/04)

DECLARATION OF UNAUTHORIZED USE



0031201017300061001

Please return this declaration only if you are reporting unauthorized charges.



The undersigned, do hereby state and declare as follows:

- 1. This declaration concerns the Shell card number:
- 2. Neither I, nor anyone authorized by me, nor anyone with my knowledge or consent received or expect to receive any benefits or value as a result of this transaction(s).

3. My card was (circle one): (Continue on the back of this form if additional space is needed)

A. Lost/ Stolen. Date: for 48hrs Location: Wal-Drams If stolen, police report filed? Y/N

If yes, Case #: _____ City _____ Precinct _____

Phone number: _____ Detective Name: _____

B. Never Received

C. All cards were in my possession at the time of fraudulent use

D. Other (please explain): I had only one Shell card NO ONE else but

4. Listed below is the name on any card that was lost/stolen/never received:

NA

myself used for gasoline only

5. I have reason to believe the following individual(s) utilized the credit card(s) described above or had access to my account number without my authorization:

Name(s): I have no idea

Address: _____

City: _____ State: _____ Zip Code: _____

Reason: _____

6. The signatures set forth below are the signatures of MYSELF AND ALL AUTHORIZED USERS ON THIS ACCOUNT (continue additional authorized user signatures on the back):

Print Name	Signature
<u>NO ONE ELSE</u>	<u>NO OTHERS</u>
<u>but myself</u>	

7. I understand that Security Services investigates alleged fraudulent or unauthorized credit card usage and may refer the same to the appropriate law enforcement agency. I agree to cooperate in any prosecution of individuals charged with fraudulent or unauthorized card usage.

Primary cardholder signature

A FALSE DECLARATION TO A FEDERALLY INSURED FINANCIAL INSTITUTION MAY BE A VIOLATION OF FEDERAL AND/OR STATE LAW.

8. I have examined the following transaction(s) below. (Please initial all transactions NOT authorized by you).

Initials	Date	Amount	Merchant Information	City	State
	03/26/2010	102.00	[REDACTED]	NEOSHO	MO
	03/31/2010	142.00	[REDACTED]	NEOSHO	MO
	04/05/2010	102.00	[REDACTED]	NEOSHO	MO
	04/05/2010	102.00	[REDACTED]	NEOSHO	MO
	04/05/2010	102.00	[REDACTED]	NEOSHO	MO

Send this document to:
Security Services, PO BOX 653080, Dallas, TX 75265-3080 Fax: 866-533-9450

I did not know that I had misplaced my shell card until Wal Greens in Neosho called & said they had it turned in. It was on their parking lot. They had no name of the person that did turn it in.

I'm the only one that uses this card for gasoline only - I've never given out my PIN# to anyone

The store it was found at (Wal Greens, Neosho) does not keep security tapes this long. Nor does Oak Tree Mart on Oak Ridge Dr. I did call our police but by the time I noticed chip that were on the card for cash it had been over 90 days so no report was made.

You can reach me at: [REDACTED]
Phone # [REDACTED] dm
cell # [REDACTED]
Neosho, MO [REDACTED]

Thank you for looking into this

[REDACTED]

Teasho, Ma

[REDACTED]

Neosho, MO

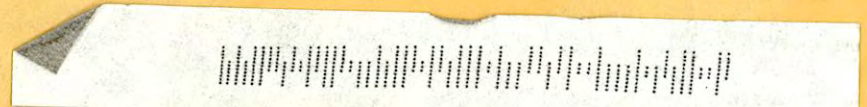
BUSINESS Reply MAIL
PERMIT NO 1888 Washington DC
First class mail

POSTAGE WILL BE PAID BY ADDRESSEE
JUL 30 2010
RAVER



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Pls
DO
NOT
BEND
DVD's
Enclosed



To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.